

EIC 3600

Set	Items	Description
S1	92	AU=(MITSUOKA, M? OR MITSUOKA M?)
S2	63	AU=(KOHDA, Y? OR KOHDA Y?)
S3	175	AU=(UYAMA, M? OR UYAMA M?)
S4	82	AU=(IWAYAMA, N? OR IWAYAMA N?)
S5	749	AU=(KIJIMA, Y? OR KIJIMA Y?)
S6	1	S1 AND S2 AND S3 AND S4 AND S5

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File 344:Chinese Patents Abs Aug 1985-2004/May  
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File 347:JAPIO Nov 1976-2004/Jun(Updated 041004)  
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6/5/1 (Item 1 from file: 350)  
DIALOG(R) File 350:Derwent WPIX  
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014446621 \*\*Image available\*\*  
WPI Acc No: 2002-267324/200231  
XRPX Acc No: N02-207832

Product delivery management method for on-line purchases involves  
assigning application IDs and delivery recipient specifying delivery  
terms

Patent Assignee: FUJITSU LTD (FUIT ); IWAYAMA N (IWAY-I); KIJIMA Y  
(KIJI-I); KOHDA Y (KOHD-I); MITSUOKA M (MITS-I); UYAMA M (UYAM-I)  
Inventor: IWAYAMA N ; KIJIMA Y ; KOHDA Y ; MITSUOKA M ; UYAMA M  
Number of Countries: 002 Number of Patents: 002  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020016744	A1	20020207	US 2001769533	A	20010126	200231 B
JP 2002042005	A	20020208	JP 2000231135	A	20000731	200231

Priority Applications (No Type Date): JP 2000231135 A 20000731

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
US 20020016744	A1	34	G06F-017/60	
JP 2002042005	A	15	G06F-017/60	

Abstract (Basic): US 20020016744 A1

NOVELTY - When user (delivery recipient 3) purchases product from  
vendor and applies for delivery, management server (4) accepts delivery  
application from vendor client (1). Management server notifies delivery  
recipient of application for delivery and prompts user to designate  
delivery terms e.g. via designation form on a web page. Recipient can  
access web page to view list of products to be delivered.

DETAILED DESCRIPTION - INDEPENDENT CLAIMS are also included for the  
following:

- (1) A product delivery management device,
- (2) A computer program for product delivery management,
- (3) A product delivery information system.

USE - For delivery of products purchased at stores, through mail  
order, and through online shopping.

ADVANTAGE - The method makes delivery of products more efficient,  
and having deliveries made that are convenient for delivery recipients.

DESCRIPTION OF DRAWING(S) - The block diagram represents a delivery  
management system.

Vendor client (1)  
Delivery recipient (3)  
Management server (4)  
pp; 34 DwgNo 1/28

Title Terms: PRODUCT; DELIVER; MANAGEMENT; METHOD; LINE; PURCHASE; ASSIGN;  
APPLY; DELIVER; RECIPIENT; SPECIFIED; DELIVER; TERM

Derwent Class: Q35; T01

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): B65G-001/137

File Segment: EPI; EngPI

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S1	11	AU=(MITSUOKA, M? OR MITSUOKA M?)
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S6	0	S1 AND S2 AND S3 AND S4 AND S5
S7	127	S1 OR S2 OR S3 OR S4 OR S5
S8	10	S7 AND (DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR - POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER)
S9	8	RD (unique items)

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File 9:Business & Industry(R) Jul/1994-2004/Oct 27  
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File 275:Gale Group Computer DB(TM) 1983-2004/Oct 28  
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File 160:Gale Group PROMT(R) 1972-1989  
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File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15  
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9/5/1 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
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7347033 INSPEC Abstract Number: B2002-09-8470-014

Title: **Experimental study on a high-temperature superconducting helical coil**

Author(s): Nomura, S.; Suzuki, C.; Watanabe, N.; **Uyama, M.** ; Koizumi, E.  
; Tsutsui, H.; Tsuji-Iio, S.; Shimada, R.

Author Affiliation: Res. Lab. for Nucl. Reactors, Tokyo Inst. of Technol., Japan

Journal: IEEE Transactions on Applied Superconductivity

Conference Title: IEEE Trans. Appl. Supercond. (USA) vol.12, no.1 p. 788-91

Publisher: IEEE,

Publication Date: March 2002 Country of Publication: USA

CODEN: ITASE9 ISSN: 1051-8223

SICI: 1051-8223(200203)12:1L.788:ESHT;1-F

Material Identity Number: 0646-2002-002

U.S. Copyright Clearance Center Code: 1051-8223/02/\$17.00

Conference Title: 17th International Conference on Magnet Technology

Conference Date: 24-28 Sept. 2001 Conference Location: Geneva, Switzerland

Document Number: S1051-8223(02)03703-X

Language: English Document Type: Conference Paper (PA); Journal Paper (JP)

Treatment: Experimental (X)

Abstract: High temperature superconductors (HTS) are expected to improve small-sized superconducting magnetic energy storage (SMES) systems. On the other hand, HTS conductors are extremely brittle so that the SMES with HTS coils requires special structural considerations to limit tensile stresses. We propose the concept of the force-balanced coil (FBC) which is a helically wound toroidal coil applied to SMES. The FBC can minimize the working stresses and reduce the mass of the structure for energy storage. However, the winding of the FBC is a three-dimensional complex shape so that it may be difficult to manufacture the helical windings without a decrease in the critical current of HTS conductors. To estimate the helical winding technique problems, we designed and fabricated a small helical coil using 340 m of Ag sheathed Bi-2223 HTS tapes. This paper describes the experimental results with liquid nitrogen cooling and a solution to the helical winding technique problems in order to prevent a **drop** in the critical current of HTS conductors. (4 Refs)

Subfile: B

Descriptors: bismuth compounds; calcium compounds; high-temperature superconductors; strontium compounds; superconducting coils; superconducting magnet energy storage; superconducting tapes

Identifiers: liquid nitrogen cooling; helical winding technique; critical current **drop** prevention; Ag sheathed Bi-2223 HTS tapes; helical coil; winding tension; SMES; superconducting magnetic energy storage; brittle; tensile stresses limiting; helically wound toroidal coil; three-dimensional complex shape; 340 m; Bi/sub 2/Sr/sub 2/Ca/sub 2/Cu/sub 3/O-Ag

Class Codes: B8470 (Other energy storage); B3220H (High-temperature superconducting materials); B3240E (Superconducting coils and magnets); B3220M (Superconducting wires and tapes)

Chemical Indexing:

Bi2Sr2Ca2Cu3OAg ss - Bi2 ss - Ca2 ss - Cu3 ss - Sr2 ss - Ag ss - Bi ss - Ca ss - Cu ss - Sr ss - O ss (Elements - 6)

Numerical Indexing: size 3.4E+02 m

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9/5/2 (Item 2 from file: 2)  
DIALOG(R)File 2:INSPEC  
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6717348 INSPEC Abstract Number: B2000-11-4260D-016

**Title: RGB materials for organic light-emitting displays**

Author(s): Tamura, S.-I.; Kijima, Y. ; Asai, N.; Ichimura, M.; Ishibashi, T.

Author Affiliation: Frontier Sci. Labs., Sony Corp., Yokohama, Japan

Journal: Proceedings of the SPIE - The International Society for Optical Engineering Conference Title: Proc. SPIE - Int. Soc. Opt. Eng. (USA)  
vol.3797 p.120-8

Publisher: SPIE-Int. Soc. Opt. Eng,

Publication Date: 1999 Country of Publication: USA

CODEN: PSISDG ISSN: 0277-786X

SICI: 0277-786X(1999)3797L:120:MOLE;1-U

Material Identity Number: C574-2000-045

U.S. Copyright Clearance Center Code: 0277-786X/99/\$10.00

Conference Title: Organic Light-Emitting Materials and Devices III

Conference Sponsor: SPIE

Conference Date: 19-21 July 1999 Conference Location: Denver, CO, USA

Language: English Document Type: Conference Paper (PA); Journal Paper (JP)

Treatment: Experimental (X)

Abstract: We review our research activities in the field of organic light-emitting diodes (OLED's) aiming practical applications to full-color flat panel displays. The central issue of the research is to develop suitable materials. The side-by-side patterning of discrete RGB sub-pixels without using dopants is straightforward and attractive from aspects of energy conversion efficiencies and productivity in comparison with the other methods proposed so far. We have been concerned in emitting material systems which emit R, G and B lights respectively using a common set of a hole-injecting layer, a hole-**transporting** layer (HTL), and an electron **transporting** layer (ETL). Our research goal is to develop the good performance OLED matrices without using fluorescent dopants. Green light is obtained with an ordinary single heterostructure. Blue light is achieved from the hole-**transporting** layer by inserting a hole-blocking layer between the HTL and the ETL. The maximum emission intensity was about 10000 cd/m<sup>2</sup> at the applied voltage of 9.5 V and the color was as good as (0.15, 0.16) in the CIE chromaticity coordinates. Our current research focuses on new red materials, which are suitable for the layered structures. These materials systems would provide full-color display panels with the minimum number of materials used. (14 Refs)

Subfile: B

Descriptors: flat panel displays; LED displays; organic compounds

Identifiers: organic light-emitting displays; LED; full-color flat panel displays; discrete RGB sub-pixels; energy conversion efficiency; hole-injecting layer; hole-**transporting** layer; electron **transporting** layer; hole-blocking layer; emission intensity; chromaticity

Class Codes: B4260D (Light emitting diodes); B7260B (Display materials)

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9/5/3 (Item 3 from file: 2)  
DIALOG(R)File 2:INSPEC  
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6384963 INSPEC Abstract Number: B1999-12-4260D-010

**Title: A blue organic light emitting diode**

Author(s): Kijima, Y. ; Asai, N.; Tamura, S.-I.

Author Affiliation: Frontier Sci. Labs., Sony Corp., Yokohama, Japan  
Journal: Japanese Journal of Applied Physics, Part 1 (Regular Papers, Short Notes & Review Papers) vol.38, no.9A p.5274-7  
Publisher: Publication Office, Japanese Journal Appl. Phys,  
Publication Date: Sept. 1999 Country of Publication: Japan  
CODEN: JAPNDE ISSN: 0021-4922  
SICI: 0021-4922(199909)38:9AL.5274:BOLE;1-L  
Material Identity Number: F221-1999-018  
Language: English Document Type: Journal Paper (JP)  
Treatment: Practical (P); Experimental (X)  
Abstract: A blue organic light emitting diode (OLED) which has a structure like an SH-B type diode has been developed. The blue OLED consists of a hole-injection layer (m-MTDATA), a hole- **transporting** emissive layer, a hole-blocking layer and an electron-injection layer (Alq/sub 3/) formed on an ITO anode by vacuum vapor deposition. alpha -NPD was used for the hole- **transporting** emissive layer, which has an emission peak at around 455 nm. For the hole-blocking layer, we found that 2,9-dimethyl-4,7-diphenyl-1,10-phenanthroline (Bathocuproine) is a very effective material. As Bathocuproine has a good hole-blocking ability, the recombination area is in the alpha -NPD layer. The electroluminescence peak from the new blue OLED is at around 455 nm. The color coordinate in CIE chromaticity is (0.15, 0.16). The blue OLED has a potential of over 10,000 cd/m/sup 2/ at 9.5 V under DC operation with an AlLi cathode. When this OLED is driven under a 1/100 duty ratio, the peak luminance is over 54,000 cd/m/sup 2/. The luminous efficiency was 1.1 lm/Wat 150 cd/m/sup 2/. The blue OLED device is also a good green device without the Bathocuproine layer. The green OLED shows electroluminescence from the Alq/sub 3/ layer with luminance of 40,000 cd/m/sup 2/ at 10 V under DC operation, and the color coordinate in CIE chromaticity is (0.33, 0.55). (12 Refs)

Subfile: B

Descriptors: brightness; electron-hole recombination; LED displays; light emitting diodes; organic semiconductors

Identifiers: blue organic LED; SH-B type diode structure; hole-injection layer; hole- **transporting** emissive layer; hole-blocking layer; electron-injection layer; ITO anode; vacuum vapor deposition; 2,9-dimethyl-4,7-diphenyl-1,10-phenanthroline; electroluminescence peak; color coordinate; CIE chromaticity; DC operation; luminous efficiency; Bathocuproine layer; green device; RGB matrix devices; 455 nm; 10 V

Class Codes: B4260D (Light emitting diodes); B7260D (Display characteristics)

Numerical Indexing: wavelength 4.55E-07 m; voltage 1.0E+01 V

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9/5/4 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

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5374275 INSPEC Abstract Number: C9610-7170-004

Title: A new advertising business framework in the 1:1 marketing

Author(s): Kohda, Y. ; Endo, S.

Author Affiliation: Inst. of Social Inf. Sci., Fujitsu Labs. Ltd., Japan

Journal: Transactions of the Information Processing Society of Japan  
vol.37, no.6 p.1235-6

Publisher: Inf. Process. Soc. Japan,

Publication Date: June 1996 Country of Publication: Japan

CODEN: JSGRD5 ISSN: 0387-5806

SICI: 0387-5806(199606)37:6L.1235:ABFM;1-M

Material Identity Number: T205-96009

Language: Japanese Document Type: Journal Paper (JP)

Treatment: Applications (A); Practical (P)

**Abstract:** We propose a new advertising business framework on the World Wide Web, towards 1:1 marketing in the near future. In the current framework, an advertisement is put on a WWW server and it is presented to the customers only when they visit the server. In our new pay advertising framework, the customers deal with an advertising agent, and the agent's WWW server **delivers** advertisements which might look attractive to each customer. The advertisements are displayed on the customer's WWW client with the information that is **delivered** from ordinary WWW servers. (4 Refs)

Subfile: C

**Descriptors:** advertising data processing; business data processing; client-server systems; Internet

**Identifiers:** advertising business framework; marketing; World Wide Web; WWW server; advertising agent; client server systems; Internet

**Class Codes:** C7170 (Marketing computing); C7210 (Information services and centres); C6150N (Distributed systems software)

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9/5/5 (Item 5 from file: 2)

DIALOG(R)File 2:INSPEC

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5361201 INSPEC Abstract Number: B9610-8140-018

**Title:** Development of transmission line protection applying advanced digital relay technology

**Author(s):** Maeda, T.; Yamakawa, H.; Matsunaga, K.; Mitsuoka, M.

**Journal:** Mitsubishi Denki Giho vol.70, no.6 p.14-18

**Publisher:** Mitsubishi Electric,

**Publication Date:** 1996 **Country of Publication:** Japan

**CODEN:** MTDNAF **ISSN:** 0369-2302

**SICI:** 0369-2302(1996)70:6L:14:DTLP;1-6

**Material Identity Number:** M234-96008

**Language:** Japanese **Document Type:** Journal Paper (JP)

**Treatment:** Practical (P)

**Abstract:** Mitsubishi Electric has developed a transmission line protection system based on advanced digital relays. The reclosing performance of the qualification apparatus for 1000 kV power lines has been improved. In the main grid protection apparatus, the primary and back-up protection systems have been combined, reducing the cost and boosting reliability. In the apparatus for high-resistance **ground** systems, the data transmission line configuration has been reviewed and the communication equipment simplified to lower the total cost. Steps have also been taken to reduce the mal-operation due to a current inrush occurring at a branch load. (0 Refs)

Subfile: B

**Descriptors:** data communication; power system protection; power system reliability; power transmission lines; relay protection

**Identifiers:** transmission line protection; advanced digital relay technology; Mitsubishi Electric; reclosing performance; qualification apparatus; main grid protection apparatus; back-up protection systems; primary protection systems; cost reduction; reliability improvement; high-resistance **ground** systems; data transmission line configuration; communication equipment; mal-operation reduction; current inrush; branch load; 1000 kV

**Class Codes:** B8140 (Power system protection); B8130 (Power transmission lines and cables); B0170N (Reliability); B6210 (Telecommunication applications)

**Numerical Indexing:** voltage 1.0E+06 V

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9/5/6 (Item 6 from file: 2)

DIALOG(R)File 2:INSPEC

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5306185 INSPEC Abstract Number: B9608-6210L-049, C9608-7170-004

**Title: Ubiquitous advertising on the WWW: merging advertisement on the browser**

Author(s): Kohda, Y. ; Endo, S.

Author Affiliation: Fujitsu Labs. Ltd., Chiba, Japan

Journal: Computer Networks and ISDN Systems Conference Title: Comput. Netw. ISDN Syst. (Netherlands) vol.28, no.7-11 p.1493-9

Publisher: Elsevier,

Publication Date: May 1996 Country of Publication: Netherlands

CODEN: CNISE9 ISSN: 0169-7552

SICI: 0169-7552(199605)28:7/11L:1493:UAMA;1-P

Material Identity Number: I876-96005

U.S. Copyright Clearance Center Code: 0169-7552/96/\$15.00

Conference Title: Fifth International World Wide Web Conference

Conference Date: 6-10 May 1996 Conference Location: Paris, France

Document Number: S0169-7552(96)00070-0

Language: English Document Type: Conference Paper (PA); Journal Paper (JP)

Treatment: Practical (P)

Abstract: We propose a new advertising framework on the WWW. Some popular WWW sites now provide advertising space in their Web pages. However the actual effectiveness of the advertising is questionable. In our advertising framework, an advertising agent is placed between advertisers and users. The agent's business is to **deliver** advertisements to users who wish to see advertisements on their Web browser. Users will see a variety of advertisements at the sites they visit, even if the sites have no advertisements on the Web servers. This will make the advertising business on the WWW really ubiquitous. (4 Refs)

Subfile: B C

Descriptors: advertising data processing; information retrieval; Internet

Identifiers: ubiquitous advertising; WWW; browser; advertisement; WWW sites; advertising space; Web pages; advertising framework; advertising agent; Web browser; advertising business

Class Codes: B6210L (Computer communications); C7170 (Marketing computing); C7250R (Information retrieval techniques); C5620W (Other computer networks); C7210 (Information services and centres)

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DIALOG(R)File 2:INSPEC

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04295435 INSPEC Abstract Number: A9302-8280-011, B9301-7230L-011

**Title: Sensing properties of  $\text{LnMO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$  ( $\text{Ln}=\text{rare earth, M}=\text{Cr, Co, Mn, Fe}$ ) having a heterojunction**

Author(s): Mitsuoka, M. ; Otofujii, A.; Arakawa, T.

Author Affiliation: Dept. of Ind. Chem., Fac. of Eng., Kinki Univ., Fukuoka, Japan

Journal: Sensors and Actuators B (Chemical) vol.B9, no.3 p.205-7

Publication Date: Oct. 1992 Country of Publication: Switzerland

CODEN: SABCEB ISSN: 0925-4005

U.S. Copyright Clearance Center Code: 0925-4005/92/\$5.00

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P); Experimental (X)

**Abstract:** The I-V characteristics and gas sensing properties are investigated for an  $\text{LnMO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$  (Ln=rare earth, M=transition metal) element prepared by mechanically contacting two sintered pellets. For  $\text{LnCrO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$  and  $\text{LnCoO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$  definitive nonohmic curves are obtained. The rectification effect becomes weak on going from  $\text{LnCrO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$  to  $\text{LnFeO}/\text{sub } 3//\text{SnO}/\text{sub } 2/$ . This could be due to the formation of a p-n junction between  $\text{LnCrO}/\text{sub } 3/$  or  $\text{LnCoO}/\text{sub } 3/$  and  $\text{SnO}/\text{sub } 2/$ . For the elements in which part of the  $\text{Sm}/\text{sup } 3+/$  ions in  $\text{SmMnO}/\text{sub } 3/$  and  $\text{SmCoO}/\text{sub } 3/$  were replaced by  $\text{Sr}/\text{sup } 2+/$  ions, the nonohmic behaviour is more clearly developed than that for the parent perovskite oxide. I-V curves of these elements become ohmic when reducing agents are introduced into the stream of dry air. (10 Refs)

**Subfile:** A B

**Descriptors:** electric sensing devices; gas sensors; p-n heterojunctions; rare earth compounds; semiconductor materials; tin compounds

**Identifiers:** rare earth transition metal oxides; heterojunction; I-V characteristics; gas sensing properties; sintered pellets; nonohmic curves; rectification effect; p-n junction; perovskite oxide

**Class Codes:** A8280 (Chemical analysis and related physical methods of analysis); A0670D (Sensing and detecting devices); B7230L (Gas sensors); B7320T (Chemical variables)

**Chemical Indexing:**

CrO3 int - SnO2 int - Cr int - O2 int --O3 int - Sn int - O int - CrO3 ss  
- Cr ss - O3 ss - O ss - SnO2 bin - O2 bin - Sn bin - O bin (Elements - 3)  
SnO2 int - Co int - O2 int - O3 int - Sn int - O int - Co ss - O3 ss - O  
ss - SnO2 bin - O2 bin - Sn bin - O bin (Elements - 3)  
SnO2 int - Mn int - O2 int - O3 int - Sn int - O int - Mn ss - O3 ss - O  
ss - SnO2 bin - O2 bin - Sn bin - O bin (Elements - 3)  
FeO3 int - SnO2 int - Fe int - O2 int - O3 int - Sn int - O int - FeO3 ss  
- Fe ss - O3 ss - O ss - SnO2 bin - O2 bin - Sn bin - O bin (Elements - 3)

9/5/8 (Item 1 from file: 65)

DIALOG(R)File 65:Inside Conferences

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02713418 INSIDE CONFERENCE ITEM ID: CN028248752

**Prediction for Dynamic Phenomena of Clothing Micro-Humidity Based on the Fabric Water-Transport Property**

Uyama, M. ; Niwa, M.

CONFERENCE: Thermophysical properties-Japan symposium; 18th  
THERMOPHYSICAL PROPERTIES, 1997; 18th P: 69-72

(Japan Society of Thermophysical Properties), 1997

ISSN: 0911-1743

LANGUAGE: Japanese DOCUMENT TYPE: Conference Papers and programme

CONFERENCE SPONSOR: Japan Society of Thermophysical Properties

CONFERENCE LOCATION: Nara, Japan

CONFERENCE DATE: Oct 1997. (199710) (199710)

BRITISH LIBRARY ITEM LOCATION: 8814.889000

NOTE:

Text in Japanese or English

DESCRIPTORS: thermophysical properties; JSTP

Set	Items	Description
S1	11	AU=(MITSUOKA, M? OR MITSUOKA M?)
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S9	8	RD (unique items)
S10	1	S7 AND FUJITSU

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File 474:New York Times Abs 1969-2004/Oct 27  
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File 475:Wall Street Journal Abs 1973-2004/Oct 27  
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File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
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File 476:Financial Times Fulltext 1982-2004/Oct 28  
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File 613:PR Newswire 1999-2004/Oct 26  
(c) 2004 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30  
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File 634:San Jose Mercury Jun 1985-2004/Oct 27  
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File 624:McGraw-Hill Publications 1985-2004/Oct 27  
(c) 2004 McGraw-Hill Co. Inc

File 9:Business & Industry(R) Jul/1994-2004/Oct 27  
(c) 2004 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2004/Oct 28  
(c) 2004 The Gale Group

File 621:Gale Group New Prod. Annou. (R) 1985-2004/Oct 28  
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File 636:Gale Group Newsletter DB(TM) 1987-2004/Oct 28  
(c) 2004 The Gale Group

File 16:Gale Group PROMT(R) 1990-2004/Oct 28  
(c) 2004 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15

(c) 2004 The Gale Group

10/5/1 (Item 1 from file: 2)  
DIALOG(R) File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6524480 INSPEC Abstract Number: C2000-04-5260B-516

**Title: Interactive character recognition technology for pen-based computers**

Author(s): Ishigaki, K.; Tanaka, H.; Iwayama, N.

Author Affiliation: Fujitsu Labs. Ltd., Kawasaki, Japan

Journal: Fujitsu Scientific and Technical Journal vol.35, no.2 p. 191-201

Publisher: Fujitsu,

Publication Date: 1999 Country of Publication: Japan

CODEN: FUSTA4 ISSN: 0016-2523

SICI: 0016-2523(1999)35:2L.191:ICRT;1-C

Material Identity Number: F016-2000-001

Language: English Document Type: Journal Paper (JP)

Treatment: Practical (P); Experimental (X)

**Abstract:** This paper describes Fujitsu 's latest interactive (i.e., online) handwriting character recognition (OLCR) technology. To compensate for stroke order and stroke connection variations of handwritten Japanese characters, we have developed a hybrid character recognizer which integrates an online and an offline (OCR) recognition module. In an experiment, our hybrid recognizer achieved an 86.8% recognition accuracy while the online and offline modules scored 84.3% and 72.4%, respectively. The hybrid recognizer can recognize more than 4400 Japanese characters using a 400 to 800 KB dictionary. The recognition speed is about 30 ms per character with a P2/266 MHz CPU. For context processing, we have developed a character-class bi-gram based context processing module. In an experiment, our context processing module improves the recognition accuracy from 82.7% to 90.5% for non-kanji characters and from 90.6% to 93.8% for kanji characters with only a 40 KB dictionary. Also, to improve recognition accuracy for a specific user, we have developed an adaptive context processing (ACP) technology which lets the system automatically learn user-input strings and applies the information to the context processing. In an experiment, we observed that the recognition accuracy was improved from 86.1% to 95.4% when the ACP was applied. (14 Refs)

Subfile: C

Descriptors: dictionaries; handwritten character recognition; interactive systems; notebook computers; optical character recognition

Identifiers: interactive character recognition; pen-based computers; Fujitsu ; handwriting character recognition; handwritten Japanese characters; online recognition; offline recognition; experiment; dictionary ; context processing; character-class bi-gram; kanji characters

Class Codes: C5260B (Computer vision and image processing techniques); C1250B (Character recognition); C5540B (Interactive-input devices); C6180 (User interfaces)

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Set	Items	Description
S1	0	AU=(MITSUOKA, M? OR MITSUOKA M?)
S2	0	AU=(KOHDA, Y? OR KOHDA Y?)
S3	0	AU=(UYAMA, M? OR UYAMA M?)
S4	0	AU=(IWAYAMA, N? OR IWAYAMA N?)
S5	0	AU=(KIJIMA, Y? OR KIJIMA Y?)

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File 47:Gale Group Magazine DB(TM) 1959-2004/Oct 28  
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File 635:Business Dateline(R) 1985-2004/Oct 28  
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File 476:Financial Times Fulltext 1982-2004/Oct 28  
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(c) 2004 Irish Times

File 710:Times/Sun.Times(London) Jun 1988-2004/Oct 27  
(c) 2004 Times Newspapers

File 711:Independent(London) Sep 1988-2004/Oct 28  
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(c) 2004 Scripps Howard News

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(c) 2004 The Miami Herald Publishing Co.

File 703:USA Today 1989-2004/Oct 26  
(c) 2004 USA Today

File 704:(Portland)The Oregonian 1989-2004/Oct 27  
(c) 2004 The Oregonian

File 713:Atlanta J/Const. 1989-2004/Oct 28  
(c) 2004 Atlanta Newspapers

File 714:(Baltimore) The Sun 1990-2004/Oct 28  
(c) 2004 Baltimore Sun

File 715:Christian Sci.Mon. 1989-2004/Oct 28  
(c) 2004 Christian Science Monitor

File 725:(Cleveland)Plain Dealer Aug 1991-2004/Oct 27  
(c) 2004 The Plain Dealer

File 735:St. Petersburg Times 1989- 2004/Oct 27  
(c) 2004 St. Petersburg Times

ECI 3600

Dialog Search

File 256:TecInfoSource 82-2004/Jul  
(c)2004 Info.Sources Inc

JMB

Date: 28-Oct-04

Set	Items	Description
S1	1946272	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	6965806	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAM??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	5082453	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	6908677	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	5442719	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	853366	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	33288	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	514276	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	1043436	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	339880	S1(10N)S2
S11	73277	S10(10N) (S3 OR S4)
S12	1545	S11(10N) (S6 OR S7)
S13	269	S12(10N) (S8 OR S9)
S14	50	S13 NOT PY>2000

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File 344:Chinese Patents Abs Aug 1985-2004/May  
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File 347:JAPIO Nov 1976-2004/Jun(Updated 041004)  
(c) 2004 JPO & JAPIO

File 350:Derwent WPIX 1963-2004/UD,UM &UP=200467  
(c) 2004 Thomson Derwent

File 348:EUROPEAN PATENTS 1978-2004/Oct W03  
(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20041021,UT=20041014  
(c) 2004 WIPO/Univentio

14/5/3 (Item 2 from file: 350)

DIALOG(R)File 350:Derwent WPIX

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011310872 \*\*Image available\*\*

WPI Acc No: 1997-288777/199726

Related WPI Acc No: 1996-087304

XRPX Acc No: N97-239197

Automated goods transportation logistics management tool for expediting goods in commerce - has rate server for each carrier, database of rates for carriers, client application with user interface to enable shipper to process shipment and supervisory server for transferring messages between server and client

Patent Assignee: TANDATA CORP (TAND-N)

Inventor: GUZIK C; HOWARD S; JOHNSON S; KINYON R; LOCKER A; NICHOLLS P; SKAISTIS J

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 5631827	A	19970520	US 93128358	A	19930928	199726 B
			US 95471368	A	19950606	

Priority Applications (No Type Date): US 93128358 A 19930928; US 95471368 A 19950606

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 5631827	A		34	G06F-017/60	Div ex application US 93128358 Div ex patent US 5485369

Abstract (Basic): US 5631827 A

The various transportation logistics tasks, such as order processing, order fulfilment, transportation of goods and tracking, are assigned to individual client - server objects which make up the building blocks of the computerised logistics management system.

A tokenised message handling scheme allows client and server objects to share information, even where the respective data types do not match. An external processing manager provides script handling services to other client applications, allowing those applications to modify the performance of other program objects and to communicate with the outside world.

ADVANTAGE - High performance, cost-effective logistics system.

[25

Dwg.6/6

Title Terms: AUTOMATIC; GOODS; TRANSPORT; LOGISTIC; MANAGEMENT; TOOL; EXPEDITE; GOODS; RATE; SERVE; CARRY; DATABASE; RATE; CARRY; CLIENT; APPLY ; USER; INTERFACE; ENABLE; SHIPPING; PROCESS; SHIPPING; SUPERVISION; SERVE; TRANSFER; MESSAGE; SERVE; CLIENT

Index Terms/Additional Words: 2; wpererror; save; title; file; ./TUS5631827AA ; ./AUS5631827

Derwent Class: T01

International Patent Class (Main): G06F-017/60

File Segment: EPI

14/5/13 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00766040 \*\*Image available\*\*

METHOD FOR ONLINE DISPLAY AND NEGOTIATION OF CARGO RATES

**PROCEDE D'AFFICHAGE EN LIGNE ET NEGOCIATION DE TARIFS DE CARGAISON**

## Patent Applicant/Inventor:

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## Legal Representative:

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## Patent and Priority Information (Country, Number, Date):

Patent: WO 200079412 A2 20001228 (WO 0079412)

Application: WO 2000US16178 20000613 (PCT/WO US0016178)

Priority Application: US 99335451 19990617

## Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT  
TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-017/60

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 6361

English Abstract

## French Abstract

L'invention concerne des donnees sur les tarifs et les escomptes de transitaires et de transporteurs, envoyees et publiees, concernant le transport terrien, maritime et aerien et permettant aux clients d'evaluer des prix competitifs, ces donnees etant disponibles, de preference, dans un emplacement consolide (par exemple un site web). Un client peut naviguer sur le site pour obtenir des donnees publiees ou actualisees sur les tarifs offerts par un transitaire ou un transporteur. Le client peut accepter un tarif envoye, auquel cas l'operateur du site informe le transitaire ou le transporteur. En variante, les clients et les transporteurs peuvent negocier les tarifs concernant des routes d'interet particulier, par l'intermediaire d'un bloc de vente aux encheres interactif en ligne..

## Legal Status (Type, Date, Text)

Publication 20001228 A2 Without international search report and to be republished upon receipt of that report.

Examination 20010517 Request for preliminary examination prior to end of 19th month from priority date

Declaration 20011122 Late publication under Article 17.2a

Republication 20011122 A2 With declaration under Article 17(2)(a); without abstract; title not checked by the International Searching Authority.

14/5/44 (Item 32 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT  
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00427633     \*\*Image available\*\*

**TRANSPORTATION RESERVATION SYSTEM**  
**SYSTEME DE RESERVATION DE TRANSPORTS**

Patent Applicant/Assignee:

GTN TECHNOLOGIES L L C,

Inventor(s):

ABATE Robert J,  
STARR Jeffrey T,  
STARR Marilyn G,  
STARR Michael L,  
WAGNER Richard T,

Patent and Priority Information (Country, Number, Date):

Patent: WO 9818096 A1 19980430

Application: WO 97US19202 19971023 (PCT/WO US9719202)

Priority Application: US 96736408 19961024

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AU CA JP KR RU AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE

Main International Patent Class: G06F-017/60

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 8907

**English Abstract**

The invention provides for an automated computerized ground transportation service reservation system (10) linking vendors of ground transportation services (12) and agents selling round transportation services (16). Ground transportation service reservation requests (30) are received from the agents (16) and distributed to the vendors (12) for fulfillment through the ground transportation reservation system (10) of the invention. The availability of vendors (12) to fulfill requests for ground transportation services (30) is maintained by the respective vendors (12) on a computer system at their locations. In the preferred environment, "switches" (82) on the screen display of each vendor's computer system indicate its availability, and each vendor's availability is "mirrored" onto storage on a ground transportation reservation system server (10) so that the server (10) can make reservations as requests (30) are received from the agents. Automated dispatching and billing are also provided for through the ground transportation reservation system (10) of the invention.

**French Abstract**

La presente invention concerne un systeme informatise et automatise (10) de reservation de services de transports terrestres reliant des vendeurs de services (12) de transports terrestres a des agents vendant des services (16) de transports terrestres. Les demandes (30) de reservation de services de transports terrestres sont recues en provenance des agents (16) et sont distribuees aux vendeurs (12) pour qu'il y soit satisfait par l'intermediaire du systeme (10) de reservation de transports terrestres de l'invention. Les disponibilites des vendeurs (12) leur permettant de satisfaire les demandes de services (30) de transports terrestres sont mises a jour par les vendeurs respectifs (12) sur un systeme informatique situe chez lesdits vendeurs. Selon un mode de realisation preferee, des "commutateurs" (82), sur l'ecran de visualisation du systeme informatique de chaque vendeur, indiquent les

disponibilites de chacun, lesquelles disponibilites sont "repercutees" sur une memoire d'un serveur (10) de systeme de reservations de transports terrestres de sorte que le serveur (10) peut effectuer des reservations des que les demandes (30) sont recues en provenance des agents. La presente invention concerne egalement la distribution et la facturation automatisees par l'intermediaire du systeme (10) de reservation de transports terrestres.

14/TI/1 (Item 1 from file: 347)  
DIALOG(R)File 347:(c) 2004 JPO & JAPIO. All rts. reserv.

DELIVERY MANAGEMENT SYSTEM

14/TI/2 (Item 1 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

Meeting attendance phone server for augmenting calendar tool pop-ups involves adding button including suitable messages concerned user's time schedule

14/TI/3 (Item 2 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

Automated goods transportation logistics management tool for expediting goods in commerce - has rate server for each carrier, database of rates for carriers, client application with user interface to enable shipper to process shipment and supervisory server for transferring messages between server and client

14/TI/4 (Item 3 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

Establishing transport-level connection across computer network - comparing corresp. user-required and provider-supported transport functions to detect mismatch and compensating mismatch by addition of control data

14/TI/5 (Item 4 from file: 350)  
DIALOG(R)File 350:(c) 2004 Thomson Derwent. All rts. reserv.

Temp. control system with main override regulation - using control pulse receivers for local thermostatic regulator power switching

14/TI/6 (Item 1 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

Data retrieval system and method  
Verfahren und System zum Wiederauffinden von Daten  
Methode et systeme de recouvrement de donnees

14/TI/7 (Item 2 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

Method and system for combining connections over ATM network  
Verfahren und System zur Kombination von Verbindungen über ein ATM-Netzwerk  
Methode et systeme pour combiner des connexions par un reseau ATM

14/TI/8 (Item 3 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

A system and method for transmitting a computer object



System und Verfahren zur Übertragung eines Rechnerobjektes  
Systeme et procede pour la transmission d'un objet informatique

14/TI/9 (Item 4 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

Compensation for mismatched transport protocols in a data communications network  
Kompensation von nicht richtig angepassten Transportprotokollen in einem Datenkommunikationsnetzwerk  
Compensation de protocoles de transport non assortis dans un reseau de communication de donnees

14/TI/10 (Item 5 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

Multiport/multidrop computer communications.  
Mehrfachanschluss/Mehrpunkt-Rechnerkommunikation.  
Communications d'ordinateurs multiportes et multipoints.

14/TI/11 (Item 6 from file: 348)-  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

Cordless accessed high-speed high-capacity local area networks.  
Schnelle lokale Netze hoher Leistungsfähigkeit mit schnurlosem Zugriff.  
Reseaux locaux a acces sans fil, a grande vitesse et a grande capacite.

14/TI/12 (Item 7 from file: 348)  
DIALOG(R)File 348:(c) 2004 European Patent Office. All rts. reserv.

System for centralized processing of accounting and payment functions.  
System zur zentralisierten Verarbeitung von Rechnungs- und Zahlungsfunktionen.  
Systeme pour le traitement centralise des fonctions de facturation et de paiement.

14/TI/13 (Item 1 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHOD FOR ONLINE DISPLAY AND NEGOTIATION OF CARGO RATES  
PROCEDE D'AFFICHAGE EN LIGNE ET NEGOCIATION DE TARIFS DE CARGAISON

14/TI/14 (Item 2 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHOD AND APPARATUS FOR FACILITATING ANONYMOUS TRANSACTIONS  
PROCEDE ET APPAREIL PERMETTANT DE FAVORISER DES TRANSACTIONS ANONYMES

14/TI/15 (Item 3 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHODS, CONCEPTS AND TECHNOLOGY FOR A VIRTUAL SHOPPING SYSTEM CAPABLE OF

ASSESSING NEEDS OF A CUSTOMER AND RECOMMENDING A PRODUCT OR SERVICE  
BASED ON SUCH ASSESSED NEEDS  
PROCEDES, CONCEPTS ET TECHNOLOGIE POUR SYSTEME D'ACHAT VIRTUEL CAPABLE  
D'EVALUER LES BESOINS D'UN CLIENT ET DE RECOMMANDER UN PRODUIT OU UN  
SERVICE SUR LA BASE DE CES BESOINS

14/TI/16 (Item 4 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

A WASTE COLLECTION MONITORING SYSTEM  
SYSTEME DE CONTROLE DE LA COLLECTE DES DECHETS

14/TI/17 (Item 5 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

ELECTRONICALLY TRANSMITTED PAYMENT SYSTEM  
SYSTEME DE PAIEMENT TRANSMIS PAR VOIE ELECTRONIQUE

14/TI/18 (Item 6 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

APPARATUS AND METHODS FOR USE OF ACCESS TOKENS IN AN INTERNET DOCUMENT  
MANAGEMENT SYSTEM  
DISPOSITIF ET PROCEDES POUR L'UTILISATION DE JETONS D'ACCES DANS UN SYSTEME  
DE GESTION DE DOCUMENTS VIA INTERNET

14/TI/19 (Item 7 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

REMOTELY ACCESSIBLE LEGACY DOCUMENT STORAGE AND SERVICE APPARATUS  
SERVICE ET APPAREIL DE STOCKAGE DE DOCUMENTS LEGAUX ACCESSIBLES A DISTANCE

14/TI/20 (Item 8 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SYSTEMS FOR FINANCIAL AND ELECTRONIC COMMERCE  
SYSTEMES PERMETTANT DE REALISER DES OPERATIONS FINANCIERES ET COMMERCIALES  
SUR INTERNET

14/TI/21 (Item 9 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

MUTUAL AUTHENTICATION IN A DATA NETWORK USING AUTOMATIC INCREMENTAL  
CREDENTIAL DISCLOSURE  
AUTHENTIFICATION RECIPROQUE DANS UN RESEAU DE DONNEES AU MOYEN DE LA  
DIVULGATION DE REFERENCES A INCREMENTATION AUTOMATIQUE

14/TI/22 (Item 10 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SYSTEM AND METHOD FOR SECURE TIME-SHARED ELECTRONIC ACCESS PARCEL  
DISTRIBUTION

SYSTEME ET PROCEDE DESTINES A L'ACCES ELECTRONIQUE EN TEMPS PARTAGE POUR LA  
DISTRIBUTION SECURISEE D'UN COLIS

14/TI/23 (Item 11 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

ELECTRONIC COMMERCE SYSTEMS AND PROCESSES, ESPECIALLY FOR THE CABLE  
TELEVISION INDUSTRY  
SYSTEMES ET PROCEDES DE COMMERCE ELECTRONIQUE, SPECIALEMENT DESTINES A  
L'INDUSTRIE DE LA TELEVISION PAR CABLE

14/TI/24 (Item 12 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHOD AND APPARATUS FOR DELIVERING ELECTRONIC DATA THROUGH A PROXY SERVER  
PROCEDE ET APPAREIL DESTINES A TRANSMETTRE DES DONNEES ELECTRONIQUES VIA UN  
SERVEUR PROXY

14/TI/25 (Item 13 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SYSTEM AND METHOD FOR NEGATIVE RETROACTIVE DISCOUNTS  
SYSTEME ET METHODE CONCERNANT DES PENALISATIONS RETROACTIVES SUR REMISES

14/TI/26 (Item 14 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

ELECTRONIC MUSIC/MEDIA DISTRIBUTION SYSTEM  
SYSTEME DE DISTRIBUTION ELECTRONIQUE DE MUSIQUE/MEDIA

14/TI/27 (Item 15 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

VOICE OVER DATA TELECOMMUNICATIONS NETWORK ARCHITECTURE  
ARCHITECTURE DE RESEAU DE TELECOMMUNICATION VOIX-DONNEES

14/TI/28 (Item 16 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

ON-LINE POSTAGE SYSTEM  
SYSTEME D'AFFRANCHISSEMENT EN LIGNE

14/TI/29 (Item 17 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

VOICE OVER INTERNET PROTOCOL TELEPHONE SYSTEM AND METHOD  
SYSTEME ET PROCEDE TELEPHONIQUES A PROTOCOLE VOIE SUR INTERNET

14/TI/30 (Item 18 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

MIDDLEWARE-BASED REAL-TIME COMMUNICATION SYSTEM

SYSTEME DE COMMUNICATION EN TEMPS REEL REPOSANT SUR L'UTILISATION D'UN  
INTERGICIEL

14/TI/31 (Item 19 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

THIRD PARTY PRIVACY SYSTEM  
SYSTEME ASSURANT LA CONFIDENTIALITE DE TIERS

14/TI/32 (Item 20 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

APPLICATION AND COMMUNICATION PLATFORM FOR CONNECTIVITY BASED SERVICES  
PLATE-FORME D'APPLICATIONS ET DE COMMUNICATIONS POUR SERVICES BASES SUR LA  
CONNECTIVITE

14/TI/33 (Item 21 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SERVICE MANAGEMENT SYSTEM FOR AN ADVANCED INTELLIGENT NETWORK  
SYSTEME DE GESTION DE SERVICES POUR RESEAU INTELLIGENT DE POINTE

14/TI/34 (Item 22 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

REMOTE ACCESS, EMULATION, AND CONTROL OF OFFICE EQUIPMENT, DEVICES AND  
SERVICES  
ACCES A DISTANCE, EMULATION ET COMMANDE D'EQUIPEMENT DE BUREAU, DISPOSITIFS  
ET SERVICES

14/TI/35 (Item 23 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

INTEGRATED CUSTOMER INTERFACE FOR WEB BASED COMMUNICATIONS NETWORK  
MANAGEMENT  
INTERFACE CLIENT INTEGREE POUR LA GESTION DE RESEAUX DE COMMUNICATIONS  
BASES SUR LE WEB

14/TI/36 (Item 24 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

INTEGRATED BUSINESS SYSTEM FOR WEB BASED TELECOMMUNICATIONS MANAGEMENT  
SYSTEME D'ECHANGES COMMERCIAUX INTEGRES POUR LA GESTION DE  
TELECOMMUNICATIONS SUR LE WEB

14/TI/37 (Item 25 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

INTEGRATED PROXY INTERFACE FOR WEB BASED TELECOMMUNICATIONS NETWORK  
MANAGEMENT  
INTERFACE MANDATAIRE INTEGREE DE GESTION DE RESEAUX DE TELECOMMUNICATIONS  
BASEE SUR LE WEB

14/TI/38 (Item 26 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

MANAGEMENT OF CALLING NAME DELIVERY IN TELEPHONE NETWORKS PROVIDING FOR  
TELEPHONE NUMBER PORTABILITY  
GESTION DE PRESTATIONS DE SERVICES RELATIFS AUX NOMS D'APPELANTS DANS DES  
RESEAUX TELEPHONIQUES COMPORTANT DES SERVICES DE PORTABILITE DE NUMEROS  
DE TELEPHONE

14/TI/39 (Item 27 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SYSTEM AND METHOD FOR LEAST COST CALL ROUTING  
SYSTEME ET PROCEDE D'ACHEMINEMENT D'APPEL A MOINDRE COUT

14/TI/40 (Item 28 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

PARTIALLY USER-DEFINED COMPUTER TRANSPORTATION SYSTEM  
SYSTEME DE TRANSPORT INFORMATISE DEFINI PARTIELLEMENT PAR L'UTILISATEUR

14/TI/41 (Item 29 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

CONTROL IN A DATA ACCESS TRANSPORT SERVICE  
GESTION DU SERVICE DE TRANSPORT D'ACCES AUX DONNEES

14/TI/42 (Item 30 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

A COMMUNICATION SYSTEM ARCHITECTURE  
SYSTEME, PROCEDE ET PRODUIT MANUFACTURE POUR L'ARCHITECTURE D'UN SYSTEME DE  
COMMUNICATION

14/TI/43 (Item 31 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHOD AND SYSTEM FOR UTILIZING AN INFORMATION DELIVERY SERVICE IN A LOCAL  
NUMBER PORTABILITY ENVIRONMENT  
PROCEDE ET SYSTEME PERMETTANT D'UTILISER UN SERVICE DE FOURNITURE  
D'INFORMATIONS DANS UN ENVIRONNEMENT DE PORTABILITE DE NUMERO LOCAL

14/TI/44 (Item 32 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

TRANSPORTATION RESERVATION SYSTEM  
SYSTEME DE RESERVATION DE TRANSPORTS

14/TI/45 (Item 33 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

METHOD AND APPARATUS FOR ENCRYPTING RADIO TRAFFIC IN A TELECOMMUNICATIONS NETWORK  
PROCEDE ET APPAREIL POUR CODER UN TRAFIC RADIO DANS UN RESEAU DE TELECOMMUNICATION

14/TI/46 (Item 34 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

POINT OF PRESENCE (POP) FOR DIGITAL FACSIMILE NETWORK WITH SPOOFING CAPABILITY TO MAINTAIN FAX SESSION  
POINT D'OCCUPATION POUR RESEAU NUMERIQUE DE TELECOPIE POSSEDANT UNE CAPACITE DE MYSTIFICATION SERVANT A MAINTENIR LA COMMUNICATION PAR TELECOPIE

14/TI/47 (Item 35 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

AUTOMATED TRAVEL SERVICE MANAGEMENT INFORMATION SYSTEM  
SYSTEME AUTOMATISE D'INFORMATIONS RELATIVES A LA GESTION DES SERVICES DE VOYAGES

14/TI/48 (Item 36 from file: 349)  
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UNIVERSAL ELECTRONIC RESOURCE DENOTATION, REQUEST AND DELIVERY SYSTEM  
SYSTEME UNIVERSEL DE DENOTATION, DE DEMANDE ET DE FOURNITURE DE RESSOURCES ELECTRONIQUES

14/TI/49 (Item 37 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

SYSTEMS AND METHODS FOR SECURE TRANSACTION MANAGEMENT AND ELECTRONIC RIGHTS PROTECTION  
SYSTEMES ET PROCEDES DE GESTION SECURISEE DE TRANSACTIONS ET DE PROTECTION ELECTRONIQUE DES DROITS

14/TI/50 (Item 38 from file: 349)  
DIALOG(R)File 349:(c) 2004 WIPO/Univentio. All rts. reserv.

MOBILE ACCESS TO TELECOMMUNICATIONS NETWORK  
ACCES MOBILE A UN RESEAU DE TELECOMMUNICATIONS

Set	Items	Description
S1	1946272	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	6965806	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAM??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	5082453	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	6908677	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	5442719	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	853366	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	33288	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	514276	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	1043436	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	339880	S1(10N)S2
S11	73277	S10(10N) (S3 OR S4)
S12	1545	S11(10N) (S6 OR S7)
S13	269	S12(10N) (S8 OR S9)
S14	50	S13 NOT PY>2000
S15	295353	S1(10N)S5
S16	70896	S15(10N)S3
S17	11493	S16(10N)S2
S18	3077	S17(10N)S4
S19	785	S18(10N)S9
S20	31	S19 AND G06F?
S21	4	S20 NOT PY>2000

? show files

File 344:Chinese Patents Abs Aug 1985-2004/May

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File 347:JAPIO Nov 1976-2004/Jun(Updated 041004)

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File 350:Derwent WPIX 1963-2004/UD,UM &UP=200467

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File 348:EUROPEAN PATENTS 1978-2004/Oct W03

(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20041021,UT=20041014

(c) 2004 WIPO/Univentio

21/5/1 (Item 1 from file: 347)  
DIALOG(R)File 347:JAPIO  
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06290534 \*\*Image available\*\*  
EVENT NOTIFICATION METHOD AND NOTIFICATION NETWORK

PUB. NO.: 11-232126 [JP 11232126 A]  
PUBLISHED: August 27, 1999 (19990827)  
INVENTOR(s): SHIBATA HIROSHI  
APPLICANT(s): NIPPON TELEGR & TELEPH CORP <NTT>  
APPL. NO.: 10-032585 [JP 9832585]  
FILED: February 16, 1998 (19980216)  
INTL CLASS: G06F-009/46; G06F-009/44

## ABSTRACT

PROBLEM TO BE SOLVED: To provide an event notification method capable of notifying even a **consumer** who meets requirements after event **delivery** of an event and a notification **network** to execute this method without reducing the processing speed or the like.

SOLUTION: When an event having an event holding period **designated** as one attribute is transmitted from a supplier 11 to an N.S.(notification server) 21, the N.S. checks the requirements of the even with respect to **consumers** 13 and 14 and **delivers** the event only to the **consumer** 13 meting a filter **condition** and stores this event; and thereafter, when the consumer 14 changes the filter condition in this holding period, the N.S. collates the held attribute of the event with the changed filter condition and notifies the event meeting the filter condition to the consumer 14.

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21/5/2 (Item 2 from file: 347)  
DIALOG(R)File 347:JAPIO  
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05986347 \*\*Image available\*\*  
METHOD AND SYSTEM FOR ON-LINE SHOPPING SERVICE

PUB. NO.: 10-269447 [JP 10269447 A]  
PUBLISHED: October 09, 1998 (19981009)  
INVENTOR(s): TANIGUCHI KAZUHIKO  
SHIMANO TOMOO  
MIHARA KATSUSHI  
KAGOSHIMA SHUNICHI  
APPLICANT(s): HITACHI LTD [000510] (A Japanese Company or Corporation), JP  
(Japan)  
APPL. NO.: 09-075026 [JP 9775026]  
FILED: March 27, 1997 (19970327)  
INTL CLASS: [6] G07F-017/40; G06F-013/00; G06F-017/60; G07F-009/00  
JAPIO CLASS: 29.4 (PRECISION INSTRUMENTS -- Business Machines); 45.2  
(INFORMATION PROCESSING -- Memory Units); 45.4 (INFORMATION  
PROCESSING -- Computer Applications)  
JAPIO KEYWORD:R303

## ABSTRACT

PROBLEM TO BE SOLVED: To enable a user to select required delivery service out of plural delivery service candidates by providing information related to the delivery date and cost of a commodity which are calculated by using commodity stock information and delivery method information to the user.



SOLUTION: A server 202 receives a commodity identifier(ID) and a delivery condition ID transmitted from a client 201 through a communication network 203. Delivery service information corresponding to the received commodity ID and delivery condition ID is retrieved from a storage device 202. The retrieved service information is transmitted to the client 201 through the network 203. The client 201 executes delivery procedure processing corresponding to the received delivery service ID. In the constitution, a user can select his required delivery service from plural delivery service candidates while considering conditions such as the required time and cost of delivery.

21/5/3 (Item 1 from file: 349)

DIALOG(R)File 349:PCT FULLTEXT

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00734760 \*\*Image available\*\*

METHOD AND APPARATUS FOR MANAGING ASSETS OF A CLIENT SIDE APPLICATION  
PROCEDE ET DISPOSITIF DE GESTION D'ATOUTS D'UNE APPLICATION COTE-CLIENT

Patent Applicant/Assignee:

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(Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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Legal Representative:

GALLENSON Mavis S.(et al) (agent), Ladas & Parry, Suite 2100, 5670  
Wilshire Boulevard, Los Angeles, CA 90036-5679, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200048073 A1 20000817 (WO 0048073)

Application: WO 2000US3346 20000209 (PCT/WO US0003346)

Priority Application: US 99248180 19990209

Parent Application/Grant:

Related by Continuation to: US 99248180 19990209 (CON)

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA  
MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA  
UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Main International Patent Class: G06F-009/44

Publication Language: English

Filing Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 9369

English Abstract

The present invention simplifies the development of a client side application for a client-server application, wherein such a client side application typically runs on multiple clients having drastically different platform characteristics. To simplify the development process

of a client side application, the present invention a) provides a programming model as a guide for code development, and b) supports a software component at each client machine's system level for asset management. The programming model guides the coding development of the client side application in a standardized and systematic manner. It also allows the developers to write codes that are platform-independent. Asset management is automated by a client system level software component (called the Asset Manager) running on each client's side. The Asset Manager of each client is tailored specifically for maximizing the capability of the client machine platform. Moreover, the Asset Manager of each client enables the development of client platform-independent code. In addition, the design of the Asset Manager via data type factories allows extensibility of media asset types; a new asset data type can easily be supported by simply adding a new data type factory to the Asset Manager without rewriting existing code. Finally, the Asset Manager uses a central location called the Asset Store to store assets shared by different client side applications, thus facilitating the speed of switching among these applications.

#### French Abstract

La presente invention simplifie le developpement d'une application cote-client associee a une application client-serveur, ladite application cote-client etant generalement executee sur de multiples clients ayant des caracteristiques de plates-formes radicalement differentes. De maniere a simplifier le processus de developpement d'une application cote-client, la presente invention consiste (a) a utiliser un modele de programmation en tant que guide pour le developpement de code et (b) a mettre en oeuvre un composant logiciel au niveau systeme de chaque machine client pour la gestion des atouts. Le modele de programmation guide le developpement du codage de l'application cote-client de maniere normalisee et systematique. Il permet egalement aux developpeurs d'ecrire des codes qui sont independants de la plate-forme. Cette gestion des atouts est automatisee par un composant logiciel de niveau systeme du client (appele "gestionnaire des atouts") qui s'execute sur chaque plate-forme client. Le gestionnaire des atouts de chaque client est personnalise specialement pour maximiser la capacite de la plate-forme de la machine client. De plus, ledit gestionnaire d'atouts de chaque client permet le developpement de code independant de la plate-forme client. En outre, la conception du gestionnaire d'atouts a l'aide d'unites de fabrication de types de donnees permet l'extensibilite des types d'atouts supports; il est possible de creer facilement un nouveau type de donnees d'atouts en ajoutant simplement une nouvelle unite de fabrication de type de donnees au gestionnaire d'atouts sans qu'il soit necessaire de reecrire le code existant. Finalement, le gestionnaire d'atouts utilise un emplacement central appele la memoire d'atouts pour stocker les atouts partages par differentes applications cote-client, ce qui permet d'accroitre la vitesse de commutation entre ces applications.

#### Legal Status (Type, Date, Text)

Publication	20000817	A1 With international search report.
Publication	20000817	A1 Before the expiration of the time limit for amending the claims and to be republished in the event of the receipt of amendments.
Examination	20010222	Request for preliminary examination prior to end of 19th month from priority date
Correction	20011004	Corrected version of Pamphlet: pages 1/11-11/11, drawings, replaced by new pages 1/14-14/14; due to late transmittal by the receiving Office
Republication	20011004	A1 With international search report.

21/5/4 (Item 2 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00552848

**INTERACTIVE PLAYLIST GENERATION USING ANNOTATIONS**  
**GENERATION DE LISTE DE DIFFUSION INTERACTIVE AVEC DES ANNOTATIONS**

Patent Applicant/Assignee:

MICROSOFT CORPORATION,

Inventor(s):

GUPTA Anoop,

BARGERON David M,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200016221 A1 20000323 (WO 0016221)

Application: WO 99US21391 19990915 (PCT/WO US9921391)

Priority Application: US 98100452 19980915

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB  
GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD  
MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ  
VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ BY KG KZ MD RU TJ TM  
AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM  
GA GN GW ML MR NE SN TD TG

Main International Patent Class: G06F-017/30

International Patent Class: G06F-017/24

Publication Language: English

Fulltext Availability:

Detailed Description

Claims

Fulltext Word Count: 12534

## English Abstract

A plurality of user-selected annotations are used to define a playlist of media segments corresponding to the annotations. The user-selected annotations and their corresponding media segments are then provided to the user in a seamless manner. A user interface allows the user to alter the playlist and the order of annotations in the playlist. The user interface identifies each annotation by a short subject line.

## French Abstract

Une pluralite d'annotations selectionnees par l'utilisateur sont utilisees pour definir une liste de diffusion de segments de supports correspondant aux annotations. Les annotations selectionnees par l'utilisateur et leurs segments de supports correspondants sont ensuite fournis a l'utilisateur de maniere directe et continue. Une interface utilisateur permet a l'utilisateur de modifier la liste de diffusion et l'ordre des annotations dans la liste de diffusion. L'interface utilisateur identifie chaque annotation par une courte ligne d'objet.

Set	Items	Description
S1	1502484	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	2974967	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAME??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	2357873	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	4760446	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	3896490	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	295411	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	70873	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	433808	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	1322155	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	5788434	DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SECOND OR MANY OR MULTIPL? OR MULTI OR SEVERAL OR NUMEROUS? OR PLURAL? OR VARIOUS? OR VARIED OR (MORE OR GREATER) () THAN() (1 OR ONE)
S11	447600	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S12	212314	S1(S)S2
S13	87167	S12(S) (S3 OR S4)
S14	2966	S13(S) (S6 OR S7)
S15	941	S14(S) (S8 OR S9)
S16	550	S15 AND S10
S17	326	S16(S) (S5 OR S11)
S18	323	RD (unique items)
S19	232	S18 NOT PY>2000
S20	45427	S12(10N) (S3 OR S4)
S21	841	S20(10N) (S6 OR S7)
S22	125	S21(10N) (S8 OR S9)
S23	626601	S10(15N) (S5 OR S11)
S24	35	S23(S)S22
S25	35	RD (unique items)
S26	27	S25 NOT PY>2000

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File 2:INSPEC 1969-2004/Oct W3

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    (c) 2003 EBSCO Pub.  
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File 475:Wall Street Journal Abs 1973-2004/Oct 27  
    (c) 2004 The New York Times  
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
    (c) 2002 The Gale Group

26/3,K/1 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6919301 INSPEC Abstract Number: C2001-06-7220-003

**Title: A rule-oriented architecture to incorporate dissemination-based information delivery into information integration environments**

Author(s): Mizuguchi, H.; Kitagawa, H.; Ishikawa, Y.; Morishima, A.

Author Affiliation: Tsukuba Univ., Ibaraki, Japan

Conference Title: Current Issues in Databases and Information Systems. East-European Conference on Advances in Databases and Information Systems Held Jointly with International Conference on Database Systems for Advanced Applications, ADBIS-DASFAA 2000. Proceedings (Lecture Notes in Computer Science Vol.1884) p.185-99

Editor(s): Stuller, J.; Pokorny, J.; Thalheim, B.; Masunaga, Y.

Publisher: Springer-Verlag, Berlin, Germany

Publication Date: 2000 Country of Publication: Germany xiii+396 pp.

ISBN: 3 540 67977 4 Material Identity Number: XX-2000-02611

Conference Title: Current Issues in Databases and Information Systems

Conference Sponsor: INTAX; Hewlett Packard; KOMIX; Smart4U; DCIT

Conference Date: 5-9 Sept. 2000 Conference Location: Prague, Czech Republic

Language: English

Subfile: C

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...Abstract: information sources has been one of important research issues in recent advanced application environments. Today, **various** types of information sources are available. Dissemination-based information **delivery services** that autonomously **deliver** information from the **server** sites to **users** are among the useful and promising information sources. In this paper, we present incorporation of...

26/3,K/2 (Item 2 from file: 2)  
DIALOG(R)File 2:INSPEC  
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6786824 INSPEC Abstract Number: C2001-01-7210N-064

**Title: Rights trading system and its application to electronic commerce**

Author(s): Fujimura, K.; Terada, M.; Mizuno, Y.

Author Affiliation: Inf. Sharing Platform Labs., NTT, Japan

Journal: NTT R & D vol.49, no.11 p.678-84

Publisher: NTT,

Publication Date: 2000 Country of Publication: Japan

CODEN: NTTDEC ISSN: 0915-2326

SICI: 0915-2326(2000)49:11L.678:RTSA;1-H

Material Identity Number: N541-2000-011

Language: Japanese

Subfile: C

Copyright 2000, IEE

...Abstract: will combine monofunctional autonomous application service providers (ASPs), such as those providing matching payment and **delivery services**, that are distributed throughout the Internet. In **order** to **coordinate** autonomous ASPs that have not yet established trust amongst each **other**, the paper proposes to use electronic rights as an effective medium among ASPs. Such rights...

26/3,K/3 (Item 3 from file: 2)

DIALOG(R)File 2:INSPEC

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6782949 INSPEC Abstract Number: B2001-01-6150M-047, C2001-01-5640-032

**Title: RNAP: a resource negotiation and pricing protocol**

Author(s): Xin Wang; Schulzrinne, H.

Author Affiliation: Dept. of Comput. Sci., Columbia Univ., New York, NY, USA

Conference Title: NOSSDAV'99 Workshop. 9th International Workshop on Network and Operating Systems Support for Digital Audio and Video p. 77-93

Publisher: AT&amp;T Labs. Research, Florham Park, NJ, USA

Publication Date: 1999 Country of Publication: USA v+288 pp.

Material Identity Number: XX-1999-01351

Conference Title: Proceedings of the 9th International Workshop on Network and Operating System Support for Digital Audio and Video

Conference Sponsor: AT&amp;T; Sun; Microsoft

Conference Date: 23-25 June 1999 Conference Location: Basking Ridge, NJ, USA

Language: English

Subfile: B C

Copyright 2000, IEE

...Abstract: service over the Internet are being studied, and are particularly necessary for multimedia applications. The **selection** and use of a specific **delivery service** involves negotiation between the **user** and the **network** ; they agree upon specifications such as the type of service user packets will receive, the...

... desired specifications for one or more flows. RNAP protocol mechanisms are flexible enough to support **multiple delivery** service models, and allow dynamic re-negotiation of services during a session. Two **different** network architectures are defined to support RNAP, a centralized architecture with a network resource negotiator...

26/3,K/4 (Item 4 from file: 2)

DIALOG(R)File 2:INSPEC

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6610236 INSPEC Abstract Number: C2000-07-7160-021

**Title: With agility and adequate partnership strategies towards effective logistics networks**

Author(s): Schonsleben, P.

Author Affiliation: ETH-Centre for Enterprise Sci., Fed. Inst. of Technol., Zurich, Switzerland

Journal: Computers in Industry vol.42, no.1 p.33-42

Publisher: Elsevier,

Publication Date: June 2000 Country of Publication: Netherlands

CODEN: CINUD4 ISSN: 0166-3615

SICI: 0166-3615(200006)42:1L.33:WAAP;1-W

Material Identity Number: C242-2000-004

U.S. Copyright Clearance Center Code: 0166-3615/2000/\$20.00

Language: English

Subfile: C

Copyright 2000, IEE

Abstract: In the mid-1970s, there was a change in **many** areas of the economy-caused by the laws of supply and demand from **sellers** ' markets to buyers' markets. This macroeconomic phenomenon-i.e., economics-had decisive

consequences for logistics...

... longer handle development and manufacturing. Instead, these tasks are distributed among various companies or among **several** organizational units within a company. In a logistics network, the companies involved form customer- **supplier** links. With the exception of the consumer, each customer is a co-producer within the...

...future scenarios. For the duration and intensity of cooperation within a logistics network, there are **various** strategies of partnership. According to supply and demand, as well as the type of **product**, all of these forms are valid today. The present contribution focuses upon four strategies in ...

... all longer-term in nature. Here, virtual organizations attempt-on the basis of a long- **term network** -to achieve short- **term** company cooperation for specific **customer** orders. Fundamental principles of effective **logistics** networks concern the agility of a company. Agile competitors, are competitors who understand how to...

26/3,K/5 (Item 5 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6428618 INSPEC Abstract Number: B2000-01-6210C-017, C2000-01-7410F-043

**Title: Provisioning software: pulling it together**

Author(s): Jander, M.

Journal: Data Communications International vol.28, no.13 p.  
SUPL15-18, SUPL23, SUPL25

Publisher: CMP Media Inc,

Publication Date: 21 Sept. 1999 Country of Publication: USA

CODEN: DCINEU ISSN: 0363-6399

SICI: 0363-6399(19990921)28:13L:supl15:PSPT;1-W

Material Identity Number: P526-1999-012

U.S. Copyright Clearance Center Code: 0363-6399/99/\$5.50

Language: English

Subfile: B C

Copyright 1999, IEE

Abstract: Far from cashing in on demand for **network** services, **carriers** are having difficulty in **delivering** services in a timely fashion which is driving **customers** to the competition. **Vendors** selling multiservice provisioning software say their **packages** match the **different** types of OSS (operations support system) software that tracks customer **orders** with the **various** network management programs that activate circuits and services in the network itself. Basically, the new code acts as middleware, sitting between **different** programs and tying them together. And **vendors** say that helps carriers not only fill **orders**, set up services, and simplify billing, but also stay current with the service technologies they ...

26/3,K/6 (Item 6 from file: 2)

DIALOG(R)File 2:INSPEC

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6144148

**Title: EC/EDI integration fuels Uniflame's rapid growth**

Author(s): Sandus, J.

Journal: EDI Forum: The Journal of Electronic Commerce vol.11, no.4



p.40-4, 101

Publisher: EDI Group,  
Publication Date: 1998 Country of Publication: USA  
ISSN: 1048-3047  
SICI: 1048-3047(1998)11:4L:40:IFUR;1-P  
Material Identity Number: G491-1998-004  
Language: English  
Subfile: D  
Copyright 1999, IEE

...Abstract: for years. What is unusual is that the company has integrated its EDI system with **order** processing and **other** key areas to not only streamline operations, but to actually help the sales department close...

... system in less than four hours, giving the sales team a distinct advantage at closing **time**. Other advantages of the company's integrated system include: a **customer database** with automatic look-**ups** and calculations, price verification, and exception handling. Not surprisingly, Uniflame's IT department has overcome **numerous** challenges, such as the elimination of manual processes, overcoming nonstandard data, handling infrequent blanket **purchase orders**, and responding to constantly changing trading partner communication needs.

26/3,K/7 (Item 7 from file: 2)

DIALOG(R)File 2:INSPEC

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6138009 INSPEC Abstract Number: B1999-02-8360-053, C1999-02-7410B-115

**Title: Power management software "LanSafe III"**

Author(s): Fushima, T.; Kubota, T.; Iwata, M.

Journal: Sanken Technical Report vol.30, no.1 p.40-7

Publisher: Sanken Electric Co,

Publication Date: Nov. 1998 Country of Publication: Japan

CODEN: STEQDU ISSN: 0285-9815

SICI: 0285-9815(199811)30:1L:40:PMST;1-F

Material Identity Number: H729-1998-001

Language: Japanese

Subfile: B C

Copyright 1999, IEE

...Abstract: supply anomaly, automatic operation system by schedule control and monitoring of UPS operation status, this **product** will enable the system controller to supervise and control remotely the UPSs located in various sites of the network together with **other network** equipment. The features of this **product** are as follows: 1) **Schedule** function which allows one to set ON/OFF **time** for each segment by a week. 2) Power supply and **UPS** monitoring function to display the operational status of the power supply and UPS in real...

26/3,K/8 (Item 8 from file: 2)

DIALOG(R)File 2:INSPEC

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5237485 INSPEC Abstract Number: C9605-7220-012

**Title: The first EUSIDIC/EUROLUG survey of document delivery in Europe**

Author(s): Wolf-Terroine, M.; Ghirardi, L.; Mahon, B.

Author Affiliation: Pegasos, France

Conference Title: Online Information 95. 19th International Online Information Meeting Proceedings p.557-66

Editor(s): Raitt, D.I.; Jeapes, B.

Publisher: Learned Inf. (Europe), Oxford, UK

Publication Date: 1995 Country of Publication: UK xiv+612 pp.

ISBN: 0 904933 94 6 Material Identity Number: XX95-03061

Conference Title: Proceedings of 19th International Online Information Meeting

Conference Date: 5-7 Dec. 1995 Conference Location: London, UK

Language: English

Subfile: C

Copyright 1996, IEE

...Abstract: quality in most cases was satisfactory. Consequently EUROLUG discontinued the survey. Coincident with this change, **many** online information services and **other** agencies were beginning to offer document **delivery** services the opportunity to **order** documents identified in online searches as well as documents identified elsewhere but not available from...

... to reconsider their buying patterns for documents and to run to the 'on demand' document **delivery** **services** more and more. Consequently, in 1994, EUROLUG **decided** that a survey of these document **delivery** **services** in the same style as the data **network** surveys, would be opportune. EUROLUG members throughout Europe kept a record of documents ordered and...

26/3,K/9 (Item 9 from file: 2)

DIALOG(R)File 2:INSPEC

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04134149

Title: Will open systems deliver at DHL?

Author(s): Hoffman, T.

Journal: InformationWEEK no.361 p.20, 24

Publication Date: 24 Feb. 1992 Country of Publication: USA

CODEN: INFWE4 ISSN: 8750-6874

Language: English

Subfile: D

Abstract: DHL Airways Inc., the privately held **overnight** package **carrier**, needs a single corporatewide data **network** to improve **customer** service. The company made its first commitment to Unix and open systems in 1986. The forthcoming distributed processing network will link the firm's **various** operations- **package** tracking and tracing, telemarketing, billing, import/export, and customer services-to one **another** and to a data repository to be set up in Houston.

26/3,K/10 (Item 10 from file: 2)

DIALOG(R)File 2:INSPEC

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02201652 INSPEC Abstract Number: C84011261

Title: The rail carrier-route choice model

Author(s): Bronzini, M.S.; Sherman, D.

Author Affiliation: Transportation Center, Univ. of Tennessee, Knoxville, TN, USA

Journal: Transportation Research, Part A (General) vol.17A, no.6 p.

463-9

Publication Date: Nov. 1983 Country of Publication: UK  
CODEN: TRAGDB ISSN: 0191-2607  
U.S. Copyright Clearance Center Code: 0191-2607/83\$3.00+.00  
Language: English  
Subfile: C

...Abstract: Rail Carrier-Route Choice Model, or (RC)2, was developed to model the behavior of **carriers** in the rail industry. The (RC)2 routes **individual** shipments, one at a **time**, through a **network** representation of the US rail system. The algorithm used by the model finds the path...

... the nodes and which also minimizes the amount of available revenue that is 'lost' to **other** railroads. The (RC)2 has been tested for **several** known and anticipated coal **shipments** for **various** electric utilities. Results of test runs are presented and show the model to be computationally ...

26/3,K/11 (Item 1 from file: 35)  
DIALOG(R)File 35:Dissertation Abs Online  
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01708067 ORDER NO: AADMQ-39706  
**AN ELECTRONIC COMMERCE WEB BENCHMARK**  
Author: WANG, YIE  
Degree: M.COMP.SC.  
Year: 1999  
Corporate Source/Institution: DALTECH-DALHOUSIE UNIVERSITY (CANADA) (1326)  
Source: VOLUME 37/06 of MASTERS ABSTRACTS.  
PAGE 1891. 138 PAGES  
ISBN: 0-612-39706-8

...broker model. The model consists of activities such as online consultation of the business' suppliers' **databases**, selection of the supplier with the least cost or shortest **delivery time** and **delivery** from the **supplier** to the **consumer** through **another** third-party **delivery** channel (e.g, **Fedex**, **UPS**). The browser is incorporated in the definition of the buy transaction where delivery is not...

26/3,K/12 (Item 2 from file: 35)  
DIALOG(R)File 35:Dissertation Abs Online  
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01574099 ORDER NO: AADMM-17194  
**A REDUCED COMPLEXITY-CENTRALIZED POWER CONTROL SCHEME FOR DS/CDMA CELLULAR COMMUNICATION**  
Author: ZHANG, RUBY (RONG)  
Degree: M.A.SC.  
Year: 1996  
Corporate Source/Institution: SIMON FRASER UNIVERSITY (CANADA) (0791)  
Source: VOLUME 35/05 of MASTERS ABSTRACTS.  
PAGE 1496. 129 PAGES  
ISBN: 0-612-17194-9

The goal of power control in cellular Code Division **Multiple** Access (CDMA) is to **deliver** a desired **Carrier** -to-Interference ratio (CIR) to the **users** in the **network**, irrespective of their locations and channel

**conditions** . Effective power control algorithms are essential to reduce the co-channel interference and increase the...

26/3,K/13 (Item 1 from file: 233)  
DIALOG(R)File 233:Internet & Personal Comp. Abs.  
(c) 2003 EBSCO Pub. All rts. reserv.

00435810 96LK09-009

**How customizable news services can help you reduce clutter (and guilt)**  
Rudich, Joe  
LINK-UP , September 1, 1996 , v13 n5 p8-9, 2 Page(s)  
ISSN: 0739-988X  
Company Name: Mercury Center; Individual; Farcast; IBM Corp.;  
PointCast  
Product Name: NewsHound; HeadsUp; FarCast; InfoSage; PointCast  
Network

Presents a **buyers** ' guide to customizable information- **delivery services** that can **select** relevant articles from news services. Provides **individual** summaries and **Web site** addresses for five electronic clipping services: PointCast Network from PointCast of Cupertino, CA (408); NewsHound...

... according to specified topics. Mentions the news sources used by each service. Concludes that information- **delivery services** can replace magazines and **other** periodicals, clearing some space on your desk. Contains two screen displays and one **product** source guide. (smg)

26/3,K/14 (Item 1 from file: 475)  
DIALOG(R)File 475:Wall Street Journal Abs  
(c) 2004 The New York Times. All rts. reserv.

08044892 NYT Sequence Number: 000000991215  
**HOW WEBVAN CONQUERS E-COMMERCE'S LAST MILE**  
ANDERS, GEORGE  
Wall Street Journal, Col. 3, Pg. 1, Sec. B  
Wednesday December 15 1999

**ABSTRACT:**

Webvan Group Inc illustrates the challenges e-commerce companies face in **delivering products** to **customers** quickly and reliably; rather than use traditional **shippers** , WebVan and **several other online grocers** are trying to conquer the last mile of the Internet shopping cycle by creating...

26/3,K/15 (Item 1 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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09413782  
Picard SurgelZs s'appr te avant de changer de mains  
FRANCE: PICARD SURGELES' COMING SALE  
Les Echos (LE) 29 Nov 2000 p.32  
Language: FRENCH

... site at the end of July 2000, offering its 950 products. The group has the **logistics** of its home sales service to **deliver** the orders placed on

**Internet** . Half of the **clients** on this new retail channel are new to the group's home delivery service. The...

... to 8% despite the mad cow disease crises. The purchases are for Argentinean beef, organic **products** , and fish. Picard SurgelZs estimates that it has a potential of opening 200 **additional** stores in France, and it plans to go into Spain in 2001. The group expects...

26/3,K/16 (Item 2 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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09268865

Shipping and freight forwarding information accessible online

HONG KONG: ONLINE SHIPPING MANAGEMENT AVAILABLE

HK Economic Times (XKH) 07 Apr 2000 P. a10

Language: CHINESE

...companies to check freight information, track shipping order, the status of bills of lading, and **delivery schedule online** . **Shipping companies** can store information such as **client profile**, **manufacturers** ' information and **other shipping information online** at DataCross which is accessible via Fucom's modem. Shipping companies can install the system...

... service is HK\$ 300 per month. DataCross will save costs and administratiave workload while allowing **shipping companies** to check information and **client detail online** 24 hours a **day** . \*

26/3,K/17 (Item 3 from file: 583)  
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09241191

Chemical industry's e-commerce portals see good response in Asia

ASIA: ONLINE TRADING OF CHEMICALS TO GROW

Business Times (XBA) 16 Feb 2000 p.10

Language: ENGLISH

...of chemical products with a platform to carry out their negotiations and transactions on the **Internet** . It also works with industry partners to provide logistics, **transportation** and financing services to its **users** . Besides trading chemical **products** , chemical **manufacturers** are also using the **Internet** for **other** purposes. For instance, Eastman Chemical Asia Pacific and Singapore's Sesami.com will unveil a...

26/3,K/18 (Item 4 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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09231986

Chinese-medicine site in business

HONG KONG: TUNG FONG HUNG LAUNCHES WEBSITE

South China Morning Post (XKT) 27 Jan 2000 p.b2

Language: ENGLISH

... expand customers in Asia and promote its brand name. The website

features offering free live **online** health and beauty advice and conducting business transactions. **Online customers** will enjoy **free goods delivery service** for HK\$ 500 or over **purchase**. The operator plans to expand the website into Japanese, English and **other** Asian languages versions. \*...

26/3,K/19 (Item 5 from file: 583)

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09227564

Funkkontakt ber Landesgrenzen hinweg  
GERMANY: TETRA DIGITAL RADIO IS COMING  
Handelsblatt (HT) 19 Jan 2000 p.25  
Language: GERMAN

... 2000, initially in the seven largest conurbations with 1,000 base stations. In 2001 alone **another** 1,000 base stations are to be set up in **order** to extend coverage throughout Germany. The Cologne-based company is a subsidiary of Dolphin Telecom...

...group is active throughout Europe. In contrast to analogue trunked radio such as the Chekker **network**, the **users**, e.g. taxi drivers or **transport companies** can communicate not only within their **network**, but nationwide and even across borders thanks to interfaces to other mobile and fixed-line...

26/3,K/20 (Item 6 from file: 583)

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09223799

Post will E-Commerce-Firma gr nden  
SWITZERLAND: POST PLANS FOR E-COMMERCE SECTOR  
Schweizer Handelszeitung (XID) 05 Jan 2000 p.20  
Language: GERMAN

... with an investment programme worth around SFr 200mn. According to company head Reto Braun, a **separate** e-commerce company is to be set up in the near future. In **order** to get access to the necessary know how, Post is betting on alliances. The recent...

...offered in two to three years. Post is aiming to extent the range of **e-logistics** services. Among **other** things, **Post** is to **set up** a call centre to accept **orders** for **online** retailers from customers who do not want to go online. Also, Post is to handle...

26/3,K/21 (Item 7 from file: 583)

DIALOG(R)File 583:Gale Group Globalbase(TM)  
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09214493

Kostenkontrolle bei KUufen via Internet  
US: DHL AIRWAYS PIONEERS IN CUSTOMS CALCULATION  
Handelsblatt (HT) 16 Dec 1999 p.26  
Language: GERMAN

... beginning of 2000. DHL Airways is thus taking a pioneer's role among international freight **carriers**. **Internet users** are often surprised by the high fees for international **delivery** charged for products bought **online**. DHL Airways wants to give **online** shoppers a chance for better cost control. The new service will be available on the DHL Website or as a software **package**. Fees, customs duties and **other** charges for consignments from the US and twelve **other** countries can be calculated. From the middle of 2000, the system will be available for...

26/3,K/22 (Item 8 from file: 583)

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09100021

DHL launches Malaysian website

MALAYSIA: DHL UNFULRS OWN MALAYSIAN WEBSITE  
Business Times Malaysia (XAR) 06 May 1999 ShippingTimes p.1  
Language: ENGLISH

... on 5 May 1999. Apart from offering a wide array of information on the international **air express** service provider, the new interactive **website** also enables **DHL customers** to conduct **several** transactions including arranging **shipment** collections and monitoring their **shipments**. Customers could also interact directly either in English or Bahasa Malaysia, for requirements and queries...

26/3,K/23 (Item 9 from file: 583)

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06601057

Im Automobilvertrieb sind gravierende VerUnderungen absehbar

GERMANY: CHANGES IN CAR TRADE  
Blick durch die Wirtschaft (BDDW) 16 Mar 1998 p.5  
Language: GERMAN

... are expected to disappear. Instead, new cars will be increasingly sold in city centres while **second** -hand car superstores are set up on the outskirts. **Second** -hand **traders** are to focus more on high quality and competent advice. Concentration in the market is...

... setting up stores with expensive exhibition rooms, they are to focus on advertising on the **Internet**. In cooperation with **logistics** companies, a car can be **delivered** directly to the **customer** 's home. About 20% of new cars are expected to be sold via Internet in...

26/3,K/24 (Item 10 from file: 583)

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06565386

RZorganisation de l'Ztat-major de La Poste

FRANCE: CHANGES AT LA POSTE'S MANAGEMENT  
La Tribune (XOT) 02 Jan 1998 p.7  
Language: FRENCH

... general manager Martin Vial is now in charge of the operational

management of the French **post** office as the **courier** , **parcel** , financial customers and general public **network** departments now report to him. **Other** moves are included in La Poste's reorganizing as the human resources management will also...

26/3,K/25 (Item 11 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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06487565  
ASSAM RURAL INFRASTRUCTURE AND AGRICULTURAL SERVICE PROJECT  
INDIA: TENDER FOR COMPUTER EQUIPMENT  
Development Business (XCD) 30 Jun 1997 P.17  
Language: ENGLISH

Tender From : The **Additional** Chief Engineer, PWD, ARIASP Tender Number: WB533-465/97 Tender For : **Package** I Schedule 1 - Computer system made up of Dual Processor Pentium Pro Server (1); RISC...

...and Dot Matrix Printer 132 col 300 cps 9 pin (10). Schedule 3 - 3 KVA on - line UPS (3); 1 KVA on - line UPS (9) and 4 KVA stabiliser (3).  
**Schedule** 4 - Window air conditioner 1.5 tonnes (19). Package II Item 1 - Digital camera (3). Item 2 - Scanner....

26/3,K/26 (Item 12 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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06284976  
Mit Telekom-Diensten Kasse machen  
GERMANY: HEW INTO TELECOMS MARKET  
Handelsblatt (HT) 19 Mar 1996 p.17  
Language: GERMAN

... the greater Hamburg area and in Neum nster and Itzehoe. HanseNet wants to cooperate with **other** so-called city- **carriers** in **order** to allow interregional data **transfer** . Talks are currently being held with **Individual** Services Integrated Systems and Communication **Network** Bremen. International links are to be provided by Vebacom and Deutsche Telekom. Should the power...

26/3,K/27 (Item 13 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
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04212644  
DATA EXPRESS REFUSING BUSINESS FROM PARCELS CARRIERS  
UK - DATA EXPRESS REFUSING BUSINESS FROM PARCELS CARRIERS  
Motor Transport (MOT) 28 March 1991 p1  
ISSN: 0027-206X

Data **Express** , a nationwide parcels **carrier** in the Hays Group, has **decided** not to accept new business offered by third-party **parcels carriers** . Like **other** major **network** operators, Data Express has become increasingly concerned about delays in payments from smaller regional carriers...



Set	Items	Description
S1	1502484	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	2974967	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAME??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	2357873	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	4760446	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	3896490	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	295411	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	70873	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	433808	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR ODS OR ODBC
S9	1322155	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	5788434	DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SECOND OR MANY OR MULTIPL? OR MULTI OR SEVERAL OR NUMEROUS? OR PLURAL? OR VARIOUS? OR VARIED OR (MORE OR GREATER) () THAN() (1 OR ONE)
S11	447600	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S12	212314	S1(S)S2
S13	87167	S12(S) (S3 OR S4)
S14	2966	S13(S) (S6 OR S7)
S15	941	S14(S) (S8 OR S9)
S16	550	S15 AND S10
S17	326	S16(S) (S5 OR S11)
S18	323	RD (unique items)
S19	232	S18 NOT PY>2000
S20	45427	S12(10N) (S3 OR S4)
S21	841	S20(10N) (S6 OR S7)
S22	125	S21(10N) (S8 OR S9)
S23	626601	S10(15N) (S5 OR S11)
S24	35	S23(S)S22
S25	35	RD (unique items)
S26	27	S25 NOT PY>2000
S27	175174	S1(10N)S5
S28	19726	S27(10N)S3
S29	1436	S28(10N)S2
S30	302	S29(10N)S4
S31	44	S30(10N) (S8 OR S9)
S32	43	RD (unique items)
S33	33	S32 NOT PY>2000
S34	32	S33 NOT S26

? show files

File 2:INSPEC 1969-2004/Oct W3

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**34/3,K/1 (Item 1 from file: 2)**

DIALOG(R)File 2:INSPEC

(c) 2004 Institution of Electrical Engineers. All rts. reserv.

6591909

**Title: Postage paid**

Author(s): Scheraga, D.

Journal: Chain Store Age vol.76, no.4 p.130-1

Publisher: Lebhar-Friedman,

Publication Date: April 2000 Country of Publication: USA

CODEN: CSAGAW ISSN: 1087-0601

SICI: 1087-0601(200004)76:4L.130:PP;1-N

Material Identity Number: D448-2000-005

Language: English

Subfile: D

Copyright 2000, IEE

...Abstract: no such thing as a free ride" apply to free shipping as well. Not that **on - line** merchants haven't tried offering that perk to their **customers**. But someone has to **pick** up the tab for **order delivery**, and in cases where the **customer** is promised **free** shipping, that someone is the retailer. E-retailers are already struggling to climb out of...

**34/3,K/23 (Item 7 from file: 583)**

DIALOG(R)File 583:Gale Group Globalbase(TM)

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09202766

Post Office pitches for internet shoppers

UK: POST OFFICE SEEKS TO SUPPORT E-COMMERCE

Guardian (GN) 27 Nov 1999 p.29

Language: ENGLISH

The Post Office is aiming to become the principal delivery service for **online** retailers, offering a service that will respond to **consumer** demand by allowing **customers** to **choose** their own **delivery time**. It will provide a complete package for **Internet** retailers, from storing good in warehouses to delivering them. Only a small proportion of the...

**34/3,K/29 (Item 13 from file: 583)**

DIALOG(R)File 583:Gale Group Globalbase(TM)

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06471594

Fracht auf der Datenschiene

SWITZERLAND: FREIGHT ON INTERNET

Der Bund (XGK) 15 May 1997 p.15

Language: GERMAN

The Swiss railway company SBB is to offer new **Internet** services for **freight customers**. From the summer of 1997, **customers** can see on the **Internet** the **schedule** of **freight transports** of the following **day**. A so called electrical freight bill is to be introduced for departing transport. Later in...

34/TI/1 (Item 1 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Postage paid

34/TI/2 (Item 2 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: A simple distributed scheduling policy for parallel interactive  
continuous media servers

34/TI/3 (Item 3 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: SPIDR on the Web: Space Physics Interactive Data Resource on-line  
analysis tool

34/TI/4 (Item 4 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Performance analysis of the deadline priority path rereservation  
protocol in a multimedia virtual path crossconnect network

34/TI/5 (Item 5 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: PCS mobility management using the reverse virtual call setup  
algorithm

34/TI/6 (Item 6 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: NCs and the killer app [Network computers]

34/TI/7 (Item 7 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Software stores up and running

34/TI/8 (Item 8 from file: 2)

DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Get the most from fractional T1

34/TI/9 (Item 9 from file: 2)  
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Coordinated operation of electric generation in Illinois

34/TI/10 (Item 10 from file: 2)  
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Videotex for the European transport industry

34/TI/11 (Item 11 from file: 2)  
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Time-staged delivery networks save time, enhance productivity when resources, facilities, and recipients are unavailable, a new type of network allows data to reach its appointed rounds

34/TI/12 (Item 12 from file: 2)  
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: How GM's new warehouse serves 1500 customers on a 1-day basis

34/TI/13 (Item 13 from file: 2)  
DIALOG(R)File 2:(c) 2004 Institution of Electrical Engineers. All rts.  
reserv.

Title: Optimal server assignment policies in spatially distributed queuing systems

34/TI/14 (Item 1 from file: 35)  
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On managing continuous media data

34/TI/15 (Item 1 from file: 233)  
DIALOG(R)File 233:(c) 2003 EBSCO Pub. All rts. reserv.

Net fund favorites -- Advisors are steering away from volatile e-tail stocks

34/TI/16 (Item 2 from file: 233)  
DIALOG(R)File 233:(c) 2003 EBSCO Pub. All rts. reserv.

Configuration tools break new ground -- Commerce interfaces hook into back-end systems

34/TI/17 (Item 1 from file: 583)  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Vauxhall web scheme to include home delivery  
UK: VAUXHALL TO LAUNCH REVAMPED WEBSITE

**34/TI/18 (Item 2 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

7-Eleven online shopping, goods available for pick-up at 400 outlets  
HONG KONG: 7-ELEVEN USES "SINGLE POINT OF SALE"

**34/TI/19 (Item 3 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Access1 in music partnership  
AUSTRALIA: ACCESS1 TIED UP WITH IMN, CHAOSMUSIC

**34/TI/20 (Item 4 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Poste, rivoluzione nei pacchi. Consegne assieme ai privati  
ITALY: PLANS FOR POSTE IN 2000

**34/TI/21 (Item 5 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Online mall for appliances  
SINGAPORE: NAN WAH DEBUTS ONLINE MALL

**34/TI/22 (Item 6 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Alapage.com et La Poste s'associent/  
FRANCE: ALAPAGE, LA POSTE TEAM UP

**34/TI/23 (Item 7 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Post Office pitches for internet shoppers  
UK: POST OFFICE SEEKS TO SUPPORT E-COMMERCE

**34/TI/24 (Item 8 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

BOL wandelt sich vom Buch- zum Mediashop  
GERMANY: BOL ON EXPANSION COURSE

**34/TI/25 (Item 9 from file: 583)**  
DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

TNT gains 10% order from Internet  
HONG KONG: TNT TO SEE ORDER RISE FROM INTERNET

**34/TI/26 (Item 10 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Un ancien de Flammarion invente la maison d'edition en ligne  
FRANCE: NEW ON-LINE BOOKS PUBLISHING SERVICE

**34/TI/27 (Item 11 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Kesko ja ICL sopimukseen sUhk6isestU kaupankUynnistU  
FINLAND: KESKO OPENS FIRST ELECTRONIC STORE

**34/TI/28 (Item 12 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Reuters puts consumer research online  
SINGAPORE: CONSUMER RESEARCH BY REUTERS

**34/TI/29 (Item 13 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Fracht auf der Datenschiene  
SWITZERLAND: FREIGHT ON INTERNET

**34/TI/30 (Item 14 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Shopping surf shelves at the on-line Tesco  
UK: TESCO OFFERS ON-LINE SERVICE TO CUSTOMERS

**34/TI/31 (Item 15 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

Cathay Cargo set up Internet address  
HONG KONG: INTERNET SERVICE BY CATHAY CARGO

**34/TI/32 (Item 16 from file: 583)**

DIALOG(R)File 583:(c) 2002 The Gale Group. All rts. reserv.

US networking firm sets up S'pore logistics centre  
SINGAPORE: BAY NETWORKS SETS UP LOGISTICS CENTRE

Set	Items	Description
S1	1148699	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	998644	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAME??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	755291	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	1461666	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	1370051	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	145351	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	52935	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	228887	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL().FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	664638	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	33055	S1(10N) (S6 OR S7)
S11	10046	S10(10N)S5
S12	4978	S11(10N)S3
S13	688	S12(10N)S2
S14	210	S13(10N)S4
S15	29	S14(10N) (S9 OR S8)
S16	29	RD (unique items)
S17	18	S16 NOT PY>2000
S18	508286	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S19	1	S17(10N)S18
S20	2	S17(S)S18
S21	14	S17 AND S18

?

? show files

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**21/3,K/1**

DIALOG(R)File 15:ABI/Inform(R)

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02090528 63328730

**Important lessons from e-commerce**

Graham, John R

Incentive v174n11 PP: 153 Nov 2000

ISSN: 1042-5195 JRNL CODE: IMK

WORD COUNT: 762

...TEXT: Save customers time. Don't just say it; do it. A dry cleaning company tells **customers** its home **pick** up and **delivery service** saves **time**. Yet, to check on an **order**, the **customer** must go **online**. If the customer wants to **pick** up an order at a store location after hours, arrangements must be made in advance...

... is all about surrendering control of customers-- taking it out of the hands of the **seller** and placing it in the hands of the buyer. While it seems rather obvious, it...

**21/3,K/2**

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02058544 58478257

**Marketing strategies for businesses that are more 'bricks' than 'clicks'**

Graham, John R

American Salesman v45n9 PP: 19-25 Sep 2000

ISSN: 0003-0902 JRNL CODE: AMS

WORD COUNT: 1750

...TEXT: Save customers time. Don't just say it; do it. A dry cleaning company tells **customers** its home **pick** up and **delivery service** saves **time**. Yet, to check on an **order**, the **customer** must go **online**. If the customer wants to **pick** up an order at a store location after hours, arrangements must be made in advance...

... is all about surrendering control to customers taking it out of the hands of the **seller** and placing it in the hands of the buyer. This is a revolution of unequalled...

... built on giving the customer control. How many shoppers want to spend time telling a **seller** what they are willing to pay for a box of cereal? More than we might...

... commission for sales from anyone's Web site. Even though it became the largest book **dealer** in the world, it never saw itself in the book business. It was a portal...estate, and salespeople who are distrusted by the public spells a quick demise for many **dealers**. All sales will be made on the Net and cars will be picked up or...

**21/3,K/3**

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02041651 55431271

**Crossdocking gets smarter**

Knill, Bernie  
Material Handling Management v55n6 PP: 91-95 Jun 2000  
ISSN: 1529-4897 JRNL CODE: MTH  
WORD COUNT: 1448

...TEXT: B2B to their customers, but they don't even receive advance shipping notices from their **suppliers**."

At the recent NA 2000 Forum, Burt Schaffer presented "Implementing a Successful Crossdocking Operation." The...

...operation, the WMS would require the following functionality:

1. Receipt of the notification from the **supplier** via EDI of the shipping time, date, carrier, SKUs, quantity and bar coding information for each order;
  2. Receipt by EDI or **Internet** of the scheduled arrival time and date from the **carrier** ;
  3. Receipt of **order** detail from the **customer** ;
  4. Notification by EDI or Internet of the shipping **carrier** 's **pickup time** , load description, destination, and **delivery date and time** ;
  5. Notification of the **customer** of **shipment** detail, **carrier** , and arrival **date and time** ;
  6. **Selection** of dock location for the receiving and shipping trucks;
  7. Recording of the bar code...
- ...pallets;
12. The direction of personnel for moving material;
  13. The tracking and reporting of **supplier** and carrier performance;
  14. The tracking and reporting of warehouse performance, including labor utilization;
  - 15...

21/3,K/4

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02013138 52764421

**Unraveling the MegaSupplier myth**

Upham, Scott D  
Automotive Manufacturing & Production v112n4 PP: 28-29 Apr 2000  
JRNL CODE: PRD  
WORD COUNT: 866

ABSTRACT: Recently, automotive industry experts have touted the coming age of megasuppliers. **Suppliers** subscribing to the megasupplier theory are led to believe that vehicle **manufacturers** will only interact with complete systems **suppliers** and that all other **supplier** companies would be relegated to only interacting with the megasuppliers. Research and competitive intelligence suggest...

... the new megasuppliers is considerable. One fact is clear: the basic structure of the automotive **supplier** industry is shifting toward a new model: the autonomous/connected **supplier** model.

...TEXT: coming "Age of the MegaSupplier." Proponents of the megasupplier theory insist that the increase in **supplier** merger and acquisition activity, new global sourcing strategies and increased responsibility heaped on **suppliers** by vehicle **manufacturers** would lead to the development of huge, monolithic **supplier** companies. These **suppliers** would provide complete design, development and delivery of system modules. Some predict the consolidation will lead to only 25 to 30 Tier I **suppliers** by 2005. It's a myth.

Within this megasupplier theory, huge benefits in economies of...

... Technologies, Harvard Industries and Federal-Mogul can be attributed to large acquisitions that went awry.

**Suppliers** subscribing to the megasupplier theory are led to believe that vehicle **manufacturers** will only interact with complete systems **suppliers** and that all other **supplier** companies would be relegated to only interacting with these new megasuppliers, instead of the vehicle **manufacturers** directly. Our research and competitive intelligence suggest this simply isn't true.

The recent flurry of merger and acquisitions by automotive **suppliers** has limited the available number of qualified **suppliers** in several systems/component categories. This heightened consolidation activity decreases the vehicle **manufacturer**'s purchasing power and leverage considerably. With the advent of global systems/component sourcing, vehicle **manufacturers** are seeking seven to eight qualified sources to bid on each contract. The rapid consolidation by several automotive **suppliers** is thought to be counterproductive by several vehicle **manufacturers** and is encouraging them to seek out additional "fringe" **suppliers** to fill the gap.

The potential for backlash against the new megasuppliers is considerable. Vehicle **manufacturers** are themselves consolidating at a rapid pace due to production over-capacity, inefficient distribution networks...

... new customer connectivity via the Internet and alternative distribution channels. Intense price resistance from large **suppliers** will only lead to increased opportunities for small, non-traditional **suppliers**.

#### Automakers Leverage Economies of Scale

A recent trend in the automotive supply industry has vehicle **manufacturers** maximizing economies of scale in the purchase of raw materials like steel, aluminum, plastics, chemicals, and coatings. One example of this trend is the relationship between the vehicle **manufacturers** and steel companies.

Under the former supply model, steel producers sold raw steel to metals brokers ("middle-men") who sold the large quantities of steel to automotive **suppliers**. After receiving the steel, automotive **suppliers** manufactured their products and sold them directly to the vehicle **manufacturers**.

In the new competitive environment, vehicle **manufacturers** negotiate directly with the steel producers and have long-term supply agreements for these valuable raw materials. **Suppliers** are allotted quantities of steel from these bulk purchases. In the end, vehicle **manufacturers** save

billions of dollars with the elimination of the metals brokers and the **supplier** 's profit margin on this raw material.

#### On-Line Bidding & the New Competitive Environment

With the advent of electronic on-line bidding for automotive systems and parts contracts, small **suppliers** have the ability to compete on a global scale with the larger megasupplier conglomerates. Smaller **suppliers** with less overhead, innovative technologies and dedicated customer satisfaction teams will carve niches with vehicle **manufacturers** and survive well into the next decade.

Through on-line bidding, vehicle **manufacturers** will realize billions of dollars in cost-savings and establish a less-labor intensive purchasing...  
...bid packages.

In the future, on-line bidding portals will become profit centers for vehicle **manufacturers** as **suppliers** can buy and sell raw materials, used presses, dies and other equipment through these new on-line marketplaces. Of course, the vehicle **manufacturer** will take a percentage of the sale (a la eBay) as a fee for bringing the buyer and **seller** together via its convenient portal.

#### 2010: Autonomous, Connected **Suppliers**

As we analyze the current competitive environment and project future vehicle **manufacturer** / **supplier** trends, one fact is clear: the basic structure of the automotive **supplier** industry is shifting toward a new model. The old Tier I, II, III model is already obsolete and a new structure is taking shape: the Autonomous/Connected **Supplier** model.

By 2010, each **supplier** organization will be autonomous and interact with vehicle **manufacturers** and other **suppliers** electronically. Long gone will be the keiretsu, chaebol and preferred- **supplier** structures, having been made extinct by the massive vehicle **manufacturer** consolidation. Each **supplier** organization will have electronic production tracking and **delivery** **schedules** available to its **customers** via the **Internet**. Raw material flow, sequence/assembly and **delivery** **logistics** will be controlled and monitored electronically. Flexible design configuration archives, **product** specification parameters and system/component designs will be **available** for viewing by potential customers via electronic interface.

In the future, competition will be as fierce as ever, but a new, efficient structure will provide massive cost savings for vehicle **manufacturers** and **suppliers** alike.

By SCOTT D. UPHAM, President, Providata Automotive, Ann Arbor, Michigan

e-mail: supham@providata...

...DESCRIPTORS: **Suppliers** ;

21/3,K/5

DIALOG(R)File 15:ABI/Inform(R)

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01952167 46237475

Maxsol's cyber solutions

Giroti, Tony; Pahooja, Mandy  
Rough Notes v142n11 PP: 40-46 Nov 1999  
ISSN: 0035-8525 JRNL CODE: RNO  
WORD COUNT: 3093

TEXT: **Vendor** 's "customer-- centric" products enable companies and agencies to leverage Web-based initiatives quickly

Tony...

... server technology offers a universal architecture that is capable of interfacing with disparate systems and **vendor** applications. The automation server also offers a platform to facilitate business-to--business automation amongst...agency also has access to a call center from within its agency portal that the **carrier** has prebuilt for the agency's access.

#### **Customer portals**

Agencies interested in leveraging the **Web** to **deliver** the next generation of customer service can do so now by deploying "customer portals" that can be accessed by the insured 24 hours a **day** . A customer portal can be deployed without any expensive development and without installation of any...

... or more carriers in a highly secure and controlled way and under their own brand **name** . It requires almost no maintenance, is fairly inexpensive to operate and enables the agency to...

... a closer relationship with its customers. In this mode of deployment, the data is directly **delivered** from the **carrier** 's **database** ( **carrier** cooperation is required) to the **customer** portal via highly secure and automated business-to-business transactions (that are transparent to the...

21/3,K/6

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01914822 05-65814

#### **North America report**

Anonymous

Air Transport World v36n11 PP: 10-16 Nov 1999  
ISSN: 0002-2543 JRNL CODE: ATW  
WORD COUNT: 1893

...TEXT: of the reorganization, Boeing Airplane Services, which provides mods and engineering, will combine with Airline **Logistics** Support under the Airplane Services **name** .

Boeing repackaged its **client** / **server** Boeing **On - Line Delivery** system for electronic retrieval of maintenance documents to make BOLD **accessible** via the World Wide **Web** .

Boeing selected Rockwell Collins to develop a digital flight control system with Cat IIIB autoland...

... International Leasing Co. of Abu Dhabi in a deal valued at \$50 million by the **seller** . Separately, Oasia acquired an A320-200 leased to Airtours. Singapore Aircraft Leasing Enterprise completed a...

21/3,K/7

DIALOG(R)File 15:ABI/Inform(R)

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01771360 04-22351

**Tangled in the net**

Kavanagh, Michael

Marketing Week v21n46 PP: 53-55 Jan 28, 1999

ISSN: 0141-9285 JRNL CODE: MWE

WORD COUNT: 1567

...ABSTRACT: customers, while at the same time ordering inventory, checking stock levels and managing credit with **suppliers** and customers. Andy Measham, controller of Comet Direct which launched a merchandising Web site recently...

...TEXT: transactional, distributional and customer service efficiencies.

And here's the nice touch - by allowing worried **clients** to track the progress of **time**-sensitive **deliveries** **online**, **FedEx** can offer them the comfort of knowing their **packages** are progressing on **schedule**. At the same **time**, they can avoid customers tying up call-centre staff with timeconsuming enquiries on the whereabouts...

... customers, while at the same time ordering inventory, checking stock levels and managing credit with **suppliers** and customers.

The fact that e-commerce startup Amazon.com is now established on Wall...

...way through to realtime credit checks, authorisation, stockchecking and, if necessary, ordering of inventory from **suppliers**.

"To offer good service and discounts, it's extremely important to have extensive efficiencies," says Murdoch. "When people place orders through the Website, it may involve our computer talking to **supplier** computers through EDI (electronic data interchange). We aim to have everything computerised and fully integrated - not just in our own system, but in how we deal with **suppliers**. If this is not possible, then we try to find a way round it."

He...

21/3,K/8

DIALOG(R)File 15:ABI/Inform(R)

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01601909 02-52898

**Internet services help international traders**

Anonymous

Logistics Management & Distribution Report v37n1 PP: 75 Jan 1998

JRNL CODE: LMDR

WORD COUNT: 241

**Internet services help international traders**

...TEXT: trace program, merging its LOGIS-Link PC software capabilities with the ease of using the **Internet**. For example, customers now may search for a **shipment** via eight different search keys: house bill, master bill, **customer** reference number, origin, destination, **date**, and **shipper** or consignee **names**. ([http:// www .aeilogistics.com](http://www.aeilogistics.com))

**Customers** of FlightMasters/SeaMasters, an international **transportation company**, can track and trace **air** and ocean **shipments** by multiple search variables, such as shipment **date**, customer reference number, and estimated delivery date. They also can get confirmation of freight charges ...

21/3,K/9

DIALOG(R)File 15:ABI/Inform(R)

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01580689 02-31678

**Only the adaptable will survive**

Wear, Sandra

Inform v12n2 PP: 24-26 Feb 1998

ISSN: 0892-3876 JRNL CODE: IFN

WORD COUNT: 1320

...TEXT: organizing, filing and warehousing.

Servicing one need such as document management is no longer sufficient.

**Vendors** need to supply multi-dimensional solutions that handle complex business structures. Besides DM, there is...that automates, stores and manages the data. Users want a service with full integration into **end user** applications and their legacy DM system.

**Couriers** no More

The **Internet** eliminates scrambling to meet **delivery pick** -up times and the logistical problems of weather and traffic congestion, labor disputes and the cost of maintaining an **air** and **ground** fleet. The couriers' business will expand from document **delivery** to information handling. Their alternative is extinction.

**Couriers** with foresight are already preempting **clients** from looking at new parties for **delivery** of electronic files (knowledge/documents). These present- **day** document handlers will become information custodians. It is a natural extension. Physical warehousing becomes data...

21/3,K/10

DIALOG(R)File 15:ABI/Inform(R)

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01547783 01-98771

**Everything wired must converge**

Elliott, Christopher

Journal of Business Strategy v18n6 PP: 30-34 Nov/Dec 1997

ISSN: 0275-6668 JRNL CODE: JST

WORD COUNT: 2656

ABSTRACT: The fusion of disparate information systems - network convergence - is creating new clarity for companies, their **suppliers**, and their customers. By combining disparate corporate networks, a business can improve its efficiencies, save...

TEXT: Headnote:

The fusion of disparate information systems is creating new clarity for companies, their **suppliers**, and their customers.

WHEN FEDERAL EXPRESS CORP. DEVELOPED AND DISTributed package-tracking software for its customers during the 1980s, it just wanted to save everyone a little **time**, nothing more. And in November 1994, when it **set up** a modest **Web site** designed to let **clients** bypass its call center, **FedEx** had no intention of **delivering** a case study for a yet-unnamed technology trend.

But the software and Internet sites...

...conducted.

For example, convergence will allow a company to share information more easily among employees, **vendors**, and customers. It can transform everything from inventory management to customer service by speeding up...

...Internet, with its simple data-processing ability.

There's a good reason for that: Technology **vendors** have embraced the Internet's TCP/IP (transmission control protocol/Internet protocol) standards because they...

21/3,K/11

DIALOG(R)File 15:ABI/Inform(R)

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01394449 00-45436

**Death of the computer salesman**

Seybold, Patricia B

Computerworld v31n14 PP: 35 Apr 7, 1997

ISSN: 0010-4841 JRNL CODE: COW

WORD COUNT: 566

...ABSTRACT: filled within a specified period of time - often by the next day. Smart resellers and **manufacturers** are building configure and buy Web systems. Although they have voiced concerns about competing with...

... them to sell directly to any qualified customer who prefers to deal directly with the **manufacturer**.

...TEXT: store, called an 800 number, placed an order with a reseller or dealt with a **manufacturer**'s sales representative. But World Wide Web commerce is about to change all that - for the better. Most of the computer industry relies on expensive, multitiered distribution channels.

**Manufacturers** pass products to distributors, who provide them to resellers, who configure the products and deliver...

... end users. The biggest cost is keeping the entire pipeline filled with inventory.

A few **manufacturers**, such as Dell, sell and deliver directly to customers. Many **vendors** sell directly to their largest accounts, but configuration, delivery and installation are often handled by...

...salesman. You'll have all the information you need at your fingertips.

Smart resellers and **manufacturers**, following Dell's lead, are building (or have built) "configure and buy" Web systems. Although...

... them to sell directly to any qualified customer who prefers to deal directly with the **manufacturer**.



These online configuration and quoting capabilities will prove valuable for the corporate computing "influencers" - the...

... buying process with cost savings and economies for all involved. Manufacturer ers can build to **order** . Resellers won't have to stock inventory. **Logistics** companies can **ship products** as they're built. Influencers and **end users** can **select** what they want from a **database** of what's **available** when they need it. And purchasing departments can control and monitor expenses.

Sounds good to...

21/3,K/12

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01203828 98-53223

**'New' Vertel seeks public net identity**

O Shea, Dan

Telephony v230n16 PP: 18 Apr 15, 1996

ISSN: 0040-2656 JRNL CODE: TPH

WORD COUNT: 447

TEXT: Dan O'Shea Technology Editor

Network management software **supplier** Telegenics, formerly a division of Retix, has changed its name to Vertel and unveiled a...

... Management Network (TMN) architecture standard to the U.S. public network market by targeting carriers, **vendors** and users, said Bobby Martyna, executive vice president of Vertel.

"Deploying TMN products will speed...

...and AT&T Wireless among its carrier customers.

The Cougar platform, aimed at public network **manufacturers** , focuses on TMN's bottom tiers-the network element and element management layers. The Cougar...

...such as SNMP and Bellcore's TL1.

A third platform, Tigress, allows subscriber management of **carrier - delivered** services. It grants **users** extensive monitoring and trouble ticketing capabilities.

Vertel's **name** change and public **network** market onslaught come at an opportune **time** . Gartner Group figures put the value of the **network** management market at \$500 million last year, but this number is expected to soar to...

21/3,K/13

DIALOG(R)File 15:ABI/Inform(R)

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01127360 97-76754

**Growth opportunities for RBOCs in the long-distance market**

Gill, Guy; Yohe, Vickie  
Telesis n100 PP: 90-91 Oct 1995  
ISSN: 0040-2710 JRNL CODE: TLS  
WORD COUNT: 1283

...TEXT: providers can mobilize quickly to deploy innovative revenue-generating services. The ServiceBuilder Long Distance Service **Package** also **delivers** VPNs, as well as flexible **network** access and **carrier** - **selection** services for small-business **users**, telecommuters, and work- at - home employees. Differentiation by offering line-side services is achieved via Nortel's DMS-500 switch...

... directory and operator services to network providers around the world. Today, Nortel is the only **vendor** to offer complete, end-to-end operator services across the network, including switching hardware and...

21/3,K/14

DIALOG(R)File 15:ABI/Inform(R)  
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01044519 96-93912

How do you select carriers? It depends.

Marien, Edward J

Transportation & Distribution v36n5 PP: 76-80 May 1995

ISSN: 0895-8548 JRNL CODE: HLS

WORD COUNT: 1957

...TEXT: by ZSC.

6 How many plants and distribution centers do you have?

7 How many **suppliers** and assembly points do you have?

8 How many carriers do you presently have by...

...the International Standards Organization (ISO) 9002 certification (Table 4) or criteria associated with QS 9000 **supplier** certification suggested by the Automotive Industry Action Group (Table 5). These criteria place importance on...

... The automotive industry's QS 9000 certification goes on to place more emphasis on the **suppliers** having processes for quality improvement. The use of this expanded set of criteria--incorporating possible...

... cost per gallon is reduced as profits increase, thus increasing the competitiveness of the chemical **manufacturer** .

Selecting partners

What are the criteria for selecting "allied" partners? The criteria become increasingly stringent... shippers and their customers: Do the providers have DRP systems to assist the shippers in **supplier** -managed-inventories? What tools do the potential providers have for assisting the shippers and their...

... leads to an unbundling of price (leading to pricing based upon services provided to alternative **supplier** customer demand segments) and 2) Assessments become bilateral and even trilateral. Carriers assess shippers using...

... receivers to begin offering trilateral assessments and commercial relationships to improve processes serving the final **user** of the **shipper**'s **products** and/or services.

#### **Carrier Selection**

#### Price-Related **Selection** Factors

1. Price/ **Net** Charges
2. Equipment **Availability**
3. On- **time** Delivery or Pickup

#### Table 1

#### Factors Based on Requests for Bid (RFB)

##### 1. On-time...

...Production and Delivery 40

5.3 Process Management: Support Services 30

5.4 Management of **Supplier** Performance 30

6.0 Business Results 250

6.1 Product and Service Quality Results 75

6.2 Company Operational and Financial Results 130

6.3 **Supplier** Performance Results 45

7.0 Customer Focus and Satisfaction 250

7.1 Customer and Market...

Set	Items	Description
S1	6243547	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	1540499	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? - OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S3	358282	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S4	112957	S1(10N) (S2 OR S3)
S5	17117	S4(10N) (S DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS - OR TRANSPORT OR TRANSFER)
S6	1277	S5(10N) (SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR - DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAM??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP)
S7	249	S6(10N) (TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR - HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE)
S8	696963	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	50	S7(10N) (S8 OR (INTERNET OR NET OR WEB OR WWW OR ONLINE OR - ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME- ) () (PAGE? OR SITE?) OR URL OR NETWORK))
S10	48	RD (unique items)
S11	27	S10 NOT PY>2000

? show files

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11/3,K/1

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14102166 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**BetaSphere Releases New Version of Web-Based Platform for Integrating  
Customer Feedback Into Product Marketing and Development**

BUSINESS WIRE

December 06, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 540

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... said Michael Shoppel, president and CEO. "These changes were driven directly by feedback from our **customers**, such as Cisco Systems, **Federal Express**, and iPlanet. Their product teams told us they wanted more powerful feedback routing options, more...

... and feedback summary information, to be sent in the automatic updates, thus saving developers valuable **time** by instantly allowing them to **choose** what feedback they want to view. In addition, product team members can now engage in...

... better managing, sorting and incorporating feedback into our product development cycle."

Companies using BetaSphere's **web**-based solutions consistently and significantly increase the quantity, quality, and speed of technical and market...

...services since it was founded in 1996.

About BetaSphere

BetaSphere is the leading provider of **web**-based customer feedback solutions for marketers and developers. BetaSphere's **web**-based Feedback Management **Server** (TM)(FMS) platform integrates customer feedback into the development process, enabling companies to increase market acceptance and lower technical risk when introducing new or enhanced products and services. **Customers** include **Federal Express**, Cisco, Lucent, HP, Motorola, Palm, Excite@Home, Sun Microsystems, and Xerox. BetaSphere is headquartered in...

11/3,K/2

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13679178 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Amtrak contract**

LEICESTER MERCURY, Leicester Mercury (LMeirc) ed, p8

November 07, 2000

JOURNAL CODE: FLCM LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 81

Empire EC, one of Britain's leading independent specialist electrical retailers, has **appointed** the Leicester depot of **overnight parcels courier Amtrak Express** to complete deliveries to local **customers**.

It says Amtrak's next- **day delivery service** will enable **on - line** home shopping arm Empiredirect.co.uk to supply main brand goods, from audio visual equipment...

11/3,K/3

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13266071 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**MetaPack: Boots plc and Granada Media partner with e fulfilment specialist  
to fulfil on line shopping orders**

M2 PRESSWIRE

October 12, 2000

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 703

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... a warehouse management system (WMS) supplied by Manhattan Associates and the systems of MetaPack's **carrier** partners.

\* linking of these systems to the **web - site** and **customer** care operation.

\* **selection** and management of a range of parcel **carriers** for UK and overseas delivery. Business **Express** will provide a standard two **day** delivery service, ParcelForce Worldwide will provide a premium next day delivery service and cater for...

11/3,K/4

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13053495 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Lowe's Companies, Inc. and Garden.com Seek to Implement Garden.com's  
TRELLIS Virtual Supply Chain Management Solution**

PR NEWSWIRE

September 28, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 972

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... acclaimed one-stop shop product offering. Today, TRELLIS seamlessly manages Garden.com's supplier order **scheduling**, inventory status, **drop - ship** fulfillment and integrated **logistics**, providing real- **time** visibility into the status of every **customer** order across its entire **network** of suppliers.

About Garden.com

Founded in December of 1995, Garden.com is a leading...

11/3,K/5

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13053415 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Garden.com Launches New Technology and Services Business Division to  
Provide Retail Industry With Virtual Supply Chain Management Solutions**

PR NEWSWIRE

September 28, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1047

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... acclaimed one-stop shop product offering. Today, TRELLIS seamlessly manages Garden.com's supplier order **scheduling**, inventory status, **drop - ship** fulfillment and integrated **logistics**, providing real- time visibility into the status of every **customer** order across its entire **network** of suppliers.

"Based on our own operating success with TRELLIS, we believe the virtual supply...

11/3,K/6

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13031122 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Logistics.com Aligns With Commerce One to Provide its Digital Transportation Marketplace Via Next Generation Commerce One.net**

PR NEWSWIRE

September 27, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 539

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... Commerce One(R) (Nasdaq: CMRC), making Logistics.com's Digital Transportation Marketplace(TM) (DTM(TM)) **available** on the latest version of Commerce One. **net** (TM) (formerly **named** MarketSite. **net** ).

The DTM is now **available** directly to **buyers** and suppliers of **transportation services** through Commerce One. **net** . The Commerce One. **net** syndicated suite of business services makes it easy for e-marketplace operators to tap into...

11/3,K/7

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12807386 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**FedEx Works Out Partnership with French Post Office**

Dave Hirschman

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS ( ATLANTA JOURNAL AND CONSTITUTION - GEORGIA)

September 13, 2000

JOURNAL CODE: KAJC LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 459

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... vice president for international operations. "We feel very strongly that the synergies between our international **air network** and the (French **postal service** 's) **ground network** will benefit our **customers** ."

The alliance between **FedEx** and Chronopost Internationale, a subsidiary of the French **post** office that handles international shipments, is **scheduled** to begin Jan. 1. **Terms** of the deal were not disclosed.

UPS officials said Tuesday they will wait to learn...

1 11/3,K/8

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12640233 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**FedEx Announces Next Generation of Electronic Shipping Services**

BUSINESS WIRE

August 31, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 792

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... seamlessly integrate key business systems, such as shipping and order management data flows. Customers can **choose** to use the existing graphical **user** interface provided by **FedEx** or create their own. Multi- **carrier** functionality is **available** in the existing **Web** -browser interface.  
-- **FedEx Ship** Manager API (application programming interface) allows **customers** to integrate **FedEx** capabilities, such as shipping, tracking, rate quotes and e-mail notification into their Web site...

11/3,K/9

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11888619 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**FreightWise Named to Forbes 'Best of the Web' List**

PR NEWSWIRE

July 11, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 568

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... resources to make informed transportation decisions. Transportation transactions are executed entirely online at the FreightWise **web site**, enabling all parties to be more efficient and effective. **Buyers** have the ability to query, review, **select**, buy and track **transportation services**. Sellers have the ability to offer **available** capacity in a dynamic marketplace, increase their visibility to a greater customer base and improving...

11/3,K/10

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11750823 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Transportation.com Launches Premier Online Transportation Marketplace:  
[www.transportation.com](http://www.transportation.com)**

PR NEWSWIRE

June 30, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 756

... private fleet operators reinvent the way they do business, today



announced the launch of their **Web site**, **www.transportation.com**. The site offers a comprehensive **selection** of **transportation** management and **logistics** consulting services designed to create new revenue opportunities for its **customers** and streamline **time**-consuming business processes. **Transportation.com** is a joint venture between Yellow Corporation (Nasdaq: YELL), the leading Fortune 500 freight...

11/3,K/11

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10887864 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**The Orlando Sentinel, Fla., Business Report**  
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (ORLANDO SENTINEL - FLORIDA)  
May 01, 2000  
JOURNAL CODE: KORS LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 595

... Peter Fox, owner of Orlando-based Capital Cargo International Airlines, has launched Zulunet.com, a **Web**-based goods- **transportation service**. The site is a one-stop center for business **users** to buy, sell and **ship** goods and **set up** contracts, all in real- **time** via the **Internet**. Fox came to Orlando six years ago to manage real estate holdings he owned near...

11/3,K/12

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10400563 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Skynet Telematics.Com Announces Skamp To Track Ships On The Danube**  
BUSINESS WIRE  
April 04, 2000  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 431

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... map picture showing the ship's location and progress to the Shipping Company using the **Internet**. The Monitoring Centre is operating on a full **time** basis and reports the **ships** according to a **schedule** set by the **customer** and as requested.

The Slovak **Shipping Company** operates their inland fleet of more than thirty **ships** up the Danube then across the inland waterways to the North Sea ports, and in...

11/3,K/13

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10398797 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Federal Express Selects webMethods To Connect Customers in Real-Time Trading Exchange**  
BUSINESS WIRE  
April 04, 2000  
JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 608

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... solutions, today announced that Federal Express Corporation, a subsidiary of FedEx Corporation (NYSE: FDX), has **selected** webMethods B2B(TM) to integrate **Federal Express** ("FedEx Express") and many of its large volume **customers** over the Internet. **FedEx Express**, the world's largest **express transportation company**, will implement webMethods B2B to enable its **customers** to receive secure, real-time shipping information in order to effectively manage their supply chains.

By leveraging a variety of...

11/3,K/14

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09365553

**Govt to set up online system to improve freight services//**

YOMIURI SHIMBUN/DAILY YOMIURI

February 01, 2000

JOURNAL CODE: FYOM LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 326

...services Yomiuri The International Trade and Industry and Transport ministries Monday unveiled a plan to **set up** an **Internet**-based system that would match **transporters** **available** to take return loads with potential **clients** that seek **transport services**. Many **transporters** currently do not carry freight on return trips. However, according to officials from the ministries...

11/3,K/15

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08435888 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Retailers Open Virtual Storefronts for Online Shoppers**

Donna De Marco

KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS (WASHINGTON TIMES - WASHINGTON, D.C.)

November 29, 1999

JOURNAL CODE: KTWT LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1740

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... up their products at the nearest location -- eliminating shipping charges and the four- to six- **day** wait for an item to arrive by **United Parcel Service**.

Circuit City's "**Express Pickup**" feature allows **customers** to **pick** three nearby store locations and the **Web site** will let them know whether the product they want is available at those locations. Purchased...

11/3,K/16

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07844396 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**eframes.com Creates the World's First Photo Framing Web Site; Precious Memories Previewed on the Web, Printed and Delivered in a Choice of Picture Frames**

BUSINESS WIRE

October 20, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 580

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... process that most people labor with and simplified it with online tools and an easy **web** payment system. For last-minute gifts, eframes.com users can **choose** 48- hour **express** mail delivery from the U.S. **postal service** .

Communities and Photo Albums

eframes.com provides space for **customers** to **post** photos, organize them into albums and keep favorite images ready in case a gift is...

11/3,K/17

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07012875 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**WorldPoint Logistics Acquires Expedited, a Leading Time-Definite/Air-Ground Transportation Company**

PR NEWSWIRE

September 02, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 649

(USE FORMAT 7 OR 9 FOR FULLTEXT)

We targeted Expedited because it serves a unique niche and **network** in the rapidly growing and expanding **time** -definite air- **ground** service segment," says Jack Edwards, president and CEO of WorldPoint. " **Shippers** are using the entire mix of modal options to juggle **customer** demands, distribution needs, and manufacturing **schedules** . The market for Expedited's services is very large, it is growing at a double...

11/3,K/18

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06845957 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**WCI Cable, Inc. and WCI LightPoint to Offer Premium Colocation Facilities**

BUSINESS WIRE

August 23, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 555

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... are constructed to meet or exceed the highest structural and environmental standards in the industry. **Customers** will be **free** to **choose** their own access and **transport providers** . Enabling our **customers** to customize their access configuration will contribute to the **day** -to-day stability of their **network** connection. Additionally, since more of today's business is conducted in IP intensive environments, the...

11/3,K/19

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06580481 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Web Moving From Content To Application Provision - Allaire**

NEWSBYTES

August 06, 1999

JOURNAL CODE: FNEW LANGUAGE: English, RECORD TYPE: FULLTEXT

WORD COUNT: 318

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... brought out it's package-tracking feature.

"But this feature was not being used by **Federal Express** ' real customers , " said Allaire. "Corporations sending packages for consumers . " **Federal Express** decided to make the feature available to the companies actually offering merchant services. Its online application was made available to other Websites on the network.

The FedEx idea was a...

11/3,K/20

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05439623 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**American Freightways Announces Latest Web-Site Enhancements**

PR NEWSWIRE

May 24, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 302

... customers the ability to schedule automatic notification when shipments reach a predetermined status, such as **pickup** , delivery, etc. While this feature is **available** to any **customer** , those who subscribe to **American Shipper On - Line** (the password-protected, secure side of the AF website ) have more options and capabilities.

11/3,K/21

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04933445 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Reliant Energy Gas Transmission Offers New Hourly Service**

PR NEWSWIRE

April 12, 1999

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 443

(USE FORMAT 7 OR 9 FOR FULLTEXT)

Under the **terms** of the Rate **Schedule** HFT, pipeline **customers** will enter into electronic **transportation service** agreements on - line with Reliant Energy (NYSE: REI) for **terms** as short as one hour. For service agreements of longer duration under this rate schedule...

11/3,K/22

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04609600 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**China: Digital picture post service launched**

CHINA DAILY, p5

March 12, 1999

JOURNAL CODE: FCHD LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 310

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... and message are merged to become a digital picture postcard and are transmitted through the **Internet** to a similarly-equipped **designated post** office. The postcard is then printed and delivered to the **recipient** by mail or **courier**.

The service is currently **available** at six **designated post** offices in Shanghai, Beijing and Guangzhou.

Zhong Shouqiao, a senior official with the Shanghai Posts...

11/3,K/23

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03338935 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**FlightMasters/SeaMasters, a Global Logistics Provider, Opens St. Louis Office**

PR NEWSWIRE

November 04, 1998

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 367

First Domestic Cardinal Points Agency Strengthens Forwarder's Service **Network**

ST. PAUL, Minn., Nov. 4 /PRNewswire/ -- FlightMasters/SeaMasters, a global **logistics** provider that **arranges** cargo **transportation** according to each **client's time** specifications, announces the opening of an office in St. Louis, Mo. The new office is...

11/3,K/24

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

03248743 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Brentwood Venture Capital Invests \$3 Million in Blue Pumpkin Software**

BUSINESS WIRE

October 28, 1998

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT  
WORD COUNT: 684

... Pumpkin to aggressively expand sales, marketing and development to meet customer demand for its Prime **Time** forecasting and **scheduling** software. **Customers** like **Airborne Express**, **America Online** /Compuserve Europe and MCI are currently experiencing optimized call center operations and improved customer service...

**11/3,K/25**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

01718305 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Qualix Group Helps FedEx Deliver; FedEx Adopts QualixHA+ High Availability Software as a Worldwide Enterprise Standard**

BUSINESS WIRE

May 18, 1998 8:13

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 488

... high availability solutions, today announced it has signed a worldwide enterprise license agreement with Federal **Express** Corp. (FedEx), naming QualixHA+ a high availability standard for FedEx's UNIX-based client / server computing systems. QualixHA+ will be deployed on Sun, HP and IBM servers supporting mission critical...

**11/3,K/26**

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2004 The Dialog Corp. All rts. reserv.

01540934 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**UPS: UPS Next Day Air envelope wins the Paperboard Packaging Council's "1998 Excellence Award"**

M2 PRESSWIRE

May 01, 1998

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 574

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... 50 percent reduction of source material because only one envelope is used instead of two.

**Customers** may order the reusable **UPS Next Day Air** envelopes by visiting UPS's **homepage**, calling 1-800- **Pick -UPS**, or requesting supplies through their UPS drivers.

To reuse the envelope, customers remove the...

**11/3,K/27**

DIALOG(R)File 20:Dialog Global Reporter  
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01450734 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**UPS: Return to sender or any address that's known**

M2 PRESSWIRE

April 22, 1998

JOURNAL CODE: WMPR LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 496

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... UPS's senior vice president of marketing. "In addition to contributing to a company's **convenient** and efficient business practices, UPS's reusable **overnight** letter-size envelope helps to conserve environmental resources."

**Customers** may order the reusable **Next Day Air** envelopes by

visiting UPS 's homepage , calling 1-800- pick -UPS, or requesting a supply through their UPS driver.

The letter-size envelope was tested...

Set	Items	Description
S1	1651844	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	1722700	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAM??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	1296895	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	2543936	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	2287453	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	213702	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	59270	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	286395	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	2007634	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	2716266	DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SECOND OR MANY OR MULTIPL? OR MULTI OR SEVERAL OR NUMEROUS? OR PLURAL? OR VARIOUS? OR VARIED OR (MORE OR GREATER) () THAN() (1 OR ONE)
S11	875117	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S12	632395	S1(10N)S5
S13	16999	S12(10N)(S6 OR S7)
S14	9563	S13(10N)S3
S15	825	S14(10N)S2
S16	242	S15(10N)S4
S17	115	S16(10N)(S9 OR S8)
S18	121040	S10(5N)S11
S19	5	S17(10N)S18
S20	2	RD (unique items)
S21	1	S20 NOT PY>2000

? show files

File 610:Business Wire 1999-2004/Oct 27

(c) 2004 Business Wire.

File 810:Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 476:Financial Times Fulltext 1982-2004/Oct 28

(c) 2004 Financial Times Ltd



21/3,K/1 (Item 1 from file: 610)  
DIALOG(R)File 610:Business Wire  
(c) 2004 Business Wire. All rts. reserv.

00233393 20000314074B1534 (USE FORMAT 7 FOR FULLTEXT)  
**Stamps.com Charges Into B2B Market With Customers, Business Units and Service Offerings**  
Business Wire  
Tuesday, March 14, 2000 08:27 EST  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 1,480

...the conclusion of any transaction on the Internet. These services will be

embedded in auction **Web sites**, e-tailer "shopping carts" and other points-of-**purchase** on various **Web sites**, enabling **buyers** and **sellers** to

**select** precise pricing and **delivery terms** from among a variety of **carrier** choices.

"Our partnership with Stamps.com adds tremendous value to the auction cycle on AuctionRover..."

Set	Items	Description
S1	1743581	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	2171291	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAM??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	1659252	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	3071291	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	2611989	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	284112	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	81286	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	219140	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	1967256	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	3200452	DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SECOND OR MANY OR MULTIPL? OR MULTI OR SEVERAL OR NUMEROUS? OR PLURAL? OR VARIOUS? OR VARIED OR (MORE OR GREATER) () THAN() (1 OR ONE)
S11	830715	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S12	596713	S1(10N)S5
S13	162479	S12(10N)S3
S14	12258	S13(10N)S2
S15	2372	S14(10N)S4
S16	756	S15(10N) (S9 OR S8)
S17	431207	S1(5N)S5
S18	96317	S17(5N)S3
S19	4359	S18(5N)S2
S20	657	S19(5N)S4
S21	213	S20(5N) (S8 OR S9)
S22	13	S21(10N) (S6 OR S7)
S23	11	RD (unique items)
S24	8	S23 NOT PY>2000

? show files

File 613:PR Newswire 1999-2004/Oct 26

(c) 2004 PR Newswire Association Inc

File 813:PR Newswire 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc

File 634:San Jose Mercury Jun 1985-2004/Oct 27

(c) 2004 San Jose Mercury News

File 624:McGraw-Hill Publications 1985-2004/Oct 28

(c) 2004 McGraw-Hill Co. Inc

24/3,K/1 (Item 1 from file: 613)  
DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00440376 20001018SFW108 (USE FORMAT 7 FOR FULLTEXT)  
**Microsoft Announces Strong Results Driven by Windows 2000 Professional And Windows Me**  
PR Newswire  
Wednesday, October 18, 2000 16:15 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 1,167

...availability of Microsoft Windows Millennium Edition (Windows Me), the new operating system for home PC users .  
Windows Me **delivers** exciting technology advancements in the areas of digital media, home networking, gaming, online experience and...

...com and Expedia, Inc. to Internet-ready phones. MSN and Compaq Computer Corp. announced the **availability** of the Compaq iPaq Home Internet Appliance, the first MSN Companion device. MSN Companions are a **convenient** and affordable way for users to get connected to the **Internet** . Also, MSN and RadioShack announced MSN High Speed broadband **Internet** access via DSL or satellite **available** through the 5,600 Microsoft **Internet** Centers at RadioShack company-owned and dealer stores.

This press release contains statements that are...

...subject to risks and uncertainties. Actual results will vary because of factors such as PC **shipment** growth; technological shifts; **customer** demand; competitive **products** and pricing; **product** mix; product **ship** **schedules** ; life cycles; **terms** and **conditions** ; litigation; and other issues discussed in the company's Form 10-K and other SEC...

24/3,K/2 (Item 2 from file: 613)  
DIALOG(R)File 613:PR Newswire  
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00249668 20000120SFTH039A (USE FORMAT 7 FOR FULLTEXT)  
**Realnetworks And Backweb Announce Collaboration to Create New Digital Music Delivery Service for Consumers**  
PR Newswire  
Thursday, January 20, 2000 08:31 EST  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 1,002

TEXT:  
...s Polite(TM) push technology into RealJukebox(TM) to create a first of its kind **Internet** music **delivery** **service** for **consumers** . This new

**free**

subscription-based **delivery service** -- code named "Quicksilver" -- will enable RealJukebox users to automatically discover and receive CD-quality samples and full...

24/3,K/3 (Item 3 from file: 613)

DIALOG(R)File 613:PR Newswire

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00184457 19990928NETU033 (USE FORMAT 7 FOR FULLTEXT)

**Internet Fax Leaders Select Brooktrout Technology's TR114 Series As Platform of Choice**

PR Newswire

Tuesday, September 28, 1999 09:45 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 2,147

...According to

Managing Director, Alistair Mathewson, "The demands of broadcasting mean that

we and our **clients** need hardware to **deliver** high volumes around the clock. The

Brooktrout Technology TR114 boards were chosen for this reason and have more

than lived up to expectations in **terms** of reliability and efficiency. We also

find that its wide range of boards enable us...

...running on standard server platforms. "Some of the

largest telecom companies in the world have **selected** Call Technologies unified

messaging solution because of our low life cycle cost, scalability, and rich

suite of features. We **selected** Brooktrout because of their reliability, technical support, compatibility with other fax systems in the market...

...evaluated Brooktrout Technology's TR114 intelligent fax card

technology more than a year ago. "CYNET **selected** the TR114 because it offered

the highest quality, lowest total cost and the highest reliability...

...was able to increase the reliability of its fax

transmissions, and significantly reduce its transmission **time** and costs.

In

addition, the TR114 fax board allowed CYNET to easily introduce new products...

...Fax2Net depends on

Brooktrout fax technology because of Brooktrout's high standards of reliability, product **availability** for a variety of PSTN interfaces around the

world, and responsive technical support," Thomas Chen...

...Runner, the country's largest cable broadband provider of Internet access, are

making FaxNet solutions **available** to millions of subscribers. "We utilize

Brooktrout Technology TR114 boards within our international network," said ...

...progressive business since 1974. From the early days as a telex operator, right through present day as a multinational corporation offering a full complement of unified messaging solutions, Graphnet has always...

...VSE: IPZ), is the parent company of FaxPC (www.faxpc.com), the world's fastest Internet fax-to-email service. Leveraging off Image Power's expertise in the area of image compression, FaxPC delivers faxes to the end user's email with the most powerful digital compression technology currently available, JBIG2. The resulting file...

24/3,K/4 (Item 1 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1179632 MNTU003  
**FlightMasters SeaMasters Offers Advanced Tracking and Tracing of Shipments via New Web Site**

DATE: November 4, 1997 10:00 EST WORD COUNT: 459

... s shipments is available via the new web site launched by FlightMasters/SeaMasters, a global logistics provider that arranges cargo transportation according to each client's time specifications. The web address is www.flightmasters.com

By using a secure password and user identification code, each client can access...

24/3,K/5 (Item 2 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1110243 LAW021  
**MicroAge Strengthens Customer-Focused Services and Capabilities**

DATE: June 11, 1997 09:09 EDT WORD COUNT: 880

...we need to grow our client-based services. He also understands the needs of our customers and how to best deliver value through partners.

"This is another example of our commitment to meeting the changing needs...

...For instance, Bob led the implementation of an on-line order fulfillment service between General Electric and Wal-Mart in the late 1980s that served as a prototype for the industry...

... and will also report to Mason. Frank Picarello has joined MicroAge as vice president of Network Services. Picarello has more than 15 years of experience in client services strategy and customer...

... Solutions, an IBM and Kodak partnership. Initially, Picarello's unit will focus on identifying customer **network** services needs and then develop program offerings to meet those needs. MicroAge's alliances with **network** software suppliers will be a critical component of these services. Picarello has spent the bulk...

...Group, also announced two promotions that signify the growing importance of services. Bill Nanney was **named** Group Vice President - Quality Integration Services, recognizing both the growth and performance of the service...

... in channel assembly. The Quality Integration Center daily output currently averages 1,500 units per **day**, up 100% compared to last year. At the same **time**, cycle **time** and costs for build-to-order services have been reduced.

Linda Shore was promoted to...

... major OEM clients. Contract Logistic Services operating results and quality metrics for the year-to- **date** are well above initial projections. "These two executives have positioned MicroAge as a best-in...

... computer resellers worldwide. The company serves corporations and government agencies through its MicroAge Infosystems Services **network** of branches and alliance partners spanning 29 countries, and offers computer resellers over 20,000...

... logistics and account management services. ECadvantage, MicroAge's new electronic commerce architecture, is utilizing the **Internet** to streamline the **delivery** of services to its **customers**. Headquartered in Tempe, Ariz., the company's 1996 revenues exceeded \$3.5 billion. Information about ...

24/3,K/6 (Item 3 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1062223 LATH037  
**Hotmail is Now the Cyber Home to More Than Two Million Users**

DATE: February 27, 1997 08:02 EST WORD COUNT: 764

...or leaving the Hotmail system. These capabilities will be made available system-wide and are **free** to the **user**.

**New Service -- WebCourier Content Delivery**

Hotmail's WebCourier, **scheduled** to go live on March 3, 1997, is an **on - line** content **delivery service**. Through WebCourier, Hotmail **users** can request rich, graphical email messages to be delivered daily to their in-box by...

24/3,K/7 (Item 4 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

1014194 SFM059  
**Power Rates Now! - Web Site Offers Overnight Delivery of Utility Tariff**

**Sheets From Over 100 Utility Companies**

DATE: October 28, 1996 20:12 EST WORD COUNT: 324

...PRNewswire/ -- MCGI (Mykytyn Consulting Group, Inc.) announces the launch of PowerRates Now!, a utility tariff **delivery service** for **consumers** and the **electric** power industry **available** on the World Wide **Web** .

With a catalog of over 3,000 tariffs and complete rate books from more than...

24/3,K/8 (Item 1 from file: 624)  
DIALOG(R)File 624:McGraw-Hill Publications  
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01016704

**PLAYERS ANTICIPATE HUGE GROWTH IN RETAIL E-COMMERCE; KEY IS SELLING**

Power Markets Week, Vol. 25, No. 19, Pg 1

May 10, 1999

JOURNAL CODE: PMW

SECTION HEADING: Markets--East, Midwest, South ISSN: 1078-9820

WORD COUNT: 1,447

## TEXT:

... slim margins. Rather than competing on price, Herter suggested that retail sellers concentrate on hooking **customers** on an information stream **delivered** through the Internet and provide other services to capture and hold them.

While retail providers...

... energy efficiency. Examples are more difficult to come by in the residential market, where the **term** is somewhat nebulous, in part because the market is young and providers are working to...

... difficult and he is pushing for national standards on electronic data interchange.) Over the short **term** , King said, the company is restricting business to customers with access to the Internet, which...

... is hoping the company will get 50,000 to 80,000 customers this year. ``Over **time** , we expect to go beyond the Internet with a hybrid of direct marketing and the...

...after Utility.com made its announcement, Green Mountain Energy Resources said it was changing its **name** to GreenMountain.com and would collaborate with Yahoo to sign up customers for renewable power...

...has to get on the web and to the customer," she said. In the long **term** , the company wants to offer services more smoothly and faster and do it through the... see huge growth in energy e-commerce. In a paper titled ``Creating Success on the **Web** in the Energy Business'' **available** on the company's **website** , energodynamics.com, Shively says the energy business will undergo radical change in the next five...

... and wholesale traders to a business built around one-to-one relationships with end-use **customers** . An **Internet website** to **deliver products** is likely to be the channel that successful businesses will use

ECI 3600

Dialog Search

to reach customers at...

JMB

Date: 28-Oct-04



Set	Items	Description
S1	12787706	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	13010504	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAME??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	10301079	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	17369169	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	3702607	S1(10N) (S3 OR S4)
S6	2388382	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? - OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	284065	S5(10N)S2
S8	10868	S7(10N) (S6 OR (FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS))
S9	197	S8(10N) (DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? - OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC )
S10	123	RD (unique items)
S11	35	S10(10N) (INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK)
S12	35	RD (unique items)
S13	27	S12 NOT PY>2000

? show files

File 9:Business & Industry(R) Jul/1994-2004/Oct 27

(c) 2004 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2004/Oct 28

(c) 2004 The Gale Group

File 621:Gale Group New Prod. Annou. (R) 1985-2004/Oct 28

(c) 2004 The Gale Group

File 636:Gale Group Newsletter DB(TM) 1987-2004/Oct 28

(c) 2004 The Gale Group

File 16:Gale Group PROMT(R) 1990-2004/Oct 28

(c) 2004 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989

(c) 1999 The Gale Group

File 148:Gale Group Trade & Industry DB 1976-2004/Oct 15

(c) 2004 The Gale Group

13/3,K/1 (Item 1 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1552306 Supplier Number: 01552306 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Microsoft's logistics debut: software or vaporware**  
(Microsoft and Net Logistics debut WWShipment, an Internet logistics service; client server technology allows access to various logistics functions)  
Traffic World, v 1, n 247, p 24+  
July 01, 1996  
DOCUMENT TYPE: Journal ISSN: 0041-073X (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 943

(USE FORMAT 7 OR 9 FOR FULLTEXT)

ABSTRACT:

Microsoft Corp and Net Logistics Inc have debuted WWShipment, an Internet logistics service, which uses client server technology to provide customers with access to brokers, real-time tracking, cargo clearance, scheduling and service directories. The service...

TEXT:

...even skeptical about the impact the new service will have on their business.

Microsoft and Net Logistics are touting WWShipment's use of client server technology to give customers access to brokers, real-time tracking, cargo clearance, scheduling and service...

13/3,K/2 (Item 2 from file: 9)  
DIALOG(R)File 9:Business & Industry(R)  
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1542684 Supplier Number: 01542684 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Microsoft Makes Grab To Dominate Global Transport**  
(Microsoft, teaming with NetLogistics, outlined plans to update a paper-laden transportation industry by bringing it to the Internet)  
Newsbytes News Network, p N/A  
June 28, 1996  
DOCUMENT TYPE: Journal (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 722

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...access to WWShipment by distributing freely a software package comprising customized copies of the Microsoft Internet Explorer browser and Microsoft Internet Information Server to all shipping service providers and their customers participating in the Net Logistics program. Users can simply click the WWShipment icon and immediately define and post a basic shipping movement...

13/3,K/3 (Item 1 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

02436643      SUPPLIER NUMBER: 65491121      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Akamai, Digital Island Dispute Patented Technologies -- No near-term impact  
on users foreseen as content-delivery service providers battle in  
court. (Company Business and Marketing)**

Wallace, Bob

InformationWeek, 36

Sept 25, 2000

ISSN: 8750-6874

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 372

LINE COUNT: 00033

...      Trademark Office.

Akamai owns the majority of the market for content-delivery services and has **set up server** farms worldwide that speed **delivery** of businesses' **Web** content to their **customers**. Digital Island is among several companies looking to gain some of Akamai's market share...

13/3,K/4      (Item 2 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

02203604      SUPPLIER NUMBER: 20966735      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Web Transporter Builds on Strengths. (MegaSoft Online Web Transporter  
2.0) (Product Announcement)**

Rapoza, Jim

PC Week, v15, n30, pNA(1)

July 27, 1998

DOCUMENT TYPE: Product Announcement

ISSN: 0740-1604

LANGUAGE:

English      RECORD TYPE: Fulltext

WORD COUNT: 809      LINE COUNT: 00072

...      requires Netscape Communications Corp.'s Enterprise Server or Microsoft Corp.'s Internet Information Server. The **Web Transporter** server also requires a connection to either Microsoft SQL **Server** or Oracle **databases**.

The **Web Transporter** client will run on almost any system. **Web Transporter** also includes an agent, which **schedules** package distribution using a "push" model, but at the time of our tests, this agent...

13/3,K/5      (Item 3 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

02162635      SUPPLIER NUMBER: 20501926      (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Netscape Communications Corp.: Netscape SuiteSpot. (groupware; Internet/Web  
server software) (Software Review) (Evaluation)**

Lipshutz, Robert P.

PC Magazine, v17, n9, p178(1)

May 5, 1998

DOCUMENT TYPE: Evaluation

ISSN: 0888-8507

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 1088      LINE COUNT: 00092

...      IMAP4 mail clients, Collabra Server has NNTP discussion groups, and Calendar Server offers a group **scheduler**. This new version of Messaging **Server** includes the **Web**-based **client** Message **Express**. For those using the **Messenger** **client**, security is provided through SSL. Users who care about security can secure messages on the...

13/3,K/6 (Item 4 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

01932953 SUPPLIER NUMBER: 18238219 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Putting history on the Web. (the Canadian Heritage Information Network uses  
a new Information Dimensions Web server) (Internet Systems: A DBMS  
Supplement) (Government Activity)**  
Parkes, Clara H.  
DBMS, v9, n5, pS24(4)  
May, 1996  
ISSN: 1041-5173 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2325 LINE COUNT: 00180

... the general public and, in the process, increase its customer base.  
In January 1995, CHIN **decided** to shift its services from a  
packet-switching **network carrier** to the **Internet** .

Why IDI?  
CHIN's **databases** were all created with IDI's Basis document  
management software, so CHIN's first priority...

13/3,K/7 (Item 5 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

01777169 SUPPLIER NUMBER: 16892342 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Pacific Data to ship 4D Internet tools. (Pacific Data Management's Internet  
Tools for 4th Dimension) (Brief Article) (Product Announcement)**  
Staten, James  
MacWEEK, v9, n18, p23(1)  
May 1, 1995  
DOCUMENT TYPE: Product Announcement ISSN: 0892-8118 LANGUAGE:  
ENGLISH RECORD TYPE: FULLTEXT  
WORD COUNT: 245 LINE COUNT: 00022

... to verify communications channels by fingering a user account or  
pinging a machine, perform domain- **name look-ups** , obtain time and **date**  
information from **Internet clock servers** , and gather information about a  
**user 's TCP/IP setup.**

Pacific Data Management Inc. of San Jose, Calif., is at (408...

13/3,K/8 (Item 6 from file: 275)  
DIALOG(R)File 275:Gale Group Computer DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

01732376 SUPPLIER NUMBER: 16449667  
**PRI launches fixed-price service plan. (Paving the Way for ISDN) (Primary  
Rate Inc)**  
Pappalardo, Denise  
CommunicationsWeek, n538, p1(2)  
Jan 9, 1995  
ISSN: 0746-8121 LANGUAGE: ENGLISH RECORD TYPE: ABSTRACT

...ABSTRACT: be available with any of the company's PowerLane products and  
services. PowerLane includes client/ **server** ISDN hardware, as well as  
services for helping **network administrators set up remote users**

through ISDN. PRI will verify ISDN line availability, make carrier contact and configure a service...

**13/3,K/9 (Item 1 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

02222103 Supplier Number: 57229069 (USE FORMAT 7 FOR FULLTEXT)  
**FDX Expands E-Commerce Solutions With Multi-Carrier Shipping System; FDX PowerShip mc Provides Greater Customer Convenience.**  
Business Wire, p1292  
Nov 4, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 962

... mc" in lower-case letters. FDX Corp. press releases are available on the World Wide **Web** at [http:// www .fdxcorp.com](http://www.fdxcorp.com).

FDX E-Commerce Milestones  
1985 **FedEx** launches the first PC-based automated shipping system, later named FedEx PowerShip(R).  
1987 The...

**13/3,K/10 (Item 2 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01691374 Supplier Number: 50237299 (USE FORMAT 7 FOR FULLTEXT)  
**Technauts Launches eServer; Thin Server Puts Businesses On The Web Easily And Affordably.**  
Business Wire, p08111239  
August 11, 1998  
Language: English Record Type: Fulltext  
Article Type: Article  
Document Type: Newswire; Trade  
Word Count: 1133

... to meet the needs of resellers and their customers.  
The eServer harnesses the power of **network** technology affordably and effectively. Unlike other **Web** small office **server** solutions, the eServer 150 is completely ISP independent. This delivers the freedom to choose a...

**13/3,K/11 (Item 3 from file: 621)**

DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01607501 Supplier Number: 48287266 (USE FORMAT 7 FOR FULLTEXT)  
**Coopers & Lybrand Consulting's Solutions Thru Technology Practice Opens Cleveland Office.**  
Business Wire, p02110123  
Feb 11, 1998  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 293

... array of systems delivery services, including:

-- Package selection and implementation; -- Data warehousing/decision support systems; -- **Database** marketing system design and implementation; -- Sales and field force automation; -- **Internet** /intranet/electronic commerce; -- Client/Server implementation; and -- Production applications maintenance.

The Solutions Thru Technology practice...

13/3,K/12 (Item 4 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01467125 Supplier Number: 46981409 (USE FORMAT 7 FOR FULLTEXT)  
**The World Just Got Smaller For Stockton Businesses Going Online; Pacific Bell Internet Expands Its Dedicated Access Service Into San Joaquin Valley.**

Business Wire, p12180040

Dec 18, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 857

... electronic mail anywhere around the world, exchange documents and files, access thousands of remote information **databases**, provide **customer** service and support and market their products **online**.

-- **Transport : businesses** can **choose** from a wide array of high-speed dedicated connections, including Pacific Bell Fastrak Frame Relay...

13/3,K/13 (Item 5 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01453288 Supplier Number: 46886919 (USE FORMAT 7 FOR FULLTEXT)  
**The World Just Got Smaller For Reno Businesses Going Online; Nevada Bell Internet Debuts Its Dedicated Access Service In Northern Nevada.**

Business Wire, p11130055

Nov 13, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 643

... electronic mail anywhere around the world, exchange documents and files, access thousands of remote information **databases**, provide **customer** service and support and market their products **online**.

-- **Transport : businesses** can **choose** from a wide array of high-speed dedicated connections, including Nevada Bell Frame Relay and...

13/3,K/14 (Item 6 from file: 621)  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01438279 Supplier Number: 46795181 (USE FORMAT 7 FOR FULLTEXT)  
**The World Just Got Smaller For Fresno Businesses Going Online; Pacific Bell Internet Expands Its Dedicated Access Service Into Central Valley.**

Business Wire, p10140065

Oct 14, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade  
Word Count: 839

... electronic mail anywhere around the world, exchange documents and files, access thousands of remote information **databases** , provide **customer** service and support and market their products **online** .

-- **Transport** : **businesses** can **choose** from a wide array of high-speed dedicated connections, including Pacific Bell Fastrak Frame Relay...

**13/3,K/15 (Item 7 from file: 621)**  
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)  
(c) 2004 The Gale Group. All rts. reserv.

01399343 Supplier Number: 46500712 (USE FORMAT 7 FOR FULLTEXT)  
**MICROSOFT AND NET LOGISTICS ANNOUNCE ALLIANCE TO DELIVER WORLDWIDE INTERNET SHIPPING-LOGISTICS APPLICATION**  
PR Newswire, p628SFF004  
June 28, 1996  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 873

... by distributing at no charge a software package comprising customized copies of the Microsoft(R) **Internet Explorer** browser and Microsoft **Internet Information Server** to all **shipping service** providers and their customers participating in the **Net Logistics** program. **Users** can simply click the WWShipment icon and immediately define and post a basic shipping movement...

**13/3,K/16 (Item 1 from file: 636)**  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

04418486 Supplier Number: 55626938 (USE FORMAT 7 FOR FULLTEXT)  
**FUTURE PUBLISHING: Future and Netscape Online sign ma major partnership agreement.**  
M2 Presswire, pNA  
August 31, 1999  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1387

... user, offering specialised information, large-scale databases, unmatched forums and professional communications tools. AOL Instant **Messenger** provides **free** , real- **time** communications to **internet users**

In headlines and stories, the proper usage of our corporate **name** is: "AOL Europe, a venture between America **Online** , Inc. and Bertelsmann AG," or "AOL UK, a division of AOL Europe." We appreciate strict...

**13/3,K/17 (Item 2 from file: 636)**  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

03973948 Supplier Number: 53008977 (USE FORMAT 7 FOR FULLTEXT)  
**ACTUATE SOFTWARE: Actuate introduces new version of enterprise reporting**

**system, now with ReportBlast.**  
M2 Presswire, pNA  
Sept 9, 1998  
Language: English      Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1024

... that lets customers more rapidly develop, generate and distribute reports throughout the enterprise in both **Internet** and **client / server** environments. The Actuate Reporting System 3.2 also delivers the first-ever Transporter technology, giving...

**13/3,K/18      (Item 3 from file: 636)**  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

03598584      Supplier Number: 47449799 (USE FORMAT 7 FOR FULLTEXT)  
**PEOPLEBANK: Nationwide skills deficit drives management buy-out at PeopleBank**  
M2 Presswire, pN/A  
June 9, 1997  
Language: English      Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 703

... buyout include: the company name, client base, candidate database, software and software licences.

About Bill **Shipton** Bill Shipton, personnel, **logistics** and **online** service provision expert, has been Managing Director of PeopleBank since October 1995. He joined PeopleBank...

**13/3,K/19      (Item 4 from file: 636)**  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

03372954      Supplier Number: 46936989 (USE FORMAT 7 FOR FULLTEXT)  
**NEVADA BELL INTERNET DEBUTS DEDICATED ACCESS SERVICE**  
Telephone IP News, v7, n12, pN/A  
Dec 1, 1996  
Language: English      Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 625

... electronic mail anywhere around the world, exchange documents and files, access thousands of remote information **databases**, provide **customer** service and support and market their products **online**.

-- **Transport** : **businesses** can **choose** from a wide array of high-speed dedicated connections, including Nevada Bell Frame Relay and...

**13/3,K/20      (Item 5 from file: 636)**  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

03337015      Supplier Number: 46858747 (USE FORMAT 7 FOR FULLTEXT)  
**PACIFIC BELL' INTERNET EXPANDS DEDICATED ACCESS SERVICE**  
Telephone IP News, v7, n11, pN/A  
Nov 1, 1996



Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 818

... electronic mail anywhere around the world, exchange documents and files, access thousands of remote information **databases**, provide **customer** service and support and market their products **online**.  
-- **Transport**: **businesses** can **choose** from a wide array of high-speed dedicated connections, including Pacific Bell FaTrak Frame Relay...

13/3,K/21 (Item 6 from file: 636)  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2004 The Gale Group. All rts. reserv.

03172968 Supplier Number: 46500358 (USE FORMAT 7 FOR FULLTEXT)  
\*\*\*Microsoft Makes Grab To Dominate Global Transport 06/28/96  
Newsbytes, pN/A  
June 28, 1996  
Language: English Record Type: Fulltext  
Document Type: Newswire; General Trade  
Word Count: 733

... access to WWShipment by distributing freely a software package comprising customized copies of the Microsoft **Internet** Explorer browser and Microsoft **Internet** Information **Server** to all **shipping** **service** providers and their customers participating in the **Net** **Logistics** program. **Users** can simply click the WWShipment icon and immediately define and post a basic shipping movement...

13/3,K/22 (Item 1 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

08161197 Supplier Number: 68207010 (USE FORMAT 7 FOR FULLTEXT)  
**System provides visual control of freight. (Brief Article)**  
DESMOND, PARRY  
Commercial Carrier Journal, v157, n11, p26  
Nov, 2000  
Language: English Record Type: Fulltext  
Article Type: Brief Article  
Document Type: Magazine/Journal; Trade  
Word Count: 2128

... solution to 7,900.  
\* CarrierPoint will use Viewlocity's AMTriX Integration Broker to integrate its **Web** -based Dynamic Shipping Marketplace with the communications systems of its **customers**. And Ryder System selected Viewlocity to provide real-time messaging for its e-Channel Solutions.  
\* DAT Services and Link **Logistics** launched an **on - line**, North American **database** of loads and equipment information compiled by both companies.  
\* DPS Software Systems offers a discount...

13/3,K/23 (Item 2 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

07063041 Supplier Number: 59475767 (USE FORMAT 7 FOR FULLTEXT)  
**Interstate : The USA wants to create a third tier of air transport using  
personal aircraft linking thousands of small airports. (Brief Article)**  
Mason, James  
Flight International, p36  
Feb 8, 2000  
Language: English Record Type: Fulltext  
Article Type: Brief Article  
Document Type: Magazine/Journal; Trade  
Word Count: 1092

... tower airports where aircraft separation, sequencing and conflict  
resolution are automated. This will require an " **airborne Internet** ", a  
seamless communications **network** linking the aircraft **clients** with  
**servers** at the airport and regional air traffic control. A second SATS  
demonstration, scheduled for 2005...

13/3,K/24 (Item 3 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2004 The Gale Group. All rts. reserv.

06825371 Supplier Number: 57540700 (USE FORMAT 7 FOR FULLTEXT)  
**British Airways.**  
Air Transport World, v36, n11, p16  
Nov, 1999  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 119

... which provides mods and engineering, will combine with Airline  
Logistics Support under the Airplane Services **name** .  
Boeing repackaged its **client / server** Boeing **On - Line Delivery**  
system for electronic retrieval of maintenance documents to make BOLD  
accessible via the World Wide...

13/3,K/25 (Item 1 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

11061860 SUPPLIER NUMBER: 54675605 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**IMR Version 2.0.**  
Database, 22, 3, 10  
June, 1999  
ISSN: 0162-4105 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 152 LINE COUNT: 00015

TEXT:

...their searches by adding up to ten search criteria for a given  
search. The hardware, **database** , and **Web** tools have improved IMR Mall  
performance and response **time** . And the IMR email delivery service lets  
users select large quantities of data for purchase...

13/3,K/26 (Item 2 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

09978071 SUPPLIER NUMBER: 20163219 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**Everything wired must converge. (convergence of information systems)**  
Elliott, Christopher  
Journal of Business Strategy, v18, n6, p30(5)  
Nov-Dec, 1997  
ISSN: 0275-6668 LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2852 LINE COUNT: 00231

... fewer customer service reps.

FedEx's Janes notes that by making the company's internal **database** and processing systems connect more seamlessly with its **Web** presence, the company streamlined a process that once was cumbersome and which consumed valuable human...

13/3,K/27 (Item 3 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2004 The Gale Group. All rts. reserv.

06410066 SUPPLIER NUMBER: 13133047 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
**AMERITECH SEEKS TO ENHANCE CUSTOM 800 SERVICE**  
PR Newswire, p0330CL002  
March 30, 1993  
LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
WORD COUNT: 503 LINE COUNT: 00043

... those numbers, and any special instructions customers establish for their service.

Ameritech will access the **database** through its Signaling System 7 (SS7) **network**, enabling **customers** to request **available** 800 numbers, regardless of the **carrier** selected. Ameritech is investing more than \$86 million in SS7 technology and switching capabilities to...

Set	Items	Description
S1	38902	RECIPIENT? ? OR USER? ? OR CLIENT? ? OR RECEIVER? ? OR CUSTOMER? ? OR CONSUMER? ? OR END()USER? ? OR INDIVIDUAL? ? OR PURCHASER? ? OR BUYER? ? OR PATRON? ?
S2	13744	SCHEDUL??? OR ARRANG??? OR PICK??? OR CHOOS??? OR DECIDE??? OR SELECT??? OR DESIGNAT??? OR ASSIGN??? OR ELECT??? OR NAME??? OR COORDINATE??? OR APPOINT??? OR SET()UP OR LINEUP
S3	12350	DELIVER? OR DROP OR SHIP??? OR SEND??? MAIL??? OR POST OR TRANSPORT? OR GROUND OR AIR OR OVERNIGHT OR EXPRESS OR TRANSPORT OR TRANSFER
S4	25989	TERM? ? OR CONDITION? ? OR TIME OR DATE OR DAY OR HOUR OR AVAILABLE OR AVAILABILITY OR CONVENIENT OR AT()HOME OR ACCESSIBLE OR REACHABLE OR FREE
S5	35345	DELIVER? OR PRODUCT? ? OR PURCHASE? ? OR GOOD? ? OR ORDER? ? OR MERCHANDISE? ? OR SHIPMENT? ? OR FREIGHT OR PACK? OR PARCEL? ? OR BOX? ? OR CARTON? ? OR CONTAINER? ? OR CRATE? ? OR CARGO
S6	1977	(DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR BUSINESS? OR COMPAN? OR PROVIDER?) OR LOGISTICS OR LSP? ? OR CARRIER? OR SHIPPER? OR COURIER? OR MESSENGER? OR TRANSPORTER?
S7	575	FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED-()PARCEL()SERVICE OR UPS OR DHL OR POSTAL()SERVICE OR USPS
S8	17646	DATABASE? ? OR DATA()BASE? ? OR DATABANK? ? OR DATA()BANK? ? OR DATA()FILE? ? OR CENTRAL()FILE? ? OR SERVER? ? OR RDBM OR DBMS OR RDB OR DB OR DBS OR OODS OR ODBC
S9	37704	INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE? OR WEBPAGE? OR HOMEPAGE? OR (WEB OR HOME) () (PAGE? OR SITE?) OR URL OR NETWORK
S10	39954	DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SECOND OR MANY OR MULTIPL? OR MULTI OR SEVERAL OR NUMEROUS? OR PLURAL? OR VARIOUS? OR VARIED OR (MORE OR GREATER) () THAN() (1 OR ONE)
S11	21593	MERCHANT? ? OR MANUFACTURER? ? OR RETAILER ? ? OR SELLER? ? OR TRADER? ? OR SUPPLIER? ? OR BROKER ? ? OR VENDOR? ? OR DEALER? ?
S12	9542	S1(S)S2
S13	5902	S12(S) (S3 OR S4)
S14	404	S12(S) (S6 OR S7)
S15	326	S14(S) (S8 OR S9)
S16	154	S15 NOT PY>2000
S17	3874	S12(15N) (S3 OR S4)
S18	117	S17(15N) (S6 OR S7)
S19	94	S18(S) (S8 OR S9)
S20	57	S19 NOT PY>2000

? show files

File 256:TecInfoSource 82-2004/Jul  
(c)2004 Info.Sources Inc

20/3,K/1

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

02674907 DOCUMENT TYPE: Company

**Kozmo.com Inc (674907)**

111 E 12th St  
New York, NY 10003-5389 United States

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation

EQUITY TYPE: Private

STATUS: Out of Business

SALES: NA

DATE FOUNDED: 1997

REVISION DATE: 20010830

Kozmo.com Incorporated hosts an **Internet** -based shopping and **delivery service**, **available** in **selected** urban areas. **Consumers** can order movie rentals, books, food, or other items; these are **delivered** within an hour .

20/3,K/2

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

02544591 DOCUMENT TYPE: Company

**Liebert Corp (544591)**

1050 Dearborn Dr  
Columbus, OH 43229 United States  
TELEPHONE: (614) 888-0246  
FAX: (614) 841-6022  
HOMEPAGE: <http://www.liebert.com>  
EMAIL: [upstech@liebert.com](mailto:upstech@liebert.com)

RECORD TYPE: Directory

CONTACT: Sales Department

ORGANIZATION TYPE: Corporation

STATUS: Active

NUMBER OF EMPLOYEES: 5,000

SALES: NA

DATE FOUNDED: 1965

IMMEDIATE PARENT: Emerson Electric Co

PERSONNEL: O'Dell, Walden, President; Bauer, Robert P, President; Good,  
James W, VP Sales; Good, James W, Sales Manager; Ring, Jake, Marketing  
Director

REVISION DATE: 20030814

...over 100 countries. The firm designs, manufactures, and distributes

systems that control temperature and humidity, **condition** power, and guard against outages. Frost & Sullivan reports that Liebert has the highest brand- **name** recognition among uninterruptible power supply ( **UPS** ) end users. The company has more than 1,000,000 installations worldwide. Liebert was founded...

...pioneer and major supplier, Liebert played an important role in the development of the Simple **Network** Management Protocol (SNMP) **network** management standard. In 1987, the corporation was acquired as a wholly owned subsidiary of Emerson...

20/3,K/3

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

01770787 DOCUMENT TYPE: Product

PRODUCT NAME: SX.logistics (770787)

NxTrend Technology Inc (656701)  
5555 Tech Center Dr  
Colorado Springs, CO 80919-2309 United States  
TELEPHONE: (719) 590-8940

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030803

...WMSs) and offers comprehensive capabilities and state-of-the-art features. Key features of SX. **logistics** include warehouse workflow, product movement, receiving, shipping, **picking**, and counting; support for central management in a real- **time** environment with radio frequency (RF) technology; integration with the SX system; and a **client / server** interface that provides **database** -level data exchange between warehouse and SX.enterprise.

20/3,K/4

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

01708984 DOCUMENT TYPE: Product

PRODUCT NAME: Environmental Factor: Superfund Site Information From EPA & State Dat (708984)

National Technical Information Service (NTIS) (604305)  
5285 Port Royal Rd  
Springfield, VA 22161 United States  
TELEPHONE: (703) 605-6000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030413

Environmental Factor: Superfund Site Information From EPA & State **Databases** includes RODS & CERCLIS and puts today's technology to work to provide a better, more...

...pages of EPA and state Superfund hazardous waste site information are integrated in this comprehensive **database**. Users can view site information in one place from EPA National Priority List (NPL) and CERCLIS **databases**; individual state priority sites **databases**; complete potentially responsible parties (PRP) information; EPA Records of Decision (RODS), Full Text (1982-- 1995...

...to gain rapid access to vital information. There is no waiting for the mail or **overnight delivery services** to **deliver** hard copies of voluminous listings and **individual** Superfund site reports. The **database** management engine gives even the most inexperienced computer user extensive search capabilities including wildcard, phonetic, and direct cross-reference searches across multiple **databases**. The first menu option delivers Superfund site information from the NPL, CERCLIS site data, PRP and RODS summary **databases**. Users can enter a set of search criteria and then immediately access displays containing information from all of these **databases**. They can get full PRP information and Full Text RODS. If a search turns up...

20/3,K/5

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

01685097 DOCUMENT TYPE: Product

**PRODUCT NAME: Dynamap/Transportation (685097)**

Geographic Data Technology Inc (430358)  
11 Lafayette St  
Lebanon, NH 03766-1445 United States  
TELEPHONE: (603) 643-0330

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030518

...information to provide optimal geocoding performance. More than one million updates are incorporated into the **database** quarterly using the latest data from the U.S. **Postal Service**, state and local governments, E911 agencies, **customers**, and other information providers. Layer features, along with up-to-**date** street coverage and highway connectivity, make the product an optimal choice for routing applications. The...

20/3,K/6

DIALOG(R)File 256:TecInfoSource  
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01595012 DOCUMENT TYPE: Product

**PRODUCT NAME: Time Matters 5.0 (595012)**

DATA.TXT Corp (613673)

215 Commonwealth Ct  
Cary, NC 27511 United States  
TELEPHONE: (919) 467-1221

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030721

...other document management features; a complete e-mail system with an inbox that supports, local **users**, Windows MAPI, and **Internet Post Office Protocol (POP) 3**; a customizable personal journal; **day**, multi- **day**, week, month, and year calendars; notes; mail and **courier** tracking; unlimited fields for custom data entry forms; customization of fields and data form styles; a **Web** research system; timeline and chronological processing for all records; a day file, with current records...

...real-time internal messaging and laptop/remote office synchronization. The Enterprise edition uses Microsoft SQL **Server 7 (Client Server)**, which is separately priced. Billing links are provided to Timeslips, PCLaw, QuickBooks, Tabs II, Generic Link, and Open **Database Connectivity ( ODBC ) databases**. Other features of Time Matters include backup and restore procedures, audit trail, conversion and importing, **database** utilities, a video training CD, and keyword indexing.

20/3,K/7

DIALOG(R)File 256:TecInfoSource  
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01214933 DOCUMENT TYPE: Product

PRODUCT NAME: **StarShip (214933)**

V-Technologies LLC (527262)  
61 Mattatuck Heights  
Waterbury, CT 06705 United States  
TELEPHONE: (203) 574-1837

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20040620

V-Technologies' StarShip (TM) is shipment management system that supports **UPS Online (R)**. The system also includes a FedEx module, and it can be extended with optional United States Postal Service (USPS) and **Airborne Express** modules. StarShip integrates with a wide range of financial applications, allowing it to access **ship -to name**, address, and other information. The system updates orders with freight charge and tracking information. StarShip...

20/3,K/8

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01196703 DOCUMENT TYPE: Product



**PRODUCT NAME: Antenna Mobile Manager (196703)**

Antenna Software (750182)  
111 Pavonia Ave  
Jersey City, NJ 07310 United States  
TELEPHONE: (201) 217-3800

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20040530

Antenna (TM) Software's Antenna Mobile Manager is a **Web** -based schedule management and escalation system. The product allows administrators to manage remote personnel and to monitor devices. A centralized **database** contains device, user, skill set, and schedule information. The **database** can hold up to 15,000 records. Antenna Mobile Manager includes password security features. Employing the system, **users** can maintain devices in real **time**. Management reports streamline wireless **carrier** invoice reconciliation processes. The product provides service-call response monitoring and escalation tools.

20/3,K/9

DIALOG(R)File 256:TecInfoSource  
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01185337 DOCUMENT TYPE: Product

**PRODUCT NAME: Direct Route (185337)**

Appian Logistics Software Inc (548626)  
1601 Greenbriar Pl #J  
Oklahoma City, OK 73159 United States

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20040211

Appian **Logistics** Software's Direct Route is a vehicle route optimization system. It references **customer** location, **time** requirement, vehicle capacity, and other parameters in identifying appropriate routes. A straightforward interface simplifies data...

...PC Miler mapping applications. Employing the DRTrack module, users can post route schedules to the **Web**. The global positioning system (GPS) Update Option supports the real-time monitoring of arrival and...

20/3,K/10

DIALOG(R)File 256:TecInfoSource  
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01177199 DOCUMENT TYPE: Product

**PRODUCT NAME: Transportation Management Systems Application Suite (177199)**

Manhattan Associates Inc (572152)  
2300 Windy Ridge Pkwy 7th Floor  
Atlanta, GA 30339 United States  
TELEPHONE: (770) 955-7070

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030924

Manhattan Associates' Transportation Management Systems Application Suite allows **shippers** and **carriers** to increase productivity and reduce operating costs. The product supports the development of **transportation** strategies. It also offers tactical **scheduling**, resource-to-load assignment, and back-end system integration features. **Transportation** Management Systems Application Suite supports the optimization of daily transportation operations. It employs real-time data and offers **Web**-based communications features. The system's Transportation Procurement component simplifies bid processes. The module allows...

20/3,K/11

DIALOG(R)File 256:TecInfoSource  
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01126462 DOCUMENT TYPE: Product

**PRODUCT NAME: MediaPlus.Online (126462)**

Publishing Business Systems (PBS) (728748)  
2611 Hamline Ave N #100  
St Paul, MN 55113 United States  
TELEPHONE: (651) 639-0662

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 021231

Publishing Business Systems' MediaPlus. **Online** allows customers and newspaper personnel to view and update account information. MediaPlus. **Online** lets **customers** request new subscriptions, view account histories, report service issues, make credit card payments, change publication **delivery** frequency, or cancel subscriptions. The system also allows **carriers** to view invoice, charge, payment, route, delivery list, and other information. Advertisers can employ MediaPlus. **Online** in viewing invoices, re-ordering advertisements, making credit card payments, and reviewing contracts. The system...

...charges. It also allows advertisers to contact customer service personnel. Sales staff can employ MediaPlus. **Online** in viewing account and contact information.

20/3,K/12

DIALOG(R)File 256:TecInfoSource  
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01104337 DOCUMENT TYPE: Product

PRODUCT NAME: WeaveIt Basic & Pro (104337)

Canyon Art Co (724971)  
2445 Ruby Mesa Ct  
Grand Junction, CO 81505 United States

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020831

Canyon Art's WeaveIt, **available** in Basic and Pro editions, allows **users** to generate and display weaving patterns. **Users** create threading, treadling, and tie- **ups** , and WeaveIt displays drawdowns. WeaveIt includes a straightforward, easily navigated interface; an **online** tutorial, and a glossary of weaving terms. The system supports up to 32 harnesses and...

...drafts, and calculate tartan warps. The Pro edition also includes block substitution, fabric analysis, and **network** drafting features. The Pro edition can be extended with the WeaveIt Loom Control Driver. A demonstration version of WeaveIt, available on diskette, can be ordered from the Canyon Art **Web site** .

20/3,K/13

DIALOG(R)File 256:TecInfoSource  
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01070343 DOCUMENT TYPE: Product

PRODUCT NAME: Messenger Equipment Condition Monitoring (070343)

Gems Sensors Inc (713554)  
1 Cowles Rd  
Plainville, CT 06062-1198 United States  
TELEPHONE: (860) 747-3000

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020130

...optimization of such data as precisely when, where, and why predictive maintenance activities should be **scheduled** before problems arise. **Messenger** RMUs allow access to data from any location at any **time** via **MessengerWare** (TM), a remote data management package, or via **MessengerNet** (TM), Gems' **Internet** -based equipment monitoring service. Both produce detailed reports based on customer-specified parameters. Daily **Internet** reports in intuitive formats give multiple users good management tools. **Scheduled** reports can compile operational trends and equipment efficiencies that effectively support **scheduled** maintenance. Equipment **condition** -monitoring tracks temperature, pressure, speed, RPMs, vibration, **air** quality and emissions, flow (gas and fluid), humidity, **UPS** operation, and fluid level. Data, voice, and fax modes ease access to information via phone...

20/3,K/14

DIALOG(R)File 256:TecInfoSource  
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01036838 DOCUMENT TYPE: Product

PRODUCT NAME: ShipLogix (036838)

ShipLogix (696391)  
86 Owen Brown St PO Box 820  
Hudson, OH 44236 United States  
TELEPHONE: (330) 342-5411

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20010630

...an application service provider (ASP) offering that lets everyone involved in shipping collaborate through the **Internet**. **Shippers**, **carriers**, and market makers can access the site's **transportation** management tools whenever they need them. **Users** pay a small subscription fee each month, so they avoid the **time** and expense involved in building and deploying an internal **logistics** management system. ShipLogix was designed by experts in the field who know how to help...

20/3,K/15

DIALOG(R)File 256:TecInfoSource  
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01017041 DOCUMENT TYPE: Product

PRODUCT NAME: ArcList (017041)

Datatech SmartSoft (647462)  
3868 State St #100  
Santa Barbara, CA 93105-5172 United States

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20030804

...management system that accepts an unlimited number of names and addresses and reads and writes **data files** in dBASE, ASCII, and other formats. It detects multi-level duplicates in up to six...

...at once; provides sampling for list testing; and generates marketing reports. By utilizing AccuMail, ArcList **assigns carrier** route, line of travel five-digit, ZIP+4, and **delivery** point postal codes. It also presorts for for First Class, Standard A, and Periodical mail...

20/3,K/16

DIALOG(R)File 256:TecInfoSource

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01008265 DOCUMENT TYPE: Product

**PRODUCT NAME: Private Line Solution (PLS) (008265)**

HTL Telemanagement Ltd (517364)  
14435 Cherry Ln Ct #300  
Laurel, MD 20707 United States  
TELEPHONE: (301) 362-9404

RECORD TYPE: Directory

CONTACT: Sales Department

REVISION DATE: 20020130

...Private Line Solution (PLS) is a private telephone line-pricing system. With PLS, users can **select** the most economical means to connect their private **network**. PLS's screens track contract **terms**, **carrier** selections by circuit leg, POPs, and pricing options. The Private Line Solution (PLS) supports complete...

20/3,K/17

DIALOG(R)File 256:TecInfoSource  
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00128679 DOCUMENT TYPE: Review

**PRODUCT NAMES: iPrivacy (035971)**

**TITLE: iPrivacy Helps Take the Worry Out of Online Shopping**  
**AUTHOR: Schneider, Ivan**  
**SOURCE: Bank Systems & Technology, v37 n12 p54(1) Dec 2000**  
**ISSN: 1045-9472**  
**HOME PAGE: http://www.banktech.com**

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

...be sold to banks and credit card issuers, protects consumers' personal data from use by **online** merchants and advertisers. iPrivacy can help 'take the worry out of **online** shopping' by providing proxy names, proxy e-mail addresses, and proxy credit card numbers that...  
...or one-time purchase only. The proxies can alternatively be associated with a merchant's **Web site** so that shoppers can do one-click ordering on subsequent visits. The proxy name is...

...proxy e-mail address is designed to accept e-mail only from a merchant's **Internet** domain, and rejects third party solicitations. Customers that use iPrivacy can have items purchased sent...

...valid form of ID. In the future, iPrivacy will also provide home delivery through private **carriers** who would be provided with a street address, which is not **available** to the **shipper**. Industry observers say that the possibility of increased sales from **customers** who would

otherwise avoid shopping **online** should be more important than the loss of customer data to **online** merchants and advertisers. iPrivacy is designed to prevent **online** shopping cart abandonment, which is common because shoppers often prefer not to provide personal information.

20/3,K/18

DIALOG(R)File 256:TecInfoSource  
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00128009 DOCUMENT TYPE: Review

PRODUCT NAMES: **IMAP (836401)**

TITLE: **Getting on the IMAP: The Internet Message Access Protocol offers...**

AUTHOR: Angel, Jonathan

SOURCE: Network Magazine, v15 n12 p104(4) Dec 2000

ISSN: 1093-8001

HOME PAGE: <http://www.networkmagazine.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

**Internet** Mail Access Protocol (IMAP), an open standard that can greatly improve e-mail functions, is supported by most major e-mail **clients**, including Outlook **Express**, Netscape **Messenger**, and Eudora. It can also be launched on just about all popular e-mail **servers**, including Exchange 2000 and Domino. However, IMAP is an e-mail transmission wallflower in many respects, because it is not required by groupware **servers**, including Microsoft Exchange, Lotus's Domino, and Novell's GroupWise, for calendaring and scheduling. Therefore, many **network** administrators probably never activate it. However, **Internet** service providers (ISPs) know that IMAP can add processing burden to their **servers** and also do not deploy it, even though IMAP could be very beneficial to customers. IMAP is better than Post Office Protocol (POP). IMAP **servers** are economical for enterprises on a tight budget that have many users to support and...

20/3,K/19

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00127384 DOCUMENT TYPE: Review

PRODUCT NAMES: **BrixWorx (028932)**

TITLE: **Brix supplies tools to verify SLAs**

AUTHOR: Greene, Tim

SOURCE: Network World, v17 n40 p39(2) Oct 2, 2000

ISSN: 0887-7661

HOME PAGE: <http://www.nwfusion.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

Brix Networks' Brix 100, Brix 1000, and BrixWorx software can be combined to create **network** monitoring solutions that closely monitor traffic on public IP networks as far as the application...

...The hardware allows service providers to determine latency jitter and other service level agreement (SLA) **conditions** between **customer** sites and **carrier** POPs, and from POP to POP. BrixWorx management software installed on Sun workstations and Oracle **databases** analyze data collected by the Brix devices to write reports and to audit for SLA...

...appliances and BrixWorx provide good feedback, even when installed in heterogeneous networks, such as the **Internet**, that consist of components from many vendors. Carriers that wish to verify SLAs but choose...

...and software products can purchase a verification service, and Brix will implement boxes, monitor the **network**, and write reports for the service provider. Brix acts as a third-party auditor of...

20/3,K/20

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00127359 DOCUMENT TYPE: Review

PRODUCT NAMES: Webvan (780545); Kozmo.com (002372)

TITLE: **Rapid Delivery in Cyberspace**

AUTHOR: Noack, David

SOURCE: Link-Up, v17 n6 p25(1) Nov/Dec 2000

ISSN: 0734-988X

HOME PAGE: <http://www.infotoday.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010330

**Online** merchants are working with a new breed of rapid **delivery service** to make a concerted effort to move merchandise to **customers** very quickly and to thus gain competitive edge. **Delivery** times aimed for may be as short as an hour after receipt of an order...

...Kozmo, urbanFetch, Streamline, and Barnes & Noble. Forrester Research says over 50 million households will shop **online** by 2004, and the rapid delivery services continue to add new merchandise to their deliverables. A survey by Yankee Group reveals that many **online** shoppers want better delivery, especially because they do not want to pay shipping costs, someone...

20/3,K/21

DIALOG(R)File 256:TecInfoSource  
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00126996 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Webvan Group Inc (868655)

**TITLE:** Me & My Grocer: At Webvan, there's more to personalization than...  
**AUTHOR:** Oreskovic, Alexei  
**SOURCE:** Industry Standard, v3 n45 p192(5) Nov 6, 2000  
**ISSN:** 1098-9196  
**HOMEPAGE:** <http://www.thestandard.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Company

**REVISION DATE:** 20020703

**Online** grocery retailer Webvan knows that there is more to personalization than simply making product recommendations and that Webvan must create an efficient, individual experience for the customer both **online** and offline. Webvan says it builds one-to-one relationships with customers and gets 75 percent of orders from repeat **customers**. Webvan has many touchpoints, says director of marketing Laurie Zoob, but Webvan's fleet of **delivery** people is of utmost importance in developing relationships one-on-one with **customers**. **Couriers** assist Webvan in creating a direct relationship with customers. For instance, groceries, which are labeled...

20/3,K/22  
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00126756 DOCUMENT TYPE: Review

**PRODUCT NAMES:** eReinsure.com (026905)

**TITLE:** Streamlining Processes Is at a Premium: InsureHiTech.com...  
**AUTHOR:** Du Bois, Grant  
**SOURCE:** eWeek, v17 n43 p48(1) Oct 23, 2000  
**ISSN:** 1530-6283  
**HOMEPAGE:** <http://www.eweek.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Product Analysis  
**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20010430

InsureHiTech.com and eReinsure.com will both make available **online** exchange platforms that will eliminate paper and increase processing efficiency for insurance companies. InsureHiTech.com is a commercial insurance broker that will launch a **Web** -ready insurance platform at 'Internet Week,' while eReinsure.com is beta testing an **Internet** . negotiation and trading platform that permits insurers, reinsurers, and brokers to streamline and speed the...

...have the potential to help the industry get there. For instance, InsureHiTech.com created an **online** marketplace that allows a client to complete an application, a customer service representative to choose...

...carriers to receive the application through the company extranet or by exchanging information on the **Web** site via eXtensible Markup Language (XML). InsureHiTech.com gives **clients** a choice of quotes from premier insurance **carriers**, insurance procurement services, risk management information **delivery**, and many other features. eReinsure.com provides a



renegotiation and trading platform that lowers costs...

20/3,K/23

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00126734 DOCUMENT TYPE: Review

PRODUCT NAMES: **SpeechWorks 5 (631809); Lycos (549827)**

TITLE: **Lycos, Yahoo Launch Web Voice Services**

AUTHOR: Rosencrance, Linda  
SOURCE: Computerworld, v34 n43 p60(1) Oct 23, 2000  
ISSN: 0010-4841  
HOMEPAGE: <http://www.computerworld.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20030825

...commands into their telephones, and obtain information, such as news and weather, from Lycos's **network of Web sites**, all at no cost. Yahoo! launched a free service that permits people to have their...

...activation software is already used in multiple corporate applications, especially in the travel and package **delivery** segments, to provide **customers** with access to information stored in back-end **databases**. Such companies as **FedEx**, National Passenger, and E\*Trade use voice recognition technology powered by software from SpeechWorks International...

20/3,K/24

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00126688 DOCUMENT TYPE: Review

PRODUCT NAMES: **Company--United Parcel Service of America Inc (UPS) (871796); Company--Federal Express Corp (FedEx) (871818); Company--DHL Airborne Express (872873)**

TITLE: **Overnight Partners: Package-shipping giants may leverage assets...**

AUTHOR: Karney, James  
SOURCE: Internet World, p109(3) Oct 15, 2000  
ISSN: 1097-8291  
HOMEPAGE: <http://www.iw.com>

RECORD TYPE: Review  
REVIEW TYPE: Company

REVISION DATE: 20040127

...which are building on their existing abilities and resources to become 'a new form of **Internet** service provider,' aim to help customers more efficiently stock shelves, fulfill orders, and keep records...  
...three are very experienced with such tasks, and by developing a business model that is **Web**--enabled, have the potential to become premier

back-room and back-office service providers to...

...that provides many back-end services that manage the supply chain for e-commerce companies. **UPS** 'handles' all **pick**, **pack**, and **ship** tasks and can also process returns, call center operations, and management reporting. **UPS**, **FedEx**, and **Airborne** Express have spent huge sums creating sophisticated shipping systems that link many aircraft, trucking, and data centers directly to the **Internet** and clients' **Web pages**. E-logistics providers allow **online** vendors to cache products and content. Use of a shipper's warehouses at a hub...

20/3,K/25

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00126302 DOCUMENT TYPE: Review

PRODUCT NAMES: **Freight Handling (830324); E-Commerce (836109)**

TITLE: **A wizard delivery for Harry Potter fans: How online booksellers...**

AUTHOR: **Liebeskind, Ken**

SOURCE: **eCOMMERCE BUSINESS, v1 n9 p36(2) Aug 14, 2000**

ISSN: **1529-0077**

HOME PAGE: **http://www.ecommercebusinessdaily.com**

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020618

According to Carla Boyd of **FedEx**, the 'miracle' by which Amazon.com **shipped** 250,000 copies of 'Harry Potter and the Goblet of Fire' and **set up for delivery** in just one **day** was the result of **logistics** wizardry. **FedEx** accomplished the feat by connecting with Amazon.com's computers and obtaining the addresses a...  
...deliver 200,000 books through its conventional overnight air delivery. 50,000 were delivered with **FedEx**'s new **ground**-based home- **delivery services**. Ninety percent of books are in the hands of **customers** by 4 PM. Neither Amazon.com nor Barnes & Noble.com (which **shipped** 100,000 books) charged an extra fee for same-day delivery, but Borders.com (which...

...substantial numbers of the book) added a surcharge. Barnes & Noble, which used the U.S. **Postal Service** and other **carriers**, says all **deliveries** were on **time** and few **customer** service problems were encountered. An analyst says the **online** booksellers' quick **delivery** of the popular children's book deserves praise and proves that 'e-commerce works when...

20/3,K/26

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00124749 DOCUMENT TYPE: Review

PRODUCT NAMES: **ResponseAgents (008702); VitalSuite 7.0 (709593); Network Health (540498); R/3 (366366); Trinity (725838)**

**TITLE:** Watching the WAN  
**AUTHOR:** Horwitt, Elisabeth  
**SOURCE:** Network World, v17 n14 p61(3) Apr 3, 2000  
**ISSN:** 0887-7661  
**HOMEPAGE:** <http://www.nwfusion.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Product Analysis  
**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20031222

Response Networks' ResponseAgents, Lucent Technologies' VitalSuite 7.0, Concord's **Network Health**, SAP's R/3, and Avesta's Trinity are among products highlighted in a...

...IT executives in better managing connections. The SLA monitoring tools allow companies to cooperate with **carriers** to repair WAN glitches faster. Because **carriers** do not have the **time** or technological resources support all the details of service level agreements (SLAs), companies are **choosing** service level monitoring tools used internally. According to one analyst, most Fortune 500 companies evaluate...

...that measure performance across the entire link for performance and latency between the client and **server**; components that poll SNMP and RMON MIBs on **network** devices; and platforms that gather, store, and generate reports on information from multiple management agents...

20/3,K/27

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00124693 DOCUMENT TYPE: Review

**PRODUCT NAMES:** Sleuth Center (007854); eLibrary Tracker (007862); Northern Light Search Alert Service (007871)

**TITLE:** The latest in Internet clipping services  
**AUTHOR:** Goldsborough, Reid  
**SOURCE:** Link-Up, v17 n4 p9(1) Jul/Aug 2000  
**ISSN:** 0734-988X  
**HOMEPAGE:** <http://www.infotoday.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Product Analysis  
**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20040524

...Tracker, Individual.com, InfoBeat, Northern Light's Search Alert Service, Spyonit, and EgoSurf are highlighted **Internet** clipping services. The services now support the PC as the information machine of choice, and

...

...premium services and advertising. The most effective delivery method is e-mail merged with the **Web**. However, many organizations still purchase Dialog and LEXIS-NEXIS, which have their purposes. **Web** portals allow users to personalize information presentation as a way to make the portal sites...

...Tracker e-mails pertinent headlines from newspaper and magazine

articles, and Sleuth is also developing **delivery services** for Palm handheld computers, cell phones, and pages. **Individual .com** allows **users** to **choose** any of 1,400 subjects or companies of interest, and they can search the last...

...automatically position headlines about relevant topics, which are updated each business day, on a company **Web site**. InfoBeat delivers news, as well as Dave Barry's column and comic strips to an...

20/3,K/28

DIALOG(R)File 256:TecInfoSource  
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00124660 DOCUMENT TYPE: Review

PRODUCT NAMES: **Optical Networks (842851)**

TITLE: **Data transport dressed up**

AUTHOR: Rendleman, John

SOURCE: eWeek, v17 n29 p25(1) Jul 17, 2000

ISSN: 1530-6283

HOME PAGE: <http://www.eweek.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20001030

Everest Broadband Networks, a provider of data **transport services** to **customers** in heavily populated office buildings, will soon provide application services for small and mid-sized companies. Everest will provide hosted e-mail and **Web site** management services integrated with Everest basic 100-Mbps fiber optic offerings. New application services will be offered as enhancements to Everest's core in-building **Internet** and data transport services, which are deployed on fiber-optic circuits. Everest provides limited e...

...domain name registration, but will add e-mail hosting, IP fax, and shared and dedicated **Web** hosting services, according to company spokespeople. Everest's goal is to be a single source for **Internet** and data transport with accompanying managed **network** services and business-specific application services. Spokespeople for one customer, Phoenix Enterprises, say Everest provides...

...had only dial-up services before installing Everest's services. When Phoenix migrated to Everest, **Internet** access time improved substantially. Phoenix also plans to offer **Web** conferencing, collaboration services, business-to-business (B2B) e-commerce applications, and video broadcasting abilities. Additional...

20/3,K/29

DIALOG(R)File 256:TecInfoSource  
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00124553 DOCUMENT TYPE: Review

PRODUCT NAMES: **Secure File Services (007901); InTether (007919);**

**Disappearing Email (007927)**

**TITLE:** Staying a step ahead  
**AUTHOR:** Fisher, Dennis  
**SOURCE:** eWeek, v17 n28 p11(2) Jul 10, 2000  
**ISSN:** 1530-6283  
**HOMEPAGE:** <http://www.eweek.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Product Analysis  
**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20010930

...especially regarding new business opportunities. The firm uses Secure File Services because some of its **clients** have also made the level of security provided a **condition** of written contracts. Secure File Services include **Web Courier** and Virtual Hard Drive services. **Web Courier** allows users to send, receive, and forward files of any format of type from any PC with a **Web** browser. The message that contains the file is uploaded to the Critical Path **server** via a Secure Sockets Layer link. Senders can track files, view the identity of the...

20/3,K/30

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00124520 DOCUMENT TYPE: Review

**PRODUCT NAMES:** Mailers+4 Professional (798959)

**TITLE:** Seeds of Change: Direct mail marketing gets a boost...  
**AUTHOR:** Garber, Angela R  
**SOURCE:** Small Business Computing, v5 n6 p45(2) Jun 2000  
**ISSN:** 1529-5117  
**HOMEPAGE:** <http://www.smalloffice.com>

**RECORD TYPE:** Review  
**REVIEW TYPE:** Product Analysis  
**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20030825

...Selected Seeds to process mailing lists that meet all the regulations of the U.S. **Postal Service**. Mailers+4 Professional also allows mailers to obtain the maximum **available** postal discounts. Working in tandem with Johnny's existing **customer database** (lnames, addresses, phone numbers, complete order histories, information on how each customer was acquired, and a...

...Mailers+4 Pro checks that addresses are complete with zip codes and a four-digit **carrier** route code. Mailers+4 Pro also adds barcodes to speed mail **delivery**. Duplicate **names**, addresses, and households can occur. Such errors can be expensive, but MAILER's now sends...

20/3,K/31

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00124464 DOCUMENT TYPE: Review

PRODUCT NAMES: Kozmo.com (002372)

TITLE: Crossing the Hudson: Will UltraFast Service Sell on Main Street?

AUTHOR: Liebeskind, Ken

SOURCE: eCOMMERCE BUSINESS, v1 n1 p24(2) Apr 17, 2000

ISSN: 1529-0077

HOME PAGE: <http://www.ecommercebusinessdaily.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20001030

...will fund expansion through its \$150 million public offering. Jim Daniell, president of OrderTrust, an **Internet** order processing firm, says the more dense a **customer** population is, the easier it is to operate a **delivery business** and obtain maximum return from investments in staff and warehouse space. Another important requirement for...

20/3,K/32

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00124416 DOCUMENT TYPE: Review

PRODUCT NAMES: E-Commerce (836109); Order Fulfillment (832251)

TITLE: Finding Fulfillment

AUTHOR: Bennett, Steve

SOURCE: Small Business Computing, p70(2) May 2000

ISSN: 1529-5117

HOME PAGE: <http://www.smalloffice.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020618

...especially if a firm has not sold or shipped direct before. Museum.com is one **Web site** that outsourced their fulfillment requirements to Fulfillment.com instead of investing in costly warehouses and...

...important that the vendor's system is compatible with a company's existing order entry **database**, and it is essential to **choose** a vendor who has experience in handling the type of product to be **shipped**. The location of the vendor's warehouse should be close to the **shipper**'s hub, and take **time** to examine the vendor's level of **customer** service.

20/3,K/33

DIALOG(R)File 256:TecInfoSource

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00124166 DOCUMENT TYPE: Review

**PRODUCT NAMES:** Orbitz.com (007536)

**TITLE:** Orbitz's slow takeoff

**AUTHOR:** Couzin, Jennifer

**SOURCE:** Industry Standard, v3 n24 p94(2) Jun 26, 2000

**ISSN:** 1098-9196

**HOMEPAGE:** <http://www.thestandard.com>

**RECORD TYPE:** Review

**REVIEW TYPE:** Product Analysis

**GRADE:** Product Analysis, No Rating

**REVISION DATE:** 20010830

Orbitz, an **online** travel site that represents 28 large airlines, has not yet launched but has gotten the...

...was first called T2, has participants that include most major American airlines and many foreign **carriers** as well. However, the challenges related to setting up a highly complex site that **coordinates** the activities of many competitors have proved much more **time** consuming than initially thought. When Orbitz does become **available**, it will allow **users** to compare airline fares. Search technology will differentiate Orbitz from competitors, because people will be...

20/3,K/34

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00124033 DOCUMENT TYPE: Review

**PRODUCT NAMES:** Company--Bowstreet Software Inc (871478)

**TITLE:** Bowstreet speeds B2B integration

**AUTHOR:** Grzanka, Len

**SOURCE:** Interactive Week, v7 n14 p86(2) Apr 10, 2000

**ISSN:** 1078-7259

**HOMEPAGE:** <http://www.interactive-week.com>

**RECORD TYPE:** Review

**REVIEW TYPE:** Company

**REVISION DATE:** 20020703

...enable companies to develop, implement, mass customize, and maintain sites that deliver services over the **Internet**. A general partner at Charles River Ventures feels that Bowstreet is going to be one...

...Novell, Oracle, and investment bankers The Goldman Sachs Group and Morgan Stanley Dean Witter. Its **customers** include **Federal Express**, FreeMarkets, IBM, Merrill Lynch, Nortel Networks, and Sabre. Bowstreet's key strategy focuses on its Business **Web** Factory, a set of tools that let programmers set up templates that hold data such...

20/3,K/35

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00124007 DOCUMENT TYPE: Review

PRODUCT NAMES: NextLinx (004839)

TITLE: NextLinx helps sites sell globally

AUTHOR: Berry, John

SOURCE: InternetWeek, v816 p41(1) Jun 5, 2000

ISSN: 0746-8121

HOME PAGE: <http://www.internetwk.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

...sell only overseas via e-commerce. A browser request or XML call to an Oracle **database** sends real-time trade regulation information during a purchase. Therefore, for example, a purchaser of...

...Research, this service should be very popular, since 46 percent of total orders at the **Web sites** of 50 companies recently surveyed could not be served because the orders came from overseas...

...because sellers must deal with duty payments or other import fees and may have to **coordinate** multiple **shippers** for final **delivery**. NextLinx dynamically computes the total cost of **delivering** goods to the **buyer's** location and also provides pertinent information to the **buyer**. American sellers also must deal with regulations of the Department of Commerce, which require submission...

20/3,K/36

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00123499 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet Travel (832863)

TITLE: Reports Predict Online Travel Shakeout by 2005

AUTHOR: Meehan, Michael

SOURCE: Computerworld, v34 n18 p42(1) May 1, 2000

ISSN: 0010-4841

HOME PAGE: <http://www.computerworld.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

While the **online** travel market is still booming, investment brokerage firm Bear, Stearns & Company are estimating that, by 2005, 80 percent of the approximately 1,000 **Web sites** that offer travel services will disappear. Jupiter Communications says that, although the travel industry will...

...lets customers get information straight from the central reservation systems of airlines. T2 is a **Web site** that has been launched



collectively by four **air carriers** and will feature special fares. Travelocity entices **customers** by letting them find flights according to fare, not schedule, and also provides virtual vacation...

20/3,K/37

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00123408 DOCUMENT TYPE: Review

PRODUCT NAMES: **MessageASAP (778249); Conversa Messenger (761541); CyberGenie PC Cordless Phone System (797791)**

TITLE: **Any Time, Any Place: Unified Messaging Can Help Small Businesses...**  
AUTHOR: Pappas, Charles  
SOURCE: Home Office Computing, v18 n4 p42(2) Apr 2000  
ISSN: 0899-7373  
HOMEPAGE: <http://www.smalloffice.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20010830

...faxes, the content of which is sent to users as an e-mail message. Other **online** services also provide a generic communication method for small companies, e.g., Webley, which provides...  
...to pick up voice mail and fax messages at its site. The basic service is **free**, and **users** can pay by the minute for more phone **time**.  
MessageASAP is **free** software that provides access to all messages from a PC, and Conversa **Messenger** has robust speech recognition and a headset that allow voice command-managed messaging. CyberGenie is...

20/3,K/38

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00122978 DOCUMENT TYPE: Review

PRODUCT NAMES: **Distribution Management (832537); E-Commerce (836109)**

TITLE: **E-Commerce Distribution**  
AUTHOR: Alexander, Steve  
SOURCE: Computerworld, v34 n12 p58(1) Mar 20, 2000  
ISSN: 0010-4841  
HOMEPAGE: <http://www.computerworld.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20020819

...a new way to handle consumer goods. The new paradigm requires IT staff to assist **online** retailers in order fulfillment. According to a senior analyst, 'Now that everybody has sophisticated and intelligent **Web** tools that help customers have a personalized and unique shopping experience, the

question is, 'How...

...code that permits e-commerce to sell and distribute items one or two at a **time**. In conventional retail, IT is less important because most companies continue to **ship consumer** goods in bulk quantity to retail stores. A chief **logistics** officer for Reflect.com (a **Web**-based reseller of customized beauty products for women) designed Amazon.com's worldwide distribution **network**. He says it can process 1 million shipments each day. To support this number of...

20/3,K/39

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00122616 DOCUMENT TYPE: Review

PRODUCT NAMES: E-Mail (830031)

TITLE: You've Got E-Mail

AUTHOR: Staff

SOURCE: International Spectrum, p46(2) Jan/Feb 2000

ISSN: 1050-9070

HOME PAGE: <http://www.intl-spectrum.com/spectrum>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20010331

E-mail is still the 'killer app' of the **Internet**, says a recent survey by Louis Harris & Associates, since most users still go **online** to use e-mail. Over 1.6 billion noncommercial messages traverse the **Internet** each day in the U.S., while only one-third that number of first-class postal mailings are sent each day, according to an **Internet** market research company. However, most users probably do not get the most out of e ...

...such as automated message filtering, that are provided in such popular products as Microsoft Outlook **Express** and Netscape **Messenger**. America **Online** has weak filtering, so **users** would be well-advised to use a regular **Internet** service provider (ISP) instead. Users may also get more value from such standalone e-mail...

...Eudora Pro instead of continuing to use free e-mail programs that come with a **Web** browser. For instance, Eudora Pro provides advanced filtering, adroit management of multiple e-mail accounts, and the ability to quickly resend rejected messages. Hotmail and other free **Web**-based e-mail can also be used with a standalone product such as Eudora Pro...

20/3,K/40

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00121952 DOCUMENT TYPE: Review

PRODUCT NAMES: Freight Handling (830324)

TITLE: Schneider In For The Long Haul

AUTHOR: Duvall, Mel  
SOURCE: Interactive Week, v7 n3 p27(1) Jan 24, 2000  
ISSN: 1078-7259  
HOMEPAGE: <http://www.interactive-week.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20020618

Schneider National, a long-haul trucking leader, is entering the **Internet** market maker business by attempting to become the 'ship now' **Web site** of choice for business-to-business (B2B) market makers. Schneider National is currently 'very much...

...considerable resources in its information technology infrastructure, which uses XML to create links from the **Internet** to back-end **transportation** management systems. Important **customers** include General Motors, which uses Schneider's **logistics** services to establish the least expensive and fastest methods for **delivery** of parts to dealers and **customers** throughout the U.S. Schneider tries to use its own fleet for shipment aggregation but...

...to other delivery services, including FedEx and UPS. Schneider developed a Ship Now module for **Web** -accessible companies that allows them to link to Schneider's robust back-end logistics system...

...com are early users, and a spokesperson for iMark.com likes the ability to provide **customers** with a window to multiple **delivery providers** that provides multiple real- **time** quote and status features. Schneider's potential competitors include **Electron** Economy, which provides a services that outsources **logistics**, **delivery**, inventory, warehousing, transactions, and payment processing.

20/3,K/41

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00121605 DOCUMENT TYPE: Review

PRODUCT NAMES: **Business Models (841277)**

TITLE: **Avoid The Pitfalls Of Going From Bricks to Clicks**

AUTHOR: Berry, John  
SOURCE: InternetWeek, v796 p19(2) Jan 17, 2000  
ISSN: 0746-8121  
HOMEPAGE: <http://www.internetwk.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20000430

...companies: players, planners, planters, and plodders. Players include active participants in e-commerce, including chemical, **consumer** goods, and retail industries. Planners are in the **transportation** and third-party **logistics** industries; planners will ramp up e-commerce projects in the

future. Planters, who are in...  
...strongly indicated that they are fully aware of the need to deploy a  
World Wide **Web** strategy and to enhance and expand existing business  
models. However, companies must deal with complex...

20/3,K/42

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00121419 DOCUMENT TYPE: Review

PRODUCT NAMES: **WebWORKS (784231)**

TITLE: **Next Frontier: Hub Integration: Manugistics unveils software for...**

AUTHOR: Wilson, Tim

SOURCE: InternetWeek, v798 p1(2) Jan 31, 2000

ISSN: 0746-8121

HOME PAGE: <http://www.internetwk.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20021024

Manugistics' WebWorks, a supply chain management technology, will make  
**online** trading hubs and marketplaces work together to bolster vertical  
industry e-marketplaces and centrally coordinate...

...in different industry segments to share information and jointly bid on  
business proposals from various **customers**. For instance, companies could  
hire Freightwise.com to procure **delivery services** from a marketplace of  
**transportation providers**, such as railways, trucking companies,  
airfreight **carriers**, and oceangoing **shippers**. Manugistics aims to  
optimize the entire decision-making process for business-to-business (B2B)  
e...

20/3,K/43

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00121323 DOCUMENT TYPE: Review

PRODUCT NAMES: **Company--America Online Inc (854468)**

TITLE: **Changing of the guard: AOL-Time Warner pact shifts the balance  
of...**

AUTHOR: Staff

SOURCE: PC Week, v17 n3 p1(2) Jan 17, 2000

ISSN: 0740-1604

RECORD TYPE: Review

REVIEW TYPE: Company

REVISION DATE: 20020703

When finalized, the proposed merger between America **Online** and Time  
Warner is likely to permanently and substantially alter the **Internet**, its

users' experiences, both companies' customers' and competitors' abilities, and the technology, media, and entertainment...

...executives contend that the proposed conglomerate is an indication of the mainstream acceptance of the **Internet**, the end of the modem era, and the inception of a new world of high-speed **Internet** access. How quickly these predictions can come to fruition depends on various factors, but AOL ...

...complete, the partners are prepared to start enhancing services. Improvements currently on the table give **Time Warner's** 320,000 Roadrunner **customers** access to AOL's Instant **Messenger**, Digital City, and search abilities. The AOL- **Time Warner** cable TV **network** will also be **available** for business **customers** and **consumers** as a cable telephony platform with Instant **Messenger** included. A management consultant indicates that the AOL- **Time Warner** alliance is a substantial threat to Microsoft since the merger has the two required elements to control the **Internet**: Access to broadband and access to content.

20/3,K/44

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00121123 DOCUMENT TYPE: Review

PRODUCT NAMES: **FedEx Ship** (783111); **interNetShip** (783129); **UPS Online** (783137); **Internet Ship** (783145); **LightShip Shipping & Tracking Software** (783153)

TITLE: **Ship of Tools: Software and Web services simplify sending packages**  
AUTHOR: Haskin, David  
SOURCE: Small Business Computing, v5 n1 p75(4) Jan 2000  
ISSN: 1529-5117  
HOMEPAGE: <http://www.smalloffice.com>

RECORD TYPE: Review  
REVIEW TYPE: Review  
GRADE: A

REVISION DATE: 20040127

Federal Express' **FedEx Ship** and **interNetShip**, United Parcel Service's **UPS Online** and **Internet Ship**, and Airborne Express' **LightShip Shipping & Tracking Software** are all excellent shipping services, but **FedEx Ship** and **interNetShip** best combine ease of use and versatility. **UPS' Online Office** and **Internet Shipping** are also good offerings but not quite as refined. **UPS**, however, says new versions...

...offering, but is also the most clumsy to use. Airborne also does not have a **Web** service as yet. Users have to choose **Web**-based **shipping services** or software based on the quantity to be **shipped** and the speed of the **available Internet** connection. **Users** who **ship** many packages will not use the connection very long unless it is fast. Independent **Web shipping services** are useful since they are competitively priced; however, they cannot print air bills currently, an...

...International shipments often involve more paperwork than domestic shipments, so the software or World Wide **Web** service chosen should clearly explain international requirements and provide assistance in

completing required forms. All...

20/3,K/45

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00120964 DOCUMENT TYPE: Review

PRODUCT NAMES: Internet Shopping (840432); Groceries (838098)

TITLE: PC Computing Insider's Guide to E-Shopping: Everyday Necessities

AUTHOR: Jerome, Marty

SOURCE: PC/Computing, v12 n12 p214(1) Dec 1999

ISSN: 0899-1847

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20000228

Shopping for everyday necessities on the **Web** can eliminate the stress often associated with repeated trips to crowded, noisy, chaotic supermarkets. People can order groceries on the **Web**, have them delivered to the doorstep, and save money in the process. Webvan, for instance...

...at the proper temperature. Peapod.com sends personal shoppers to local grocery and drugstores to **pick** up shopping list items and **deliver** them directly to the **purchaser**, who pays \$5 for the service. NetGrocer, which **ships** to all states except Hawaii and Alaska via **FedEx**, sells food and has a drugstore and many household items. HomeGrocer.com can provide organic...

...Nature has a large selection of herbal and homeopathic remedies, supplements, and natural beauty products. **Online** drugstores that deliver include PlanetRx.com, which sells necessities and medical supplies, while Drugstore.com...

20/3,K/46

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00120346 DOCUMENT TYPE: Review

PRODUCT NAMES: Shipping (831565); Internet (833029)

TITLE: Online Shipping Delivers the Goods

AUTHOR: Carr, Jim

SOURCE: MicroTimes, v197 p99(3) Sep 18, 1999

HOME PAGE: <http://www.microtimes.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

**Online** shipping sites that allow small companies to increase efficiency

and lower costs provide a broad...

...convenience of ordering, scheduling, and tracking shipments of boxes, cartons, and other packages. Using a **Web**-based shipping site can eliminate the need to reach a customer service representative by phone and can possibly eliminate the related on-hold time. Most **online** shipping sites also offer information about package drop-off locations or permit contracting for package...

...that can assist in more effectively managing and planning for future shipping needs. Millions of **Federal Express** ', **UPS** ', and **DHL Airways**' **customers** use the **shippers** ' **online** services on a daily basis, and sites are also emerging from trucking, regional courier, fulfillment, and **Internet** industries that target small businesses. National trucking firms that ship for Fortune 1000 companies provide **online** access to most of the services they offer. A spokesperson for one site says **online** shippers can beat competing freight forwarders' prices by 150 percent.

20/3,K/47

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00120204 DOCUMENT TYPE: Review

PRODUCT NAMES: **IMPP (Instant Messaging & Presence Protocol) (841854)**

TITLE: **Instant Messaging Tiff May Speed Standard**

AUTHOR: Marsan, Carolyn Duffy

SOURCE: Network World, v16 n31 p1(2) Aug 7, 1999

ISSN: 0887-7661

HOME PAGE: <http://www.nwfusion.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20031014

America **Online** (AOL) has decided to join other vendors and work closely with the **Internet** Engineering Task Force (IETF), which is developing an instant messaging standard. AOL has been blocking instant message traffic from Microsoft Corporation's MSN **Messenger**, Yahoo!, and Prodigy Communications to AOL **customers**. Instant messaging allows **users** to communicate in real **time** with **selected individuals** who are also **online**, and it is gaining in popularity as a corporate **network** application. The potential for instant messaging is huge when combined with wireless technology. The IETF...

20/3,K/48

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00119473 DOCUMENT TYPE: Review

PRODUCT NAMES: **Database Management (830025)**

TITLE: **Net Clients Spur Database War**

AUTHOR: Babcock, Charles  
SOURCE: Interactive Week, v6 n24 p54(2) Jun 14, 1999  
ISSN: 1078-7259  
HOMEPAGE: <http://www.interactive-week.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20020130

The need for mobile **databases** for emerging **Internet** clients has pitted established **database** vendors like Oracle and Sybase against embedded **database** newcomers which include Cloudscape, Object Design, Poet Software, and PointBase. While Sybase and Oracle are trying to squeeze their **databases** into smaller devices, the newcomers believe that Java, because of its ability to run a wide variety of applications without recoding, will decide which **database** wins. On the big vendors' side, their strengths include two-way data replication between central and remote systems and multiprocessor, multithreaded support for high-speed operation. Java start-ups have one-way data synchronization from the central **server** to the remote **client**, and their just-in-time Java compilers are not able to work with Java **database**'s dynamically **selected** classes. However, the big vendors leave a large footprint for mobile **Internet** clients while the start-up footprint is less than 2MB. The start-ups can also...

20/3,K/49

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00119455 DOCUMENT TYPE: Review

PRODUCT NAMES: PowerAlert (513326)

TITLE: Helping Windows NT when the Lights Go Out  
AUTHOR: McGlinchey, John F  
SOURCE: ent, v4 n12 p32(1) Jun 23, 1999  
ISSN: 1085-2395  
HOMEPAGE: <http://www.entmag.com>

RECORD TYPE: Review  
REVIEW TYPE: Review  
GRADE: A

REVISION DATE: 20030430

PowerAlert from Tripp Lite is a client/ **server** application that is designed for monitoring UPS (uninterruptible power supply) systems from numerous manufacturers. It...

...locations. PowerAlert has diagnostic, trend monitoring, and remote operations that can be performed on any **UPS** if an appropriate driver file is **available**. PowerAlert has an agent called Remote Shutdown **Client** (RSC) that shuts down, not only the one system that is talking to the **UPS**, but also all the other systems via a **network** broadcast message. PowerAlert **Server** is the system connected to the UPS, and it sends the message to any system...



20/3,K/50

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00119377 DOCUMENT TYPE: Review

PRODUCT NAMES: AOL Instant Messenger 2.0 (750425); MSN Messenger  
(772011)

TITLE: The Instant-Messaging Wars Commence

AUTHOR: Lynch, Jim

SOURCE: PC Magazine, v18 n16 p56(1) Sep 21, 1999

ISSN: 0888-8509

HOMEPAGE: <http://www.pcmag.com>

RECORD TYPE: Review

REVIEW TYPE: Product Comparison

GRADE: Product Comparison, No Rating

REVISION DATE: 20010330

America Online 's AOL Instant Messenger (AIM) 2.0's and Microsoft's MSN Messenger are compared...

...of a unified instant messaging protocol is also enhanced. AIM 2.0 now provides a **Web** search mechanism, yellow and white pages, file transfers, an enhanced people finder, public and private chatrooms, and a community directory. It is still easy-to-use, with **Web** searches conducted through the Netfind search engine. Users can send files to other AIM users...

...List and choosing Send. AIM 's Community Directory has more than 150 subject areas: MSN **Messenger** Service supports **Web** searching, but does not provide any of ICQ's niceties. However, many **users** may not need file **transfer**, to- do lists, or newsfeeds. Hotmail account holders can use MSN **Messenger** immediately, but non-Hotmail users first have to register with Hotmail. Upon installation, MSN Messenger...

20/3,K/51

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00118714 DOCUMENT TYPE: Review

PRODUCT NAMES: Calypso 3.0 (459755); Eudora Pro 4.1 (508772); Microsoft Outlook 2000 (619051); Netscape Messenger 4.5 (643858); Pegasus Mail 3.0 (421677)

TITLE: You've Got Mail: The quest for the perfect e-mail client

AUTHOR: Haskin, David

SOURCE: Small Business Computing, v4 n7 p78(6) Jul 1999

ISSN: 1529-5117

HOMEPAGE: <http://www.smalloffice.com>

RECORD TYPE: Review

REVIEW TYPE: Product Comparison

GRADE: Product Comparison, No Rating

REVISION DATE: 20030925

...that lacks the robustness of Outlook 2000 or the intuitive ease of use of Outlook **Express** . For current Netscape Navigator **users** , **Messenger** is a good choice. Eudora Pro 4.1 is a good choice for power **users** willing to spend some **time** learning to use its interface, which may seem unfamiliar at first. Outlook Express 5.0...

...book are listed. Outlook Express is also recommended as a newsreader for viewing and managing **Internet** Usenet newsgroups.

20/3,K/52

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00118691 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Computer Associates International Inc (850161);  
Company--IBM Corp (854573); Company--BMC Software Inc (851787);  
Company--Hewlett-Packard Co (850659)

TITLE: Management Tools Fill Business Needs  
AUTHOR: Larsen, Amy K  
SOURCE: Information Week, v739 p168(4) Jun 21, 1999  
ISSN: 8750-6874  
HOMEPAGE: <http://www.informationweek.com>

RECORD TYPE: Review  
REVIEW TYPE: Company

REVISION DATE: 20030527

...the market for enterprise application management offerings are discussed. For instance, a systems engineer for **UPS** says he needs a product that ensures **availability** of **UPS** 's **Web site** as a data **transport** for secure document transfers. He can **choose** among tools from various vendors, who provide such features as sniffing software that detects hacker...

...lock data access. CA is the leading vendor in the distributed management market, supporting client/ **server** systems and application management. A research firm says CA leads Tivoli by 13 percent. CA...

...neural networking agents that employ pattern-learning technologies to forecast performance difficulties on Windows NT **servers** , has been very favorably received. Tivoli is an IBM subsidiary and now has a presence...

20/3,K/53

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00118573 DOCUMENT TYPE: Review

PRODUCT NAMES: Company--HomePoint.com (868663); Company--Stumpworld Systems Inc (868671); Company--Streamline Inc (868701); Company--QVC Inc (868728)

TITLE: Ensuring Happy Returns: customer satisfaction...  
AUTHOR: Wagner, Mary  
SOURCE: Internet World, v5 n26 p36(2) Aug 15, 1999

ISSN: 1097-8291

HOMEPAGE: <http://www.iw.com>

RECORD TYPE: Review

REVIEW TYPE: Company

REVISION DATE: 20020730

...companies highlighted in a discussion of the importance of customer satisfaction in increasing and maintaining **online** sales. Direct marketers and physical-store retailers have much more experience in dealing with returns, for example, than strictly **online** sellers. The **online** seller either has to drive returns to possibly many dozens of merchants selling on its...

...says an analyst, and returns handling has been the Achilles heel of many a failed **online** enterprise. As competition increases, multichannel and strictly **online** sellers are likely to make returns policies a sales tool rather than a back office operation. Internet -only HomePoint.com is already making returns palatable to buyers of its furniture and accessories by clearly showing on its **home page** a returns policy in which HomePoint.com pays return shipping costs. BuyItOnline is a mall...

...no charge by calling or e-mailing a customer service line to have a product **picked** up at their door by **UPS** inside of one **day**. iQVC, the **online** outlet of QVC Shopping Channel, has virtual warehouses based on contracts with merchants and third...

20/3,K/54

DIALOG(R)File 256:TecInfoSource

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00118524 DOCUMENT TYPE: Review

PRODUCT NAMES: ISDN On-Ramp (765295)

TITLE: Presto!: A Digital File

AUTHOR: Kirby, Gretchen A

SOURCE: Publishing &amp; Production Executive, v13 n3 p34(2) Mar 1999

ISSN: 1048-3055

HOMEPAGE: <http://www.ppe-online.com>

RECORD TYPE: Review

REVIEW TYPE: Product Analysis

GRADE: Product Analysis, No Rating

REVISION DATE: 20030925

WAM! **NET** 's ISDN On-Ramp service, which provides a relatively low-cost secure **network** for transferring digital assets, was chosen by Tad Ware & Co, an advertising agent and custom...

...delivery with On-Ramp to deliver data to outsourced prepress services and printing providers. WAM! **NET**, which turned out to be less expensive than **overnight delivery services**, had to be first approved for use by corporate **clients**, so that links to a complete communication chain could be developed and used. One outsourcer was also a WAM! **NET** user, and the second was considering use of WAM! **NET**, so Tad Ware began advance testing of WAM! **NET**. However, some glitches arose, including a problem with names

of Tad Ware's files and images, which were not recognized by the outsourced printer's system. WAM! **NET** also provides remote proofing via the **network**, for calibrated output of proofs to PostScript-compatible devices, a service that Tad Ware is...

20/3,K/55

DIALOG(R)File 256:TecInfoSource  
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00117886 DOCUMENT TYPE: Review

PRODUCT NAMES: eFax (742961); CallWave (761036); iShip (761044)

TITLE: Small-Business Savings  
AUTHOR: Lidsky, David  
SOURCE: PC Magazine, v18 n11 p36(1) Jun 8, 1999  
ISSN: 0888-8509  
HOMEPAGE: <http://www.pcmag.com>

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20020630

A discussion of **Web**-enabled services available to small businesses highlights sites that provide fax, shipping, telephone, and office supply purchasing services. iShip and SmartShip make it easy to **choose** the best package-**delivery service** for a particular shipment. The **user** simply types in the sender's and the **receiver**'s ZIP codes and the weight of the package, and the sites automatically calculate the...

...rates paid to a phone company, and the average monthly number of outgoing, inbound toll-**free**, and calling-card calls. The **user** can determine the **carrier** that is the most economical. To purchase office suppliers, users can surf to the sites...

20/3,K/56

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

00116947 DOCUMENT TYPE: Review

PRODUCT NAMES: Linux (833916); AppleWorks 5.0 (008104); Eudora (508772); ACT! (019253); FileMaker Pro (719552)

TITLE: The Un-Microsoft Office  
AUTHOR: Lauriston, Robert  
SOURCE: Computer Currents, v17 n6 p21(10) Mar 23, 1999  
ISSN: 8756-0046

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20010430

...such as AppleWorks, e-mail clients like QUALCOMM's Eudora, personal

information managers like ACT!, **databases**, **Web** browsers, Hypertext Markup Language (HTML) editors, handheld computers, and intranet/ **Web server** products. Overall, not many choices other than Microsoft's products are practicable for most businesses...

...Lotus SmartSuite are good values. AppleWorks 5.0 is an even less expensive alternative. Outlook **Express** **users** are advised to switch to another product, such as Eudora Light, Pegasus Mail, or the **Messenger** module of Netscape Navigator. Access is not friendly to the average user, and FileMaker Pro...

20/3,K/57

DIALOG(R)File 256:TecInfoSource  
(c)2004 Info.Sources Inc. All rts. reserv.

00115568 . DOCUMENT TYPE: Review

PRODUCT NAMES: Company--Peapod Inc (867314); Company--NetGrocer.com Inc (867322)

TITLE: **Cybergroceries: Not in the Bag Yet**

AUTHOR: Gagne, Cathleen Gruman, Galen

SOURCE: Computerworld, v33 n13 p73(1) Mar 29, 1999

ISSN: 0010-4841

HOME PAGE: <http://www.computerworld.com>

RECORD TYPE: Review

REVIEW TYPE: Company

REVISION DATE: 20020819

...is not very useful, and will not save much time. Testers found one drawback of **online** grocery shopping to be sacrifice of a level of control, such as the ability to...

...produce and the time required to verify the list ordered from with the actual receipt. **Online** grocery shopping is likely to be a tiny niche market for a long **time** because **consumers** want to touch and see food, and because the **logistics** involved are basically overwhelmingly difficult. Other **online** grocers are briefly mentioned.

FILE 'CONFSCI' ENTERED AT 09:22:51 ON 29 OCT 2004

L1 11490 S RECIPIENT? OR USER? OR CLIENT? OR RECEIVER? OR CUSTOMER? OR C  
L2 87220 S SCHEDUL? OR ARRANG? OR PICK? OR CHOOS? OR DECIDE? OR SELECT?  
L3 64861 S DELIVER? OR DROP OR SHIP? OR SEND? MAIL? OR POST OR TRANSPORT  
L4 64728 S TERM? OR CONDITION? OR TIME OR DATE OR DAY OR HOUR OR AVAILAB  
L5 53574 S DELIVER? OR PRODUCT? OR PURCHASE? OR GOOD? OR ORDER? OR MERCH  
L6 4604 S (DELIVERY OR TRANSPORT? OR SHIPPING OR FREIGHT) () (SERVICE? OR  
L7 2186 S FEDERAL()EXPRESS OR FEDEX OR FED()EX OR AIRBORNE OR UNITED()P  
L8 5196 S DATABASE? OR DATA()BASE? OR DATABANK? OR DATA()BANK? OR DATA(  
L9 11975 S INTERNET OR NET OR WEB OR WWW OR ONLINE OR ON()LINE OR WEBSITE  
L10 53474 S DIFFERENT OR OTHER OR ANOTHER OR ADDITIONAL OR SEPARATE OR SE  
L11 748 S MERCHANT? OR MANUFACTURER? OR RETAILER? OR SELLER? OR TRADER?  
L12 6346 S L2 AND (L3 OR L4)  
L13 28 S L1 AND L12  
L14 0 S L13 AND (L8 OR L9)  
SET POSTING OFF  
L15 0 S L13 AND (L6 OR L7)

=> D L13 TOT BIB,KWIC

L13 ANSWER 1 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 2004:37757 CONFSCI  
DN 04-037757  
TI FTICR-free electron laser user facility for  
the determination of IRMPD spectra of gas-phase ions  
AU Valle, J.J.; Eyler, J.R.; Marshall, A.G.; Hendrickson, C.; Blakney, G.T.;  
Oomens, J.; Moore, D.T.; von Helden, G.; Meijer, G.  
CS Univ. Florida  
SO Pittsburgh Conference, 300 Penn Center Blvd., Suite 332, Pittsburgh, PA  
15235, USA; phone: 412-825-3220; fax: 412-825-3224; email:  
pittconinfo@pittcon.org; URL: www.pittcon.org.  
Meeting Info.: 000 7322: 55th Pittsburgh Conference and Exposition on  
Analytical Chemistry and Applied Spectroscopy (0007322). Chicago, IL  
(USA). 8-11 Mar 2004. Pittcon 2004.  
DT Conference  
FS DCCP  
LA English  
TI FTICR-free electron laser user facility for  
the determination of IRMPD spectra of gas-phase ions  
  
L13 ANSWER 2 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 2004:6891 CONFSCI  
DN 04-006891  
TI Influence of **selected** risk factors on the **time** period  
and the number of haemodialysis in kidneys **recipients**  
**post** transplantation  
AU Zukowski, M.; Bohatyrewicz, R.; Krawczyk, A.; Ostrowski, M.; Ciechanowski,  
K.; Patrzalek, D.  
SO Medical Univ. of Warsaw, Dept. of Gen., Vascular and Transplant Surgery,  
1a Banacha Str., PL-02-097 Warszawa, Poland; phone: 48 (022) 824 41 64;  
fax: 48 (022) 824 41 63; email: info@isodp2003.org. Poster Paper No. 12.  
Meeting Info.: 000 7137: 7th Congress of the International Society for  
Organ Donation and Procurement (0007137). Warsaw (Poland). 27 Nov-1 Dec  
2003. International Society for Organ Donation and Procurement.  
DT Conference  
FS DCCP  
LA English  
TI Influence of **selected** risk factors on the **time** period  
and the number of haemodialysis in kidneys **recipients**  
**post** transplantation

L13 ANSWER 3 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 2001:48516 CONFSCI  
 DN 01-048516  
 TI Heart transplantation in the older **recipient**: Has the  
**time** come to reconsider our **selection** policies?  
 AU Hoercher, K.; Mccarthy, P.M.; Young, J.; Smedira, N.G.; Starling, R.C.;  
 Banbury, M.K.  
 CS Cleveland Clinic Foundation, Cleveland, OH, USA  
 SO International Society for Heart and Lung Transplantation, 14673 Midway  
 Road Suite 200, Addison, TX 75001, USA; phone: 972-490-9495; fax:  
 972-490-9499; email: ishlt@ishlt.org; URL: www.ishlt.org. Paper No. 162.  
 Meeting Info.: 000 5570: 21st Annual Meeting of The International Society  
 for Heart and Lung Transplantation (0005570). Vancouver, BC (Canada).  
 25-28 Apr 2001. International Society for Heart and Lung Transplantation.  
 DT Conference  
 FS DCCP  
 LA English  
 TI Heart transplantation in the older **recipient**: Has the  
**time** come to reconsider our **selection** policies?

L13 ANSWER 4 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 2001:36656 CONFSCI  
 DN 01-036656  
 TI **Consumer** power: Did the ministerial **electricity**  
 inquiry **deliver**?  
 AU Thomson, J.  
 SO University of Otago, Department of Geography, P.O. Box 56, Dunedin,  
 Aotearoa, New Zealand; URL: <http://www.geography.otago.ac.nz/Geography>.  
 Meeting Info.: 000 5486: 2001 Geography, A Spatial Odyssey (0005486).  
 Dunedin (New Zealand). 29 Jan-2 Feb 2001. New Zealand Geographical  
 Society, Institute of Australian Geographers.  
 DT Conference  
 FS DCCP  
 LA English  
 TI **Consumer** power: Did the ministerial **electricity**  
 inquiry **deliver**?

L13 ANSWER 5 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 2000:36308 CONFSCI  
 DN 00-033179  
 TI Medicare home health **users**: Clinical characteristics and service  
 utilization by **select condition** cohorts  
 AU Moore, T.; Goldberg, H.; Delargy, D.  
 SO American Public Health Association (APHA), P.O. Box 753, Waldorf, MD  
 20604-0753, USA; phone: 202-777-2742; email: carroll.lewis@apha.org; URL:  
 www.apha.org/convention/fusion99/index.htm, Abstracts available. Contact  
 APHA for price..  
 Meeting Info.: 994 0058: 127th Annual Meeting of the American Public  
 Health Association (9940058). Chicago, IL (USA). 7-11 Nov 1999. APHA,  
 Healthy People Consortium, Partnerships for Networked Consumer Health  
 Information.  
 DT Conference  
 FS DCCP  
 LA English  
 TI Medicare home health **users**: Clinical characteristics and service  
 utilization by **select condition** cohorts

L13 ANSWER 6 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 1999:19605 CONFSCI

DN 99-032099  
 TI Pre- and **post**-control model research on **end-users'** satisfaction with an **electronic** medical record:  
 Preliminary results  
 AU Gamm, L.D.; Barsukiewicz, C.K.; Dansky, K.H.; Vasey, J.; Bisordi, J.E.;  
 Thompson, P.C.  
 CS Pennsylvania State Univ., University Park, PA, USA  
 SO American Medical Informatics Association, 4915 St. Elmo Avenue, Suite 401,  
 Bethesda, MD 20814, USA; phone: (301) 657-1291; fax: (301) 657-1296;  
 email: mailail.amia.org; URL: www.amia.org, Abstracts and full papers  
 available in print or CD-ROM. Price \$70..  
 Meeting Info.: 984 5045: A Paradigm Shift in Healthcare Information  
 Systems: Clinical Infrastructures for the 21st Century (9845045). Lake  
 Buena Vista, FL (USA). 7-11 Nov 1998. Canon, IDX, Oceania Inc., Lexical  
 Technology.  
 DT Conference  
 FS DCCP  
 LA English  
 TI Pre- and **post**-control model research on **end-users'** satisfaction with an **electronic** medical record:  
 Preliminary results

L13 ANSWER 7 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 1998:62541 CONFSCI  
 DN 98-062541  
 TI Metastable chaos excitation in highly-susceptible microwave  
**receiver** devices in the **conditions** of ultrashort  
**electromagnetic** interferences  
 AU Magda, I.I.; Bolotov, V.N.; Denisov, S.V.; Novikov, V.E.; Tkach, Y.V.  
 CS Inst. for Electromagnetic Res., Kharkov, Ukraine  
 SO EUROEM '98, Department 23, Rafael, Haifa, Israel; phone: 972-4-879-5016;  
 fax: 972-4-879-5315; email: jshilohafael.co.il, Full papers available.  
 Contact EUROEM for price..  
 Meeting Info.: 982 0190: International Conference on High Power  
 Electromagnetics (EUROEM '98) (9820190). Tel Aviv (Israel). 14-19 Jun  
 1998. Institute of Electrical and Electronics Engineers.  
 DT Conference  
 FS DCCP  
 LA English  
 TI Metastable chaos excitation in highly-susceptible microwave  
**receiver** devices in the **conditions** of ultrashort  
**electromagnetic** interferences

L13 ANSWER 8 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
 AN 1998:51321 CONFSCI  
 DN 98-051321  
 TI Recycling of **post consumer** tin cans using  
**electrochemical** methods  
 AU Fenton, J.F.; Lin, J.-C.; He, C.; Venkataraman, R.; Aldykiewicz, A.;  
 Dresty, J.E.; Sweetser, P.J.  
 CS Univ. Connecticut, CT, USA  
 SO The Electrochemical Society, 10 S. Main Street, Pennington, NJ 08534-2896,  
 USA; phone: (609) 737-1902; fax: (609) 737-2743; email: ecs@electrochem.org;  
 URL: <http://www.electrochem.org>, Abstracts available..  
 Meeting Info.: 982 0111: 193rd Annual Meeting of the Electrochemical  
 Society (9820111). San Diego, CA (USA). 3-8 May 1998. The Electrochemical  
 Society.  
 DT Conference  
 FS DCCP  
 LA English



TI Recycling of **post consumer** tin cans using  
**electrochemical** methods

L13 ANSWER 9 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 1998:10779 CONFSCI  
DN 98-010779  
TI 4-D distribution of the ionospheric **electron** density using  
GPS/MET and **ground based receivers**  
AU Ruffini, G.  
SO Convention Network, 224 Rouse Street, Port Melbourne, VIC 3207, Australia,  
Abstracts available. Paper No. CGM23n.  
Meeting Info.: 973 0091: 1997 Joint Assemblies of the International  
Association of Meteorology and Atmospheric Sciences and the International  
Association for Physical Sciences of the Oceans (9730091). Melbourne  
(Australia). 1-9 Jul 1997. CSIRO Australia; Bureau of Meteorology;  
Australian Academy of Science; International Union of Geodesy and  
Geophysics.  
DT Conference  
FS DCCP  
LA English  
TI 4-D distribution of the ionospheric **electron** density using  
GPS/MET and **ground based receivers**

L13 ANSWER 10 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 1998:5516 CONFSCI  
DN 98-005516  
TI **Individual**-based model of the size-**selective**  
vulnerability of fish larvae to four types of predators: Comparisons with  
**time** series size distribution of survivors  
AU Paradis, A.R.; Pepin, M.; Pepin, P.  
CS Dep. Biol., Memorial Univ. Newfoundland, St-John's, Newfoundland, Canada,  
A1C 3X9  
SO University of Washington, College of Fisheries, Seattle, WA 98195, Contact  
individual authors directly, or search abstracts on the www at  
<http://artedi.fish.washington.edu/cgi-bin/asigate>.  
Meeting Info.: 972 1163: 77th Annual Meeting of the American Society of  
Ichthyologists and Herpetologists (9721163). Seattle, WA (USA). 26 Jun-2  
Jul 1997. University of Washington; Alaska Fisheries Science Center;  
International Pacific Halibut Commission; Pacific Northwest Amphibian and  
Reptile Consortium.  
DT Conference  
FS DCCP  
LA English  
TI **Individual**-based model of the size-**selective**  
vulnerability of fish larvae to four types of predators: Comparisons with  
**time** series size distribution of survivors

L13 ANSWER 11 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 97:7115 CONFSCI  
DN 97-019091  
TI Plasma brain natriuretic peptide and N-**terminal** atrial  
natriuretic peptide concentrations in **individuals** with  
**electrocardiographic** evidence of left ventricular hypertrophy: A  
population based study  
AU Robb, S.D.; McDonagh, T.A.; Byrne, J.; Morton, J.J.; McMurray, J.J.V.;  
Dargie, H.J.  
SO The European Heart House, 2035 Route des Colles, Les Templiers, B.P. 179,  
06903 Sophia Antipolis Cedex, France, Abstracts available. Paper No. 1646.  
Meeting Info.: 963 0019: 18th Congress of the European Society of  
Cardiology (9630019). Birmingham (United Kingdom). 25-29 Aug 1996. Astra;

Bard; Bayer; Baxter; Boehringer Ingelheim; The Boots Company; Bristol-Myers Squibb Company; Byk Gulden; Ciba-geigy; Eli Lilly; and others.

DT Conference

FS DCCP

LA English

TI Plasma brain natriuretic peptide and N-terminal atrial natriuretic peptide concentrations in **individuals** with **electrocardiographic** evidence of left ventricular hypertrophy: A population based study

L13 ANSWER 12 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 96:59688 CONFSCI

DN 97-000698

TI **Electron transport** system (ETS) activities as a biochemical measure of respiration rate in **individual** bay anchovy larvae

AU Dortch, F.Q.; San Filippo, R.A.; Gibson, D.; Chesney, E.J.

CS Louisiana Univ. Marine Consortium, Chauvin, LA 70344, USA

SO Robert C. Cashner, Dept of Biological Sciences, University of New Orleans, New Orleans, LA 70148, Abstracts available..

Meeting Info.: 962 0279: 76th Annual Meeting of the American Society of Ichthyologists and Herpetologists (9620279). New Orleans, LA (USA). 13-19 Jun 1996. Audubon Institute; Louisiana Sea Grant Program; LSU Coastal Fisheries Institute; Louisiana University Marine Consortium; National Biological Survey-Division of Cooperative Research; Northeast Louisiana University.

DT Conference

FS DCCP

LA English

TI **Electron transport** system (ETS) activities as a biochemical measure of respiration rate in **individual** bay anchovy larvae

L13 ANSWER 13 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 95:59288 CONFSCI

DN 95-059288

TI LOCFES-P: Parallel neutron **transport** in 1-D with **user-selected** spatial approximation and automatic grid refinement

AU Jarvis, R.D.; Nelson, P.; Perez, L., Jr.

CS Texas A&M Univ., College Station, TX, USA

SO Society for Computer Simulation, 4838 Ronsom Court, Suite L, San Diego, CA 92111, Full papers available. Price \$100..

Meeting Info.: 952 0677: High Performance Computing 1995: Grand Challenges in Computing Simulation (9520677). Phoenix, AZ (USA). 9-13 Apr 1995. Society for Computer Simulation.

DT Conference

FS DCCP

LA English

TI LOCFES-P: Parallel neutron **transport** in 1-D with **user-selected** spatial approximation and automatic grid refinement

L13 ANSWER 14 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 95:33652 CONFSCI

DN 95-033652

TI **Electronic** data protocol for data export from laboratories to **end-user** consultants - A Travis Air Force Base case study

AU Acharya, A.; Hurlburt, W.

CS Roy F. Weston, USA

SO Computational Mechanics, 25 Bridge St., Billerica, MA 01821, USA. Fax: (508) 667-7582, Price \$237 for a two-volume set of full papers.. Meeting Info.: 944 0376: Envirosoft '94 (9440376). San Francisco, CA (USA). 16-18 Nov 1994. Wessex Institute of Technology.

DT Conference

FS DCCP

LA English

TI **Electronic** data protocol for data export from laboratories to **end-user** consultants - A Travis Air Force Base case study

  

L13 ANSWER 15 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 95:10989 CONFSCI

DN 95-010989

TI Social returns from low-cost **electronic** sensors for metering heat **delivered** to **individual** apartments in collective housing

AU Hoggatt, A.C.

SO GeoData Center, Geophysical Institute, University of Alaska, 903 Kyukuk Drive, PO Box 757320, Fairbanks, AK 99775-7320, USA., Abstracts available. Paper No. 185.

Meeting Info.: 943 5005: Bridges of Science between North America and the Russian Far East 45th Arctic Science Conference (9435005). Anchorage, AK (USA)[25-27 Aug]; Vladivostok (Russia)[29 Aug- 2 Sep]. 25 Aug-2 Sep 1994. National Science Foundation; University of Alaska; Department of State; National Park Service; Fish and Wildlife Service; Environmental Protection Agency; NASA; Far Eastern Branch of the Russian Academy of Sciences.

DT Conference

FS DCCP

LA English

TI Social returns from low-cost **electronic** sensors for metering heat **delivered** to **individual** apartments in collective housing

  

L13 ANSWER 16 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 95:8228 CONFSCI

DN 95-008228

TI Dynamic QT analysis in the 24 **hour electrocardiogram** in normal **individuals**

AU Tavernier, R.; De Backer, G.; Jordaens, L.

SO European Congress Organization, 2035 Route des Colles, Les Templiers - B.P. 179, 06903 Sophia Antipolis Cedex, France, Abstracts available. Price FF150. Paper No. 964.

Meeting Info.: 943 0053: Joint XIIth World Congress of Cardiology and XVIth Congress of the European Society of Cardiology (9430053). Berlin (Germany). 10-14 Sep 1994. European Society of Cardiology; European Congress Organization.

DT Conference

FS DCCP

LA English

TI Dynamic QT analysis in the 24 **hour electrocardiogram** in normal **individuals**

  

L13 ANSWER 17 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 94:8472 CONFSCI

DN 94020509

TI Impact evaluation of mandatory **time-of-use** rate structures for residential **electric** utility **users**

AU Gallaher, M.P.

CS Res. Triangle Inst.  
SO AEE4025 Pleasantdale Rd., Suite 420, Atlanta, GA 30340-4264, USA;  
Telephone: (404) 447-5083; Fax: (404) 446-3969, Proceedings.  
Meeting Info.: 934 5003: 16th World Energy Engineering Congress and  
Environmental Technology Conference & Expo (9345003). Atlanta, GA (USA).  
26-28 Oct 1993. Association of Energy Engineers (AEE) - Cogeneration &  
Competitive Power Institute, Demand-Side Management Society, Environmental  
Engineers & Managers Institute.  
DT Conference  
FS DCCP  
LA English  
TI Impact evaluation of mandatory **time-of-use** rate structures for  
residential **electric** utility **users**

L13 ANSWER 18 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 93:14999 CONFSCI  
DN 93014999  
TI Effect of **selective availability** on orbit space  
vehicles equipped with SPS GPS **receivers**  
AU Zyla, L.; Rater, L.; Lear, W.; Kachmar, P.; Montez, M.  
CS McDonnell Douglas Space Syst. Co.  
SO ION, 1800 Diagonal Rd., Suite 480, Alexandria, VA 22314, USA; Telephone:  
(703) 683-7101; Fax: (703) 683-7105, Proceedings, members: \$85,  
non-members: \$95, student: \$35.  
Meeting Info.: 923 5007: ION GPS-92: 5th International Technical Meeting  
(9235007). Albuquerque, NM (USA). 16-18 Sep 1992. Institute of Navigation  
(ION).  
DT Conference  
FS DCCP  
LA UNAVAILABLE  
TI Effect of **selective availability** on orbit space  
vehicles equipped with SPS GPS **receivers**

L13 ANSWER 19 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 91:20463 CONFSCI  
DN 91049260  
TI Development of an XUV-IR **free-electron** laser  
**user** facility for scientific research and industrial applications  
AU Newnam, B.E.  
CS Los Alamos Natl. Lab.  
SO SPIE, PO Box 10, Bellingham, WA 98227-0010, USA. Telephone: (206)  
676-3290. Telefax: (206) 647-1445. OPTO-LINK: (206) 733-2998. Telex:  
46-7053., SPIE, PO Box 10, Bellingham, WA 98227-0010, USA. Telephone:  
(206) 676-3290. Tel Paper No. 1552-18.  
Meeting Info.: 913 5002: SPIE's 1991 International Symposium on Optical  
Applied Science and Engineering (9135002). San Diego, CA (USA). 21-26 Jul  
1991. International Society for Optical Engineering.  
DT Conference  
FS DCCP  
LA UNAVAILABLE  
TI Development of an XUV-IR **free-electron** laser  
**user** facility for scientific research and industrial applications

L13 ANSWER 20 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN  
AN 89:7949 CONFSCI  
DN 90003535  
TI Cytochrome C oxidase: Effect of changing the bound detergent on  
**individual electron transfer** steps  
AU Robinson, N.C.; Mahapatro, S.N.  
CS Univ. Texas Health Sci. Cent., San Antonio

SO ASCB, 9650 Rockville Pike, Bethesda, MD 20814 (USA), Poster Paper.  
Meeting Info.: 891 0043: Joint Meeting of American Society for  
Biochemistry and Molecular Biology and American Society for Cell Biology  
(8910043). San Francisco, CA (USA). 29 Jan- 2 Feb 1989. American Society  
for Biochemistry and Molecular Biology (ASBMB); American Society for Cell  
Biology (ASCB).

DT Conference

FS DCCP

LA UNAVAILABLE

TI Cytochrome C oxidase: Effect of changing the bound detergent on  
**individual electron transfer steps**

L13 ANSWER 21 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 87:37591 CONFSCI

DN 88008800

TI **Electrical demands of rural consumers with air  
conditioning**

AU Stark, G.; Stetson, L.

CS Agric. Eng. Dep., Univ. Nebraska, NE, USA

SO American Society of Agricultural Engineers, Dept. 0121, 2950 Niles Road,  
St. Joseph, MI 49085-9659 (USA), Papers may be ordered individually. ASAE  
members: \$3.50 per paper; non-members \$5.00 per paper. Specify hardcopy or  
microfiche Paper No. 87-3520.

Meeting Info.: 874 5026: American Society of Agricultural Engineers  
International Winter Meeting (8745026). Chicago, IL (USA). 15-18 Dec 1987.  
American Society of Agricultural Engineers (ASAE).

DT Conference

FS DCCP

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TI **Electrical demands of rural consumers with air  
conditioning**

L13 ANSWER 22 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 86:27984 CONFSCI

DN 86055767

TI Searcher as invisible intermediary: **Electronic delivery**  
of information and **client** expectations

AU Basch, R.

CS Inf. Demand

SO Learned Information, Inc., 143 Old Marlton Pike, Medford, NJ 08055 (USA).  
Telephone: (609) 654-6266, Price: \$50.00.

Meeting Info.: 862 5004: National Online Meeting (8625004). New York, NY  
(USA). 6-8 May 1986. Learned Information, Inc..

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TI Searcher as invisible intermediary: **Electronic delivery**  
of information and **client** expectations

L13 ANSWER 23 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 83:25235 CONFSCI

DN 83044775

TI Predicting **customer** response to **time-of-use**  
**electricity** rates: insights from epri research

AU Faruqui, A.; Caves, D.W.; Christensen, L.R.; Herriges, J.A.; Lee, K.K.;  
Miedema, A.K.

SO Proceedings in: "Energy Technology X: A Decade of Progress", Jul. 1983,  
Government Institutes, Inc., 966 Hungerford Dr., No. 24, Rockville, MD  
20850, USA, ISBN 0-86587-011-X; ISSN 0161-6048; Bound proceedings \$56.00;  
Abstracts also available \$15.00; Phone (301) 251-9250.

Meeting Info.: 831 0161: Energy Technology 10th Conference & Exposition (8310161). Washington, DC (USA). 28 Feb-2 Mar 83. American Gas Association; Electric Power Research Institute; Gas Research Institute; National Coal Association.

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TI Predicting **customer** response to **time-of-use**  
**electricity** rates: insights from epri research

L13 ANSWER 24 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 79:18075 CONFSCI

DN 79065512

TI **Electronic** funds **transfer** systems: A perspective on the attitudes of retail and **consumer** segments

AU Philpot, J. W.

CS University of Tennessee, Knoxville, TN 37916

SO Abstracts (Eng) in "ORSA/TIMS Bulletin," No. 7: TIMS, 146 Westminster St., Providence, RI 02903 or ORSA, 428 E. Preston St., Baltimore, MD 21202.

Papers (Eng) ordered individually directly from authors..

Meeting Info.: TIMS/ORSA Joint National Meeting (792 2417). New Orleans, Louisiana. 30 Apr- 2 May 79. The Institute of Management Sciences; Operations Research Society of America.

DT Conference Article  
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TI **Electronic** funds **transfer** systems: A perspective on the attitudes of retail and **consumer** segments

L13 ANSWER 25 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 78:70440 CONFSCI

DN 79010416

TI Limits to **selection** on flowering **time** of **individuals** in a synchronous plant population

AU Augspurger, C. K.

CS Univ. of Michigan, Ann Arbor.

SO For information: AIBS, 1401 Wilson Blvd., Arlington, VA 22209..

Meeting Info.: American Institute of Biological Sciences 29th Annual Meeting (783 1008). Athens, Georgia. 20-25 Aug 78. American Institute of Biological Sciences.

DT Conference Article  
FS DCCP  
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TI Limits to **selection** on flowering **time** of **individuals** in a synchronous plant population

L13 ANSWER 26 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 78:48098 CONFSCI

DN 78090779

TI Influence of off-**time** on overall reliability of **consumer** **electronics**.

AU Czechowski, A.O.

CS Unitra Instytut Tele i Radiotechniczny Ul Ratuszowa 11 03-450 Warszawa Pol.

SO Softbound proceedings "International Conference on Reliability and Maintainability," (Fr, Eng), available from meeting: Electronic Industries Association of France, G. Bonami, 11, rue Hamelin, 75783 Paris Cedex 6, France..

Meeting Info.: International Conference on Reliability and Maintainability (782 2570). Paris, France. 19-23 Jun 78. Society of Electrical,

Electronics & Radio Engineers; Electronic Industries Association of France; cooperation with National Centre for Space Studies; Centre National d'Etudes des Telecommunications.

DT Conference Article

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TI Influence of off-time on overall reliability of **consumer electronics**.

L13 ANSWER 27 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 74:22436 CONFSCI

DN 75010979

TI **User's** problems with present **day electrical** equipment.

AU Azbill, D.C.

SO Conference Record, inquire: Order Dept., Institute of Electrical and Electronics Engineers, 345 East 47 St., New York, N. Y. 10017..  
Meeting Info.: 21st Annual Petroleum and Chemical Industry Technical Conference (A743039). San Francisco, Calif. 9-11 Sep 74. Institute of Electrical and Electronics Engineers.

DT Conference Article

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LA UNAVAILABLE

TI **User's** problems with present **day electrical** equipment.

L13 ANSWER 28 OF 28 CONFSCI COPYRIGHT 2004 CSA on STN

AN 74:13376 CONFSCI

DN 75001919

TI Polylysine & cyanide interactions with **individual electron transport** catalysts on chloroplast membrane.

AU Schneeman, R.

CS Purdue U, Lafayette, Ind.

SO Abstracts booklet (Eng), 15 Aug 74; \$10.00: Photosynthesis Section, Dept. of Biochemistry, Weizmann Institute of Science, Rehovot, Israel.  
Proceedings, 1 Jun 75; \$170.00 (3 volumes): Elsevier/Excerpta Medica/North Holland, POB 211, Amsterdam, Netherlands..  
Meeting Info.: 3rd International Congress on Photosynthesis (B743130). Rehovot, Israel. 2-6 Sep 74. Weizmann Institute of Science (Department of Biochemistry).

DT Conference Article

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TI Polylysine & cyanide interactions with **individual electron transport** catalysts on chloroplast membrane.

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